

EXHIBIT Ia

Business and Institutional Survey Summary

Genesee County LinkMichigan

Genesee County LinkMichigan

Business Survey Summary

Table of Contents

1. Business Survey Responses	1 – 46
2. Business Survey Cross Tabulations	1 – 13

Genesee County LinkMichigan

Business Survey Summary

Section 1:

Business Survey Responses

Genesee County LinkMichigan

Business Survey

TABLE OF CONTENTS

Section 1: Business Survey Responses

Q1	Are there other locations within Genesee County with which you exchange data? ...	1
Q2	With how many locations in Genesee County do you exchange data?.....	2
Q4	Are there locations outside of Genesee County with which you exchange data?.....	3
Q5	With how many locations outside of Genesee County do you exchange data?	4
Q6	Indicate all the regions with which you exchange data:	5
Q7	Likelihood that your business will use the Internet in the following ways in the next two years	6
Q7a	Create/maintain a Web site to provide information about company products and services	
Q7b	Access information (suppliers, competitors, other)	
Q7c	Engage in business-to-business (order & supply) electronic commerce	
Q7d	Engage in retail electronic commerce (to consumers)	
Q7e	Develop new products via the Internet (i.e. CAD/CAM, E-engineering)	
Q7f	Market new products via the Internet	
Q7g	Inventory management	
Q7h	Recruit employees	
Q7i	Provide technical support and service to customers	
Q7j	Develop ability for employees to work from their homes	
Q8	How many personal computers/workstations do you have at this location?	7
Q9	Are your computers connected with a Local Area Network (LAN)?	8
Q10a	Do you have Internet access from this location?.....	9
Q10b	Do you plan to obtain Internet access in the next year?	10
Q11	Do the majority of computers have Internet access?.....	11
Q12	How do you connect to the Internet?.....	12
Q13	Approximately how much do you pay PER MONTH for Internet service at this location?	13
Q14	How many Internet access lines do you have?	14
Q15	How satisfied are you with the following characteristics of your current Internet service?	15
Q15a	Speed of connection	
Q15b	Price of services	
Q15c	Reliability (system is "up")	
Q15d	Your choice of providers (competition)	
Q16	Do you have a company Web site?	16
Q17	If you don't currently have a company Web site, do you plan to have a company Web site in the future?	17
Q18	Indicate where your Web site is currently or is planned to be hosted:	18
Q19	Do you have an e-mail server?	19

Genesee County LinkMichigan

Business Survey

TABLE OF CONTENTS (continued)

Section 1: Business Survey Responses		
Q20	Indicate where your e-mail server is located.....	20
Q21	How willing or unwilling would you be to switch to a service that offers an increased connection speed while being on-line all the time for:	21
Q21a	The same price?	
Q21b	A 10% monthly price increase?	
Q21c	A 20% monthly price increase?	
Q21d	A 50% monthly price increase?	
	Q22-23 Definitions	22
Q22	Willingness to purchase Internet service that offers 1,544 Kbps downstream and 256 Kbps data upstream data rates for:	23
Q22a	Up to \$25 per month	
Q22b	\$25 to \$49 per month	
Q22c	\$50 to \$74 per month	
Q22d	\$75 to \$99 per month	
Q22e	\$100 to \$149 per month	
Q22f	\$150 to \$199 per month	
Q22g	\$200 or more per month	
Q23	Willingness to purchase Internet service that offers AT LEAST 1,544 Kbps downstream AND upstream data rates for:	24
Q23a	Up to \$99 per month	
Q23b	\$100 to \$149 per month	
Q23c	\$150 to \$199 per month	
Q23d	\$200 to \$249 per month	
Q23e	\$250 to \$299 per month	
Q23f	\$300 to \$349 per month	
Q23g	\$350 or more per month	
Q24	What is your likely capacity (speed) need for Internet access in the future:.....	
Q24a	One year from now	25
Q24b	Two years from now.....	26
Q24c	Three years from now and later.....	27
Q25	If high-speed connections were available to employees from home, would your organization allow telecommuting?	28
Q26	How many separate telephone lines (not extensions) do you have at this location?.	29
Q27	Have you considered using a VoIP (Voice over Internet Protocol) telephone service?	30
Q28	Indicate the main type of telephone line/trunk used at this location.	31

Genesee County LinkMichigan

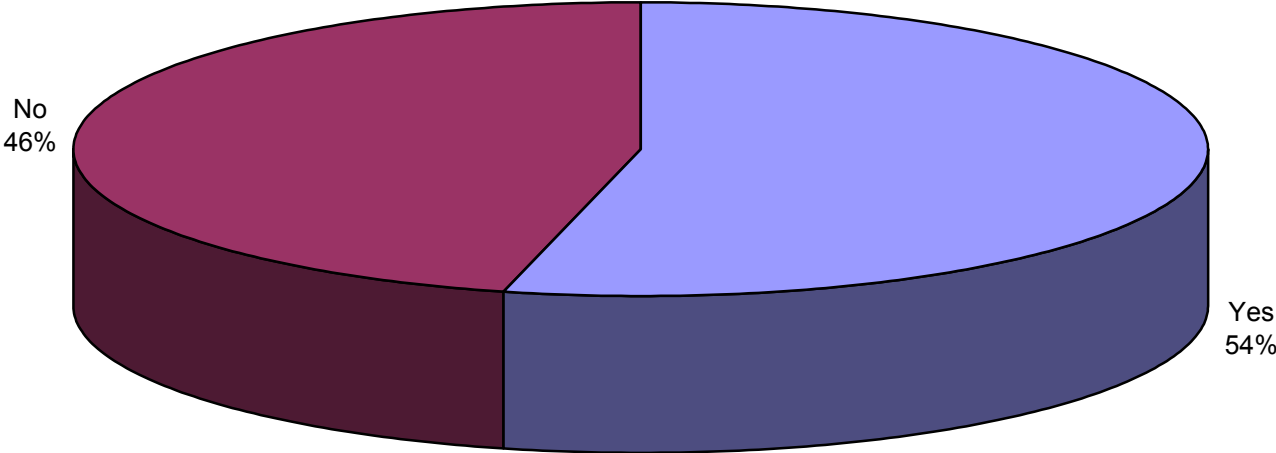
Business Survey

TABLE OF CONTENTS (continued)

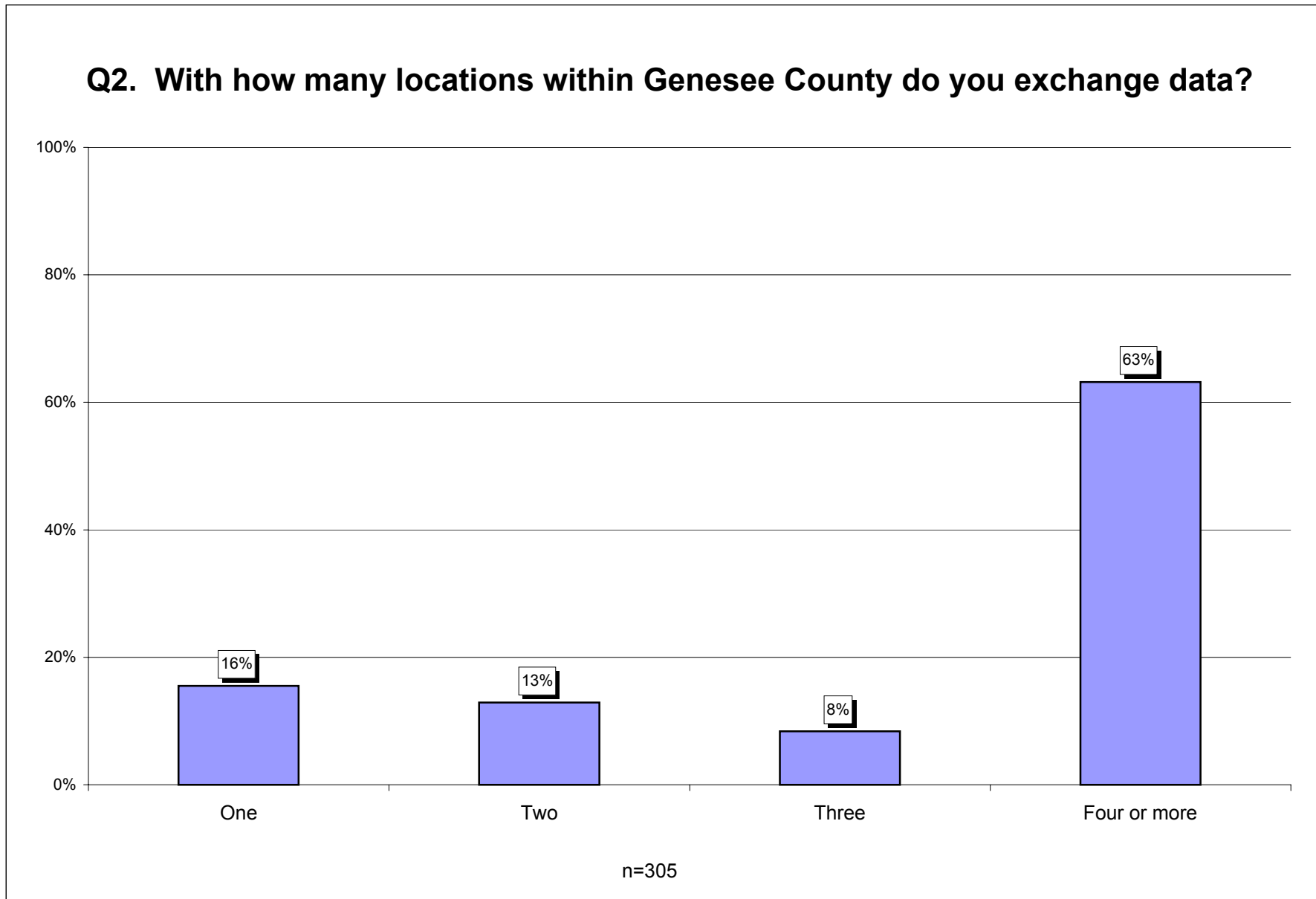
Section 1: Business Survey Responses

Q29	Approximately how much is your MONTHLY telephone bill?	32
Q29a	Less than \$50	
Q29b	\$50 to \$99	
Q29c	\$100 to \$199	
Q29d	\$200 to \$299	
Q29e	\$300 to \$499	
Q29f	More than \$500	
Q30	Willingness to switch local telephone providers with a similar product offering for a:	33
Q30a	A 25% price decrease?	
Q30b	A 10% price decrease?	
Q30c	The same price?	
Q30d	A 10% price increase?	
Q31	Are you interested in a fiber interconnection within your community?	34
Q32	Are you interested in a fiber interconnection with other communities in your county?	35
Q33	With which communities in Genesee County are you interested or not interested in a fiber optic interconnection?	36
Q34	Are you interested in a fiber interconnection with other communities outside of Genesee County?	37
Q35	Indicate the regions with which you are interested in a fiber optic interconnection:..	38
	Business Type Breakdown.....	39
Q48	Business Type	40
Q49	How long has your business been in the community?	41
Q50	How many employees work at this location?	42
Q51	Is this location the organization's headquarters or division headquarters?	43
Q52	Where are connectivity (voice, video, data) decisions made in this organization?....	44
Q53	Which market structure will best supply your Internet and other communication services?	45
Q54	What do you think the MAIN role of the government should be to help ensure broadband Internet access is available and affordable?.....	46

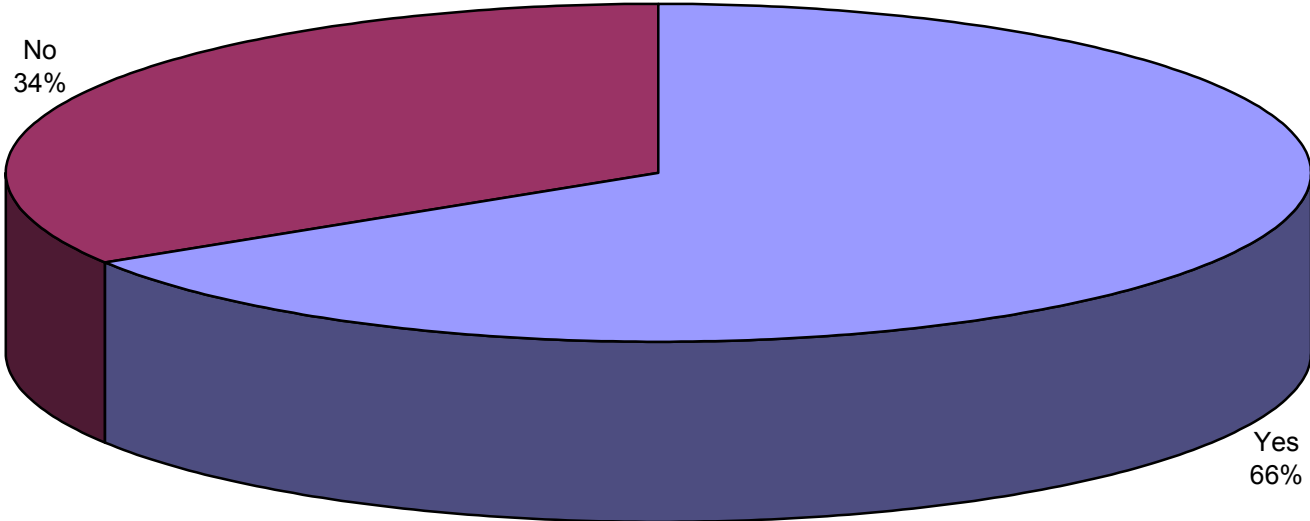
Q1. Are there locations within Genesee County with which you exchange data?



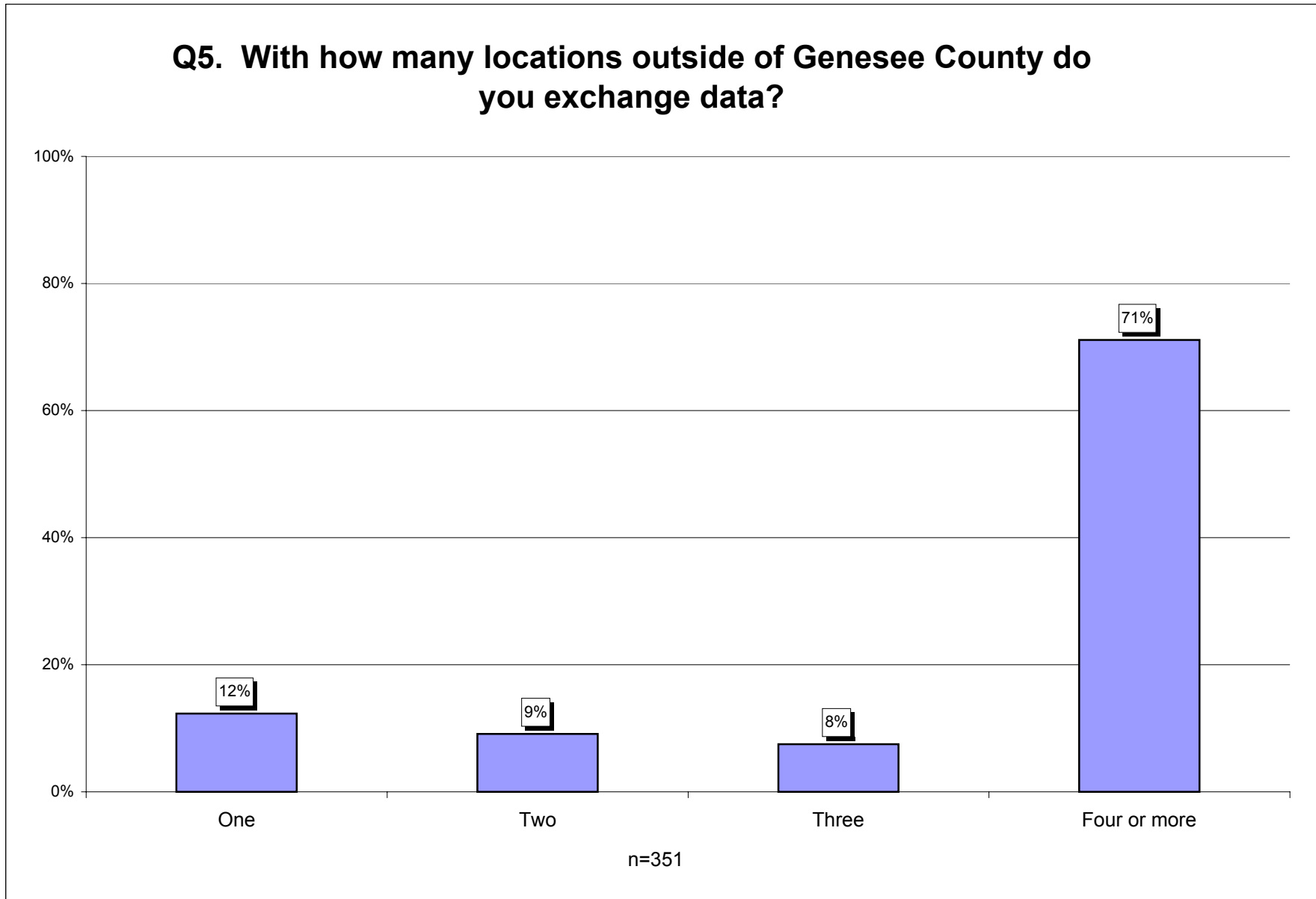
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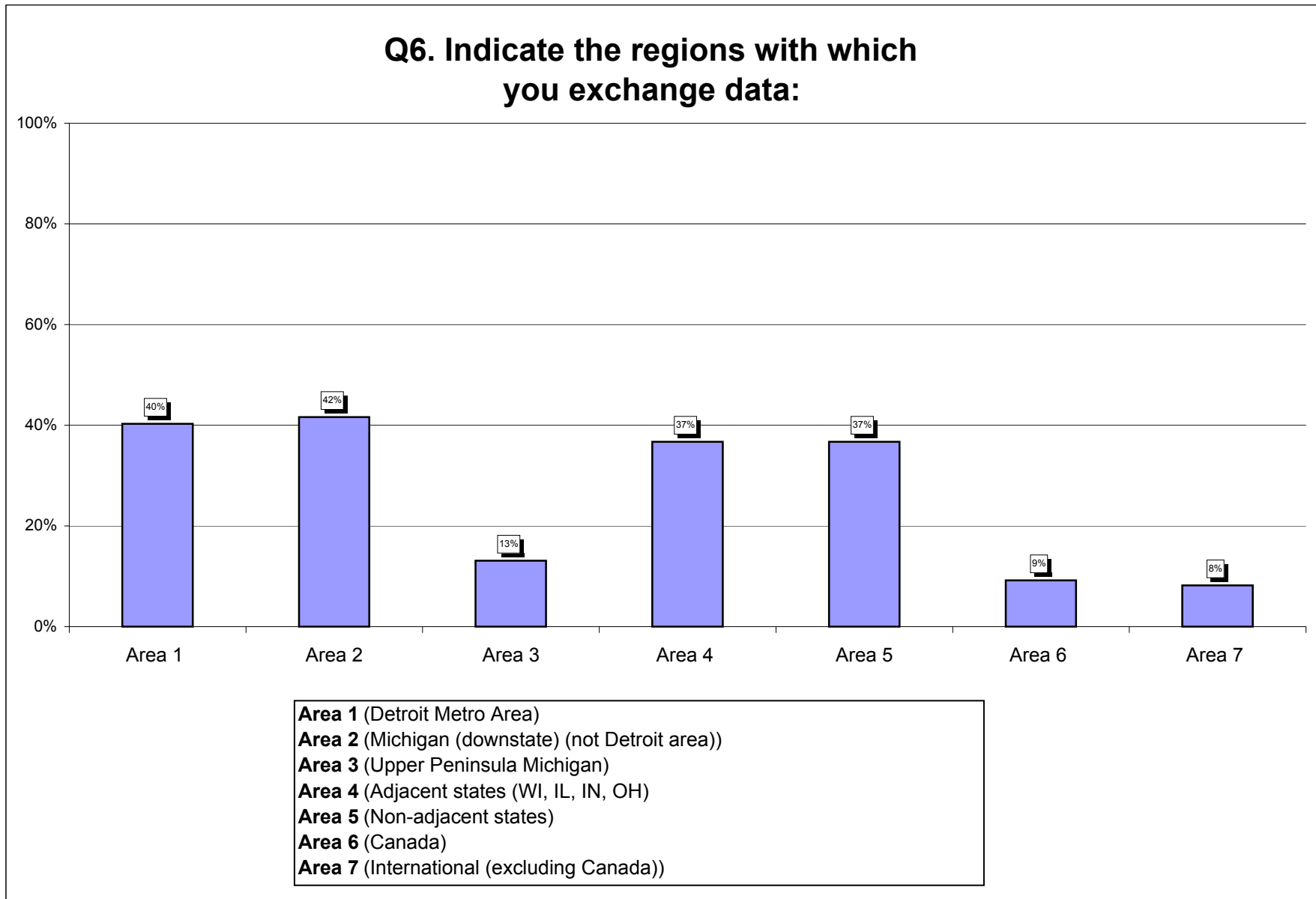


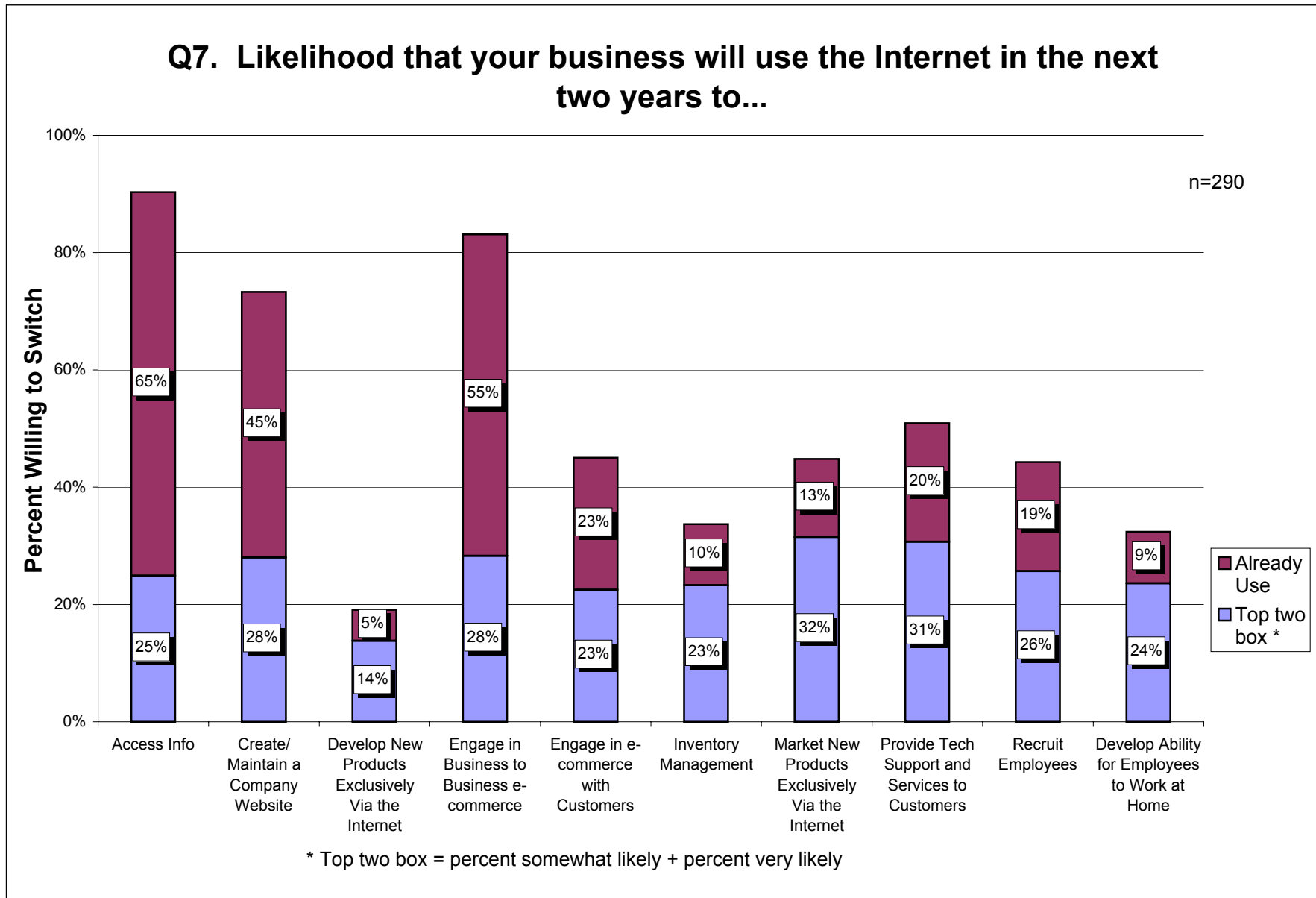
Q4. Are there locations outside of Genesee County with which you exchange data?



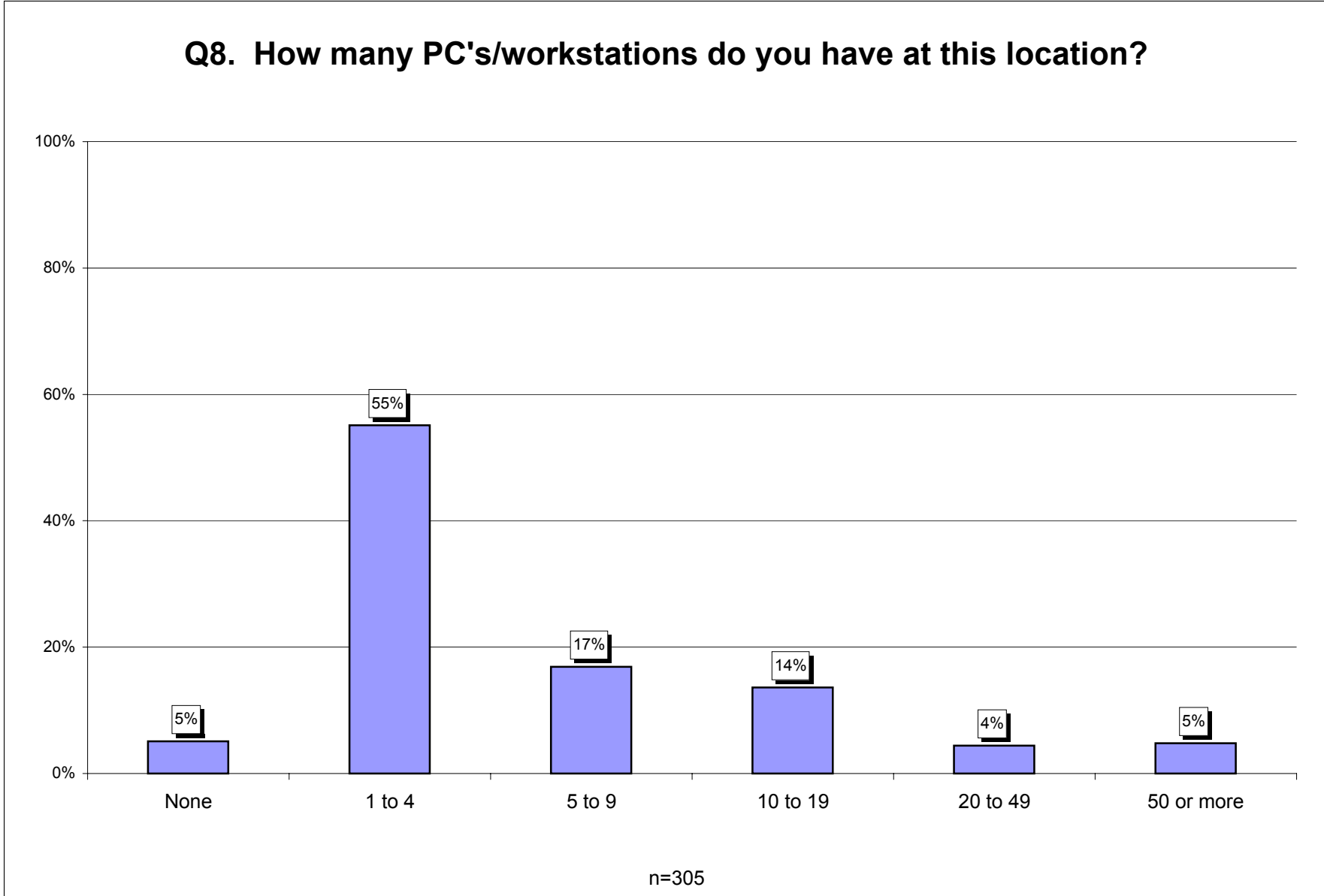
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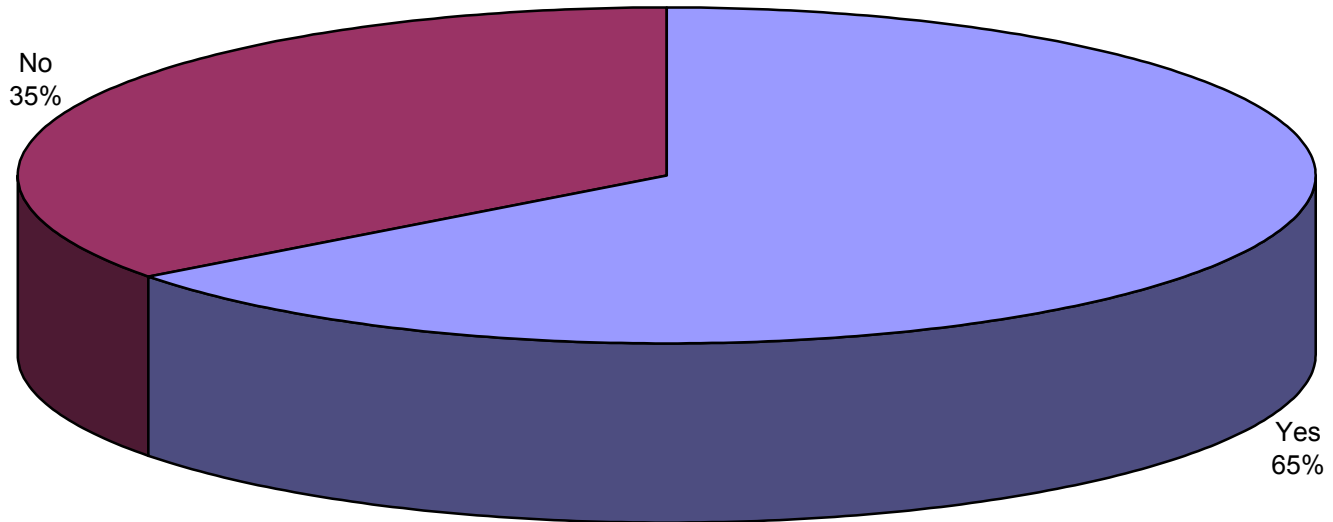




Q8. How many PC's/workstations do you have at this location?

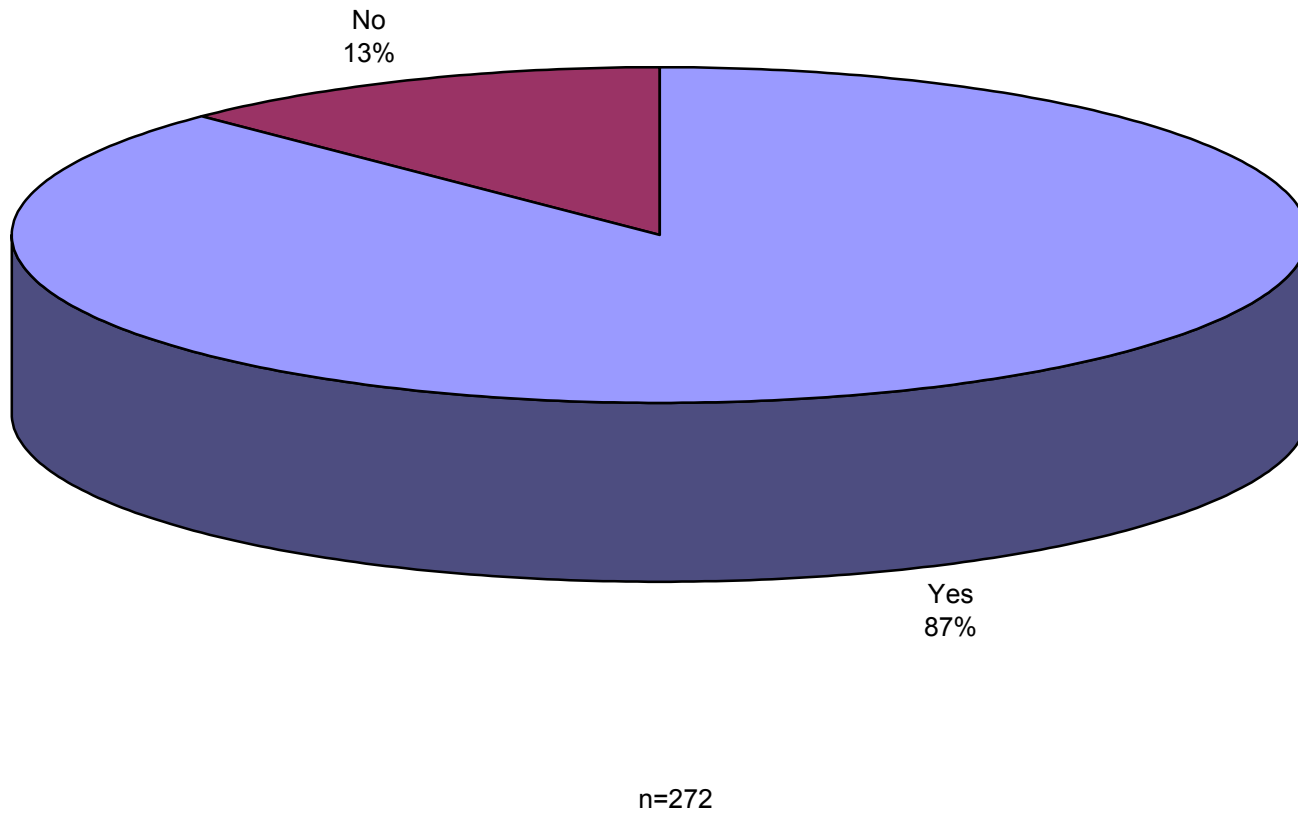


Q9. Are your computers connected with a Local Area Network (LAN)?

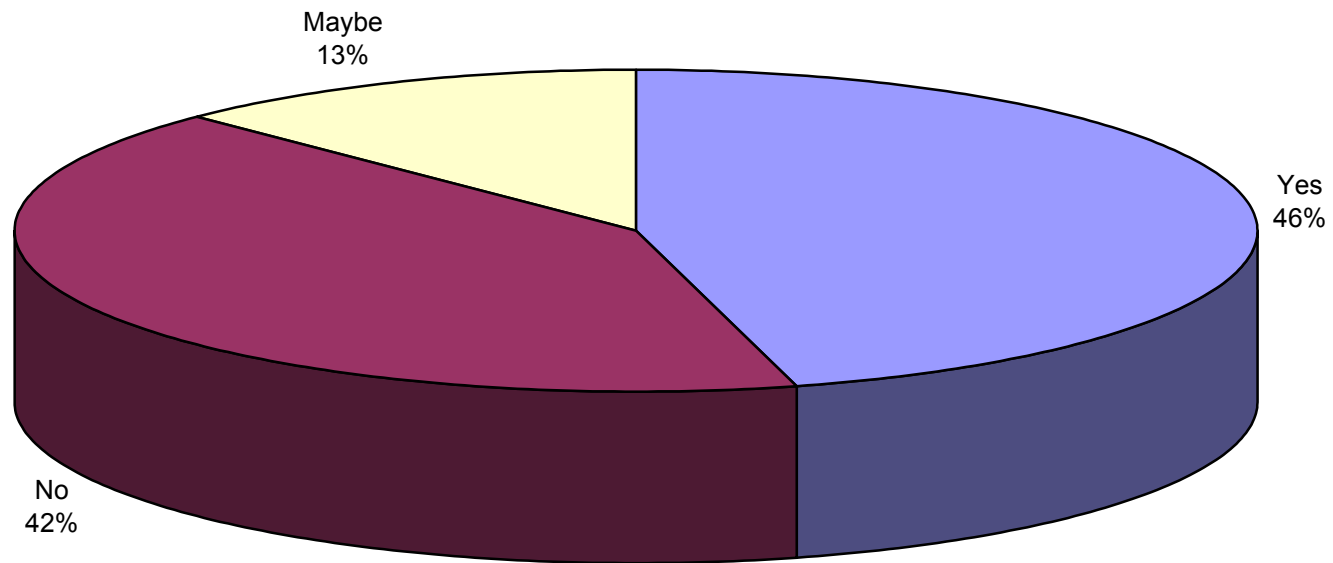


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Q10a. Do you have Internet access from this location?

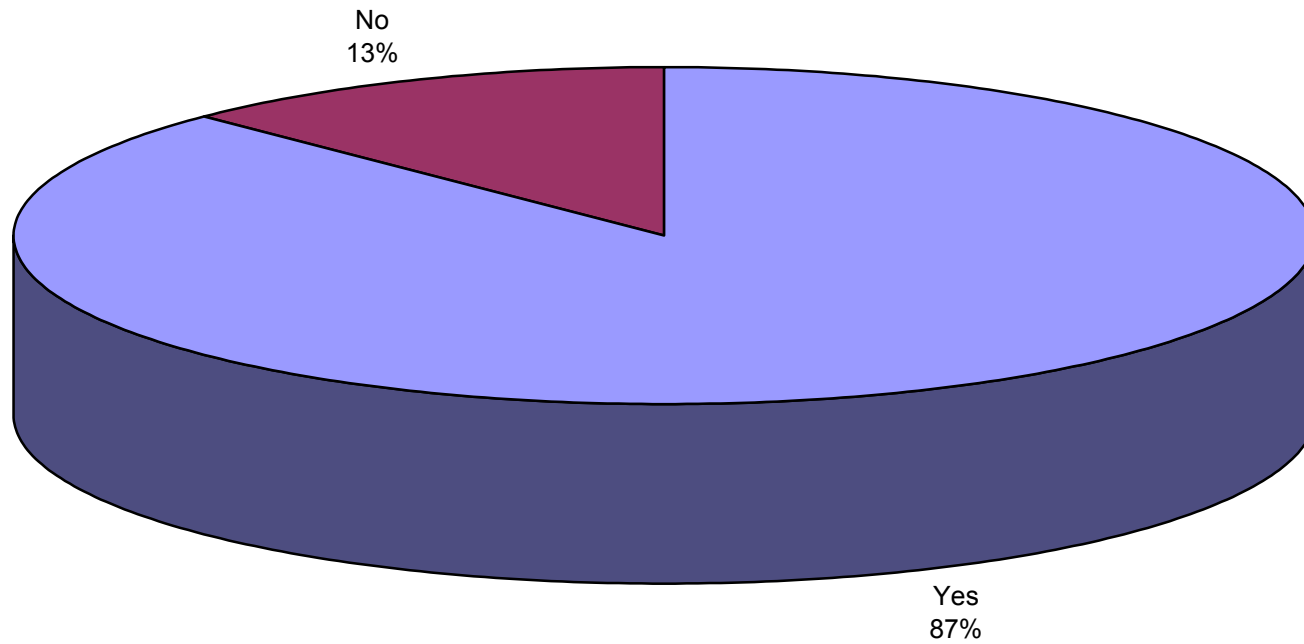


Q10b. Do you plan to obtain Internet access in the next year?



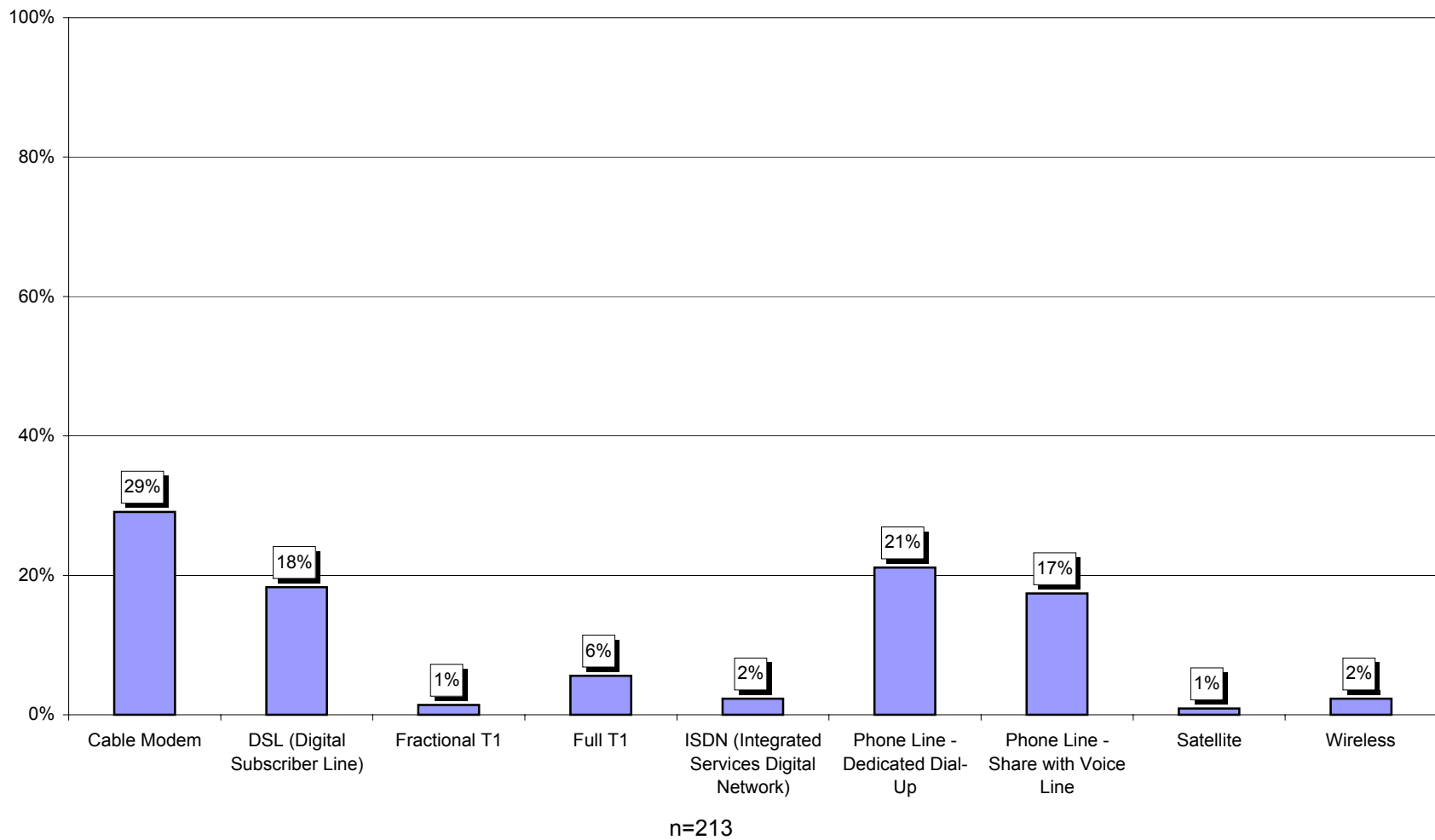
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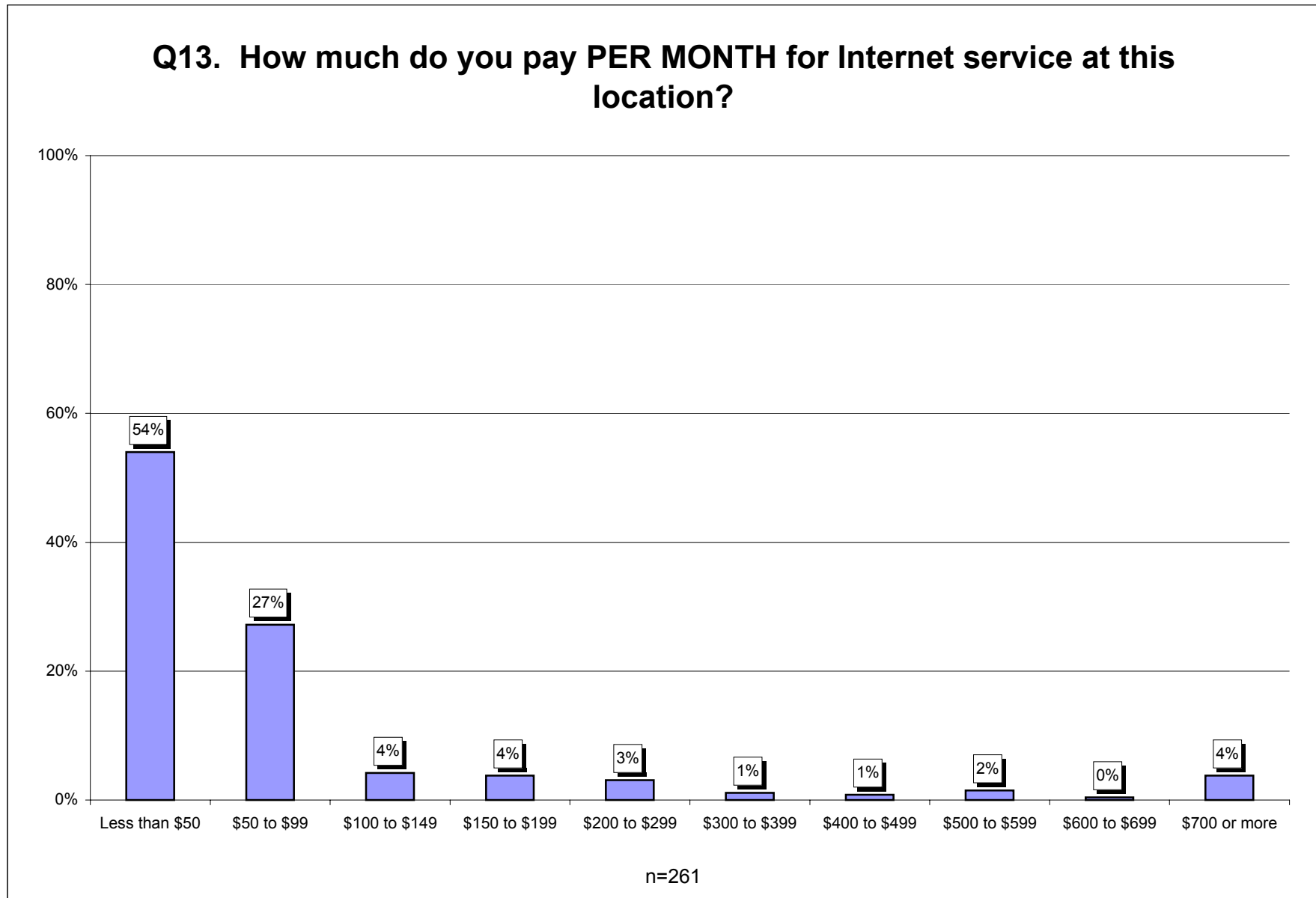
Q11. Do the majority of your computers have Internet access?

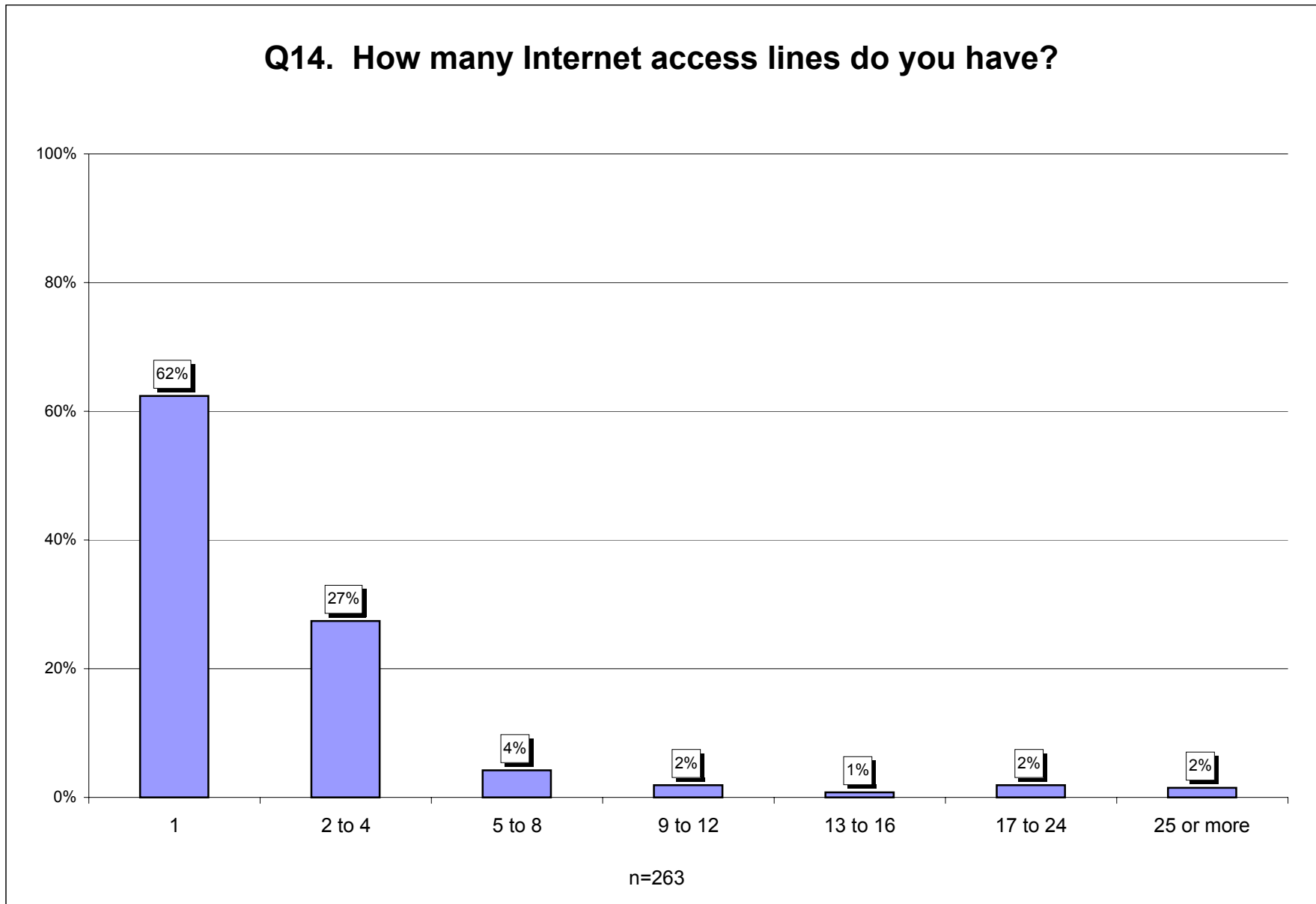


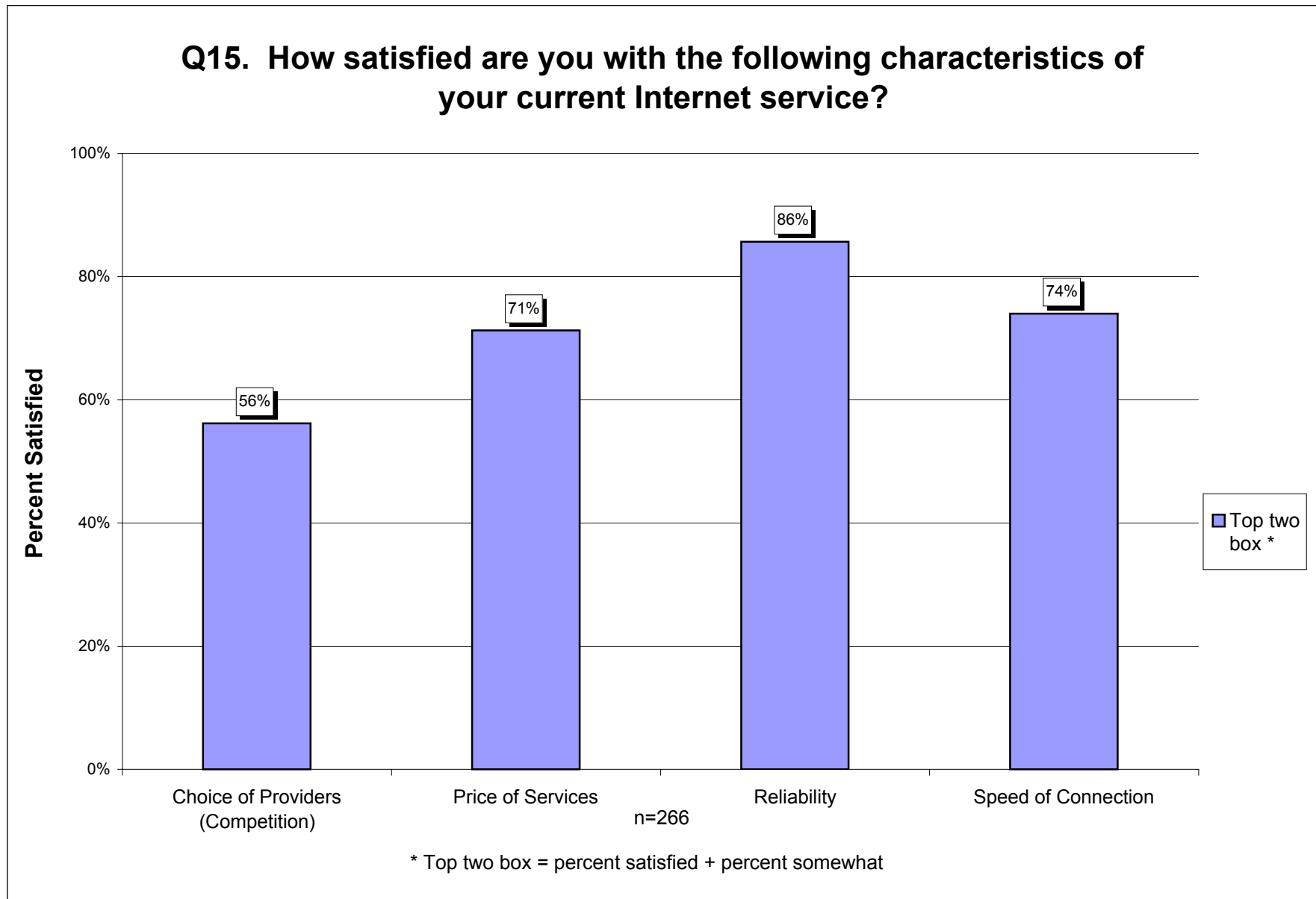
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Q12. How does your firm connect to the Internet

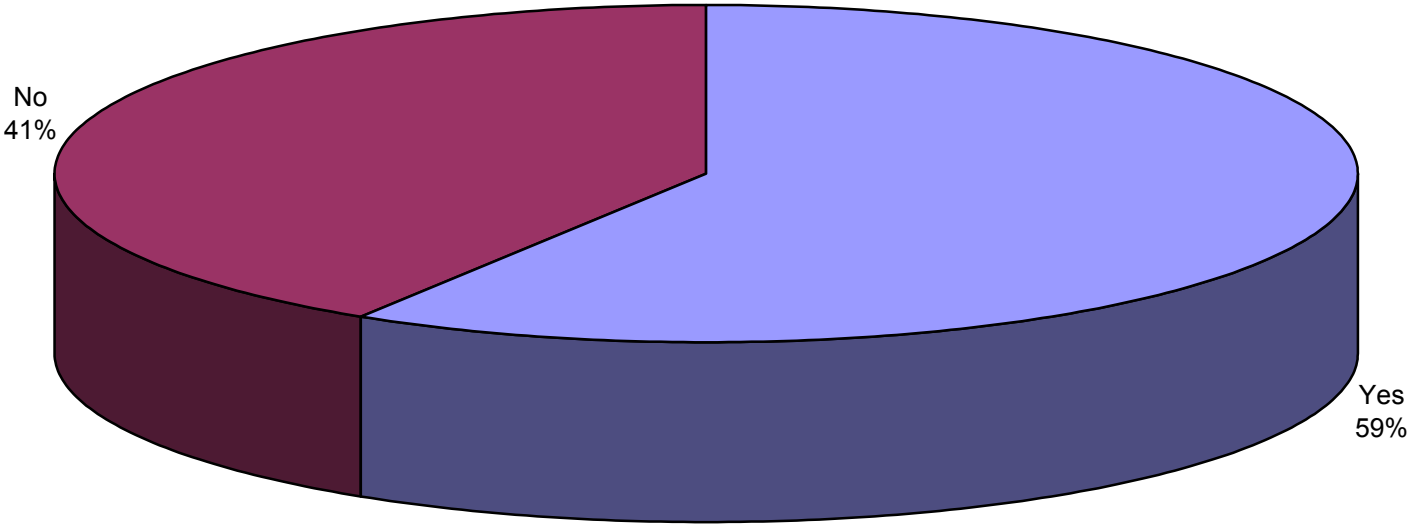






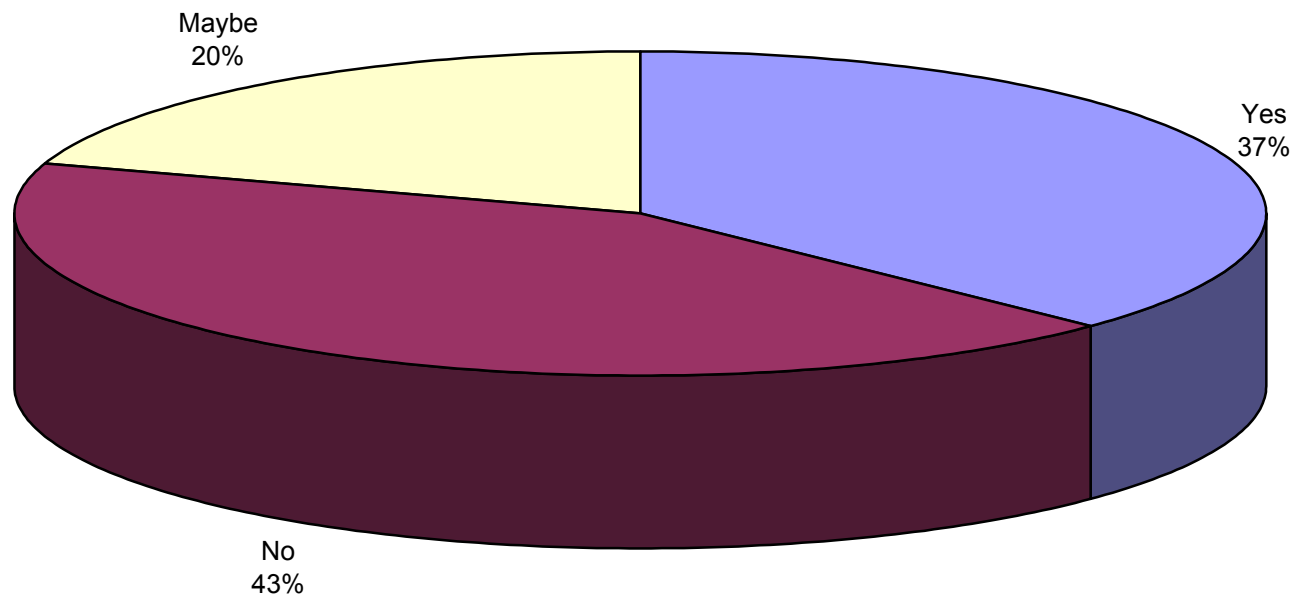


Q16. Do you have a company Web site?



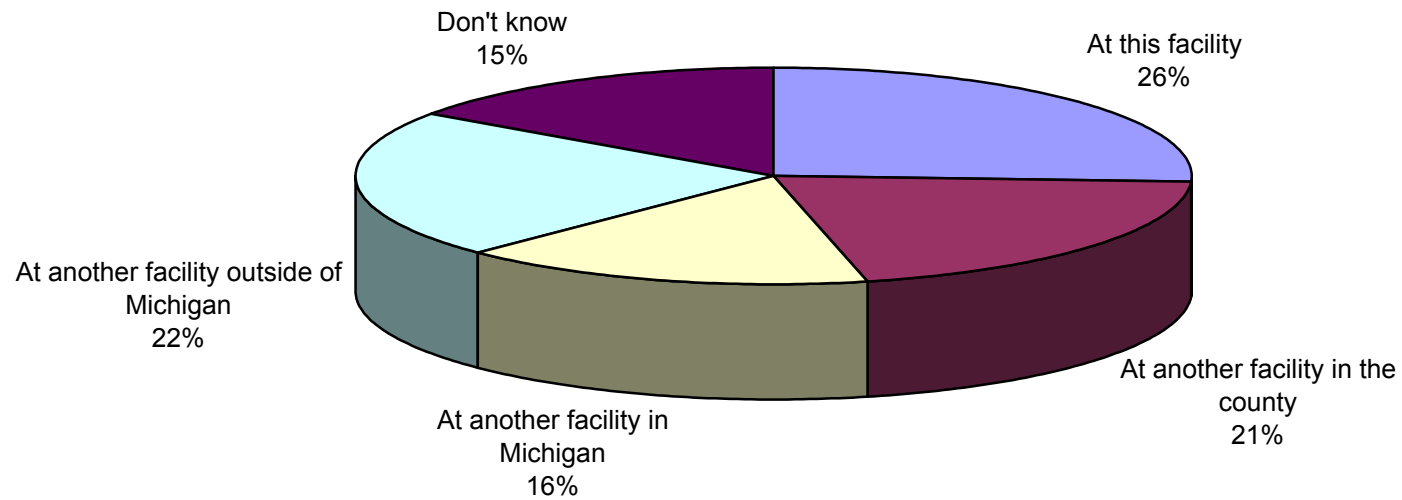
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Q17. If you don't currently have a company Web site, do you plan to have a company Web site in the future?



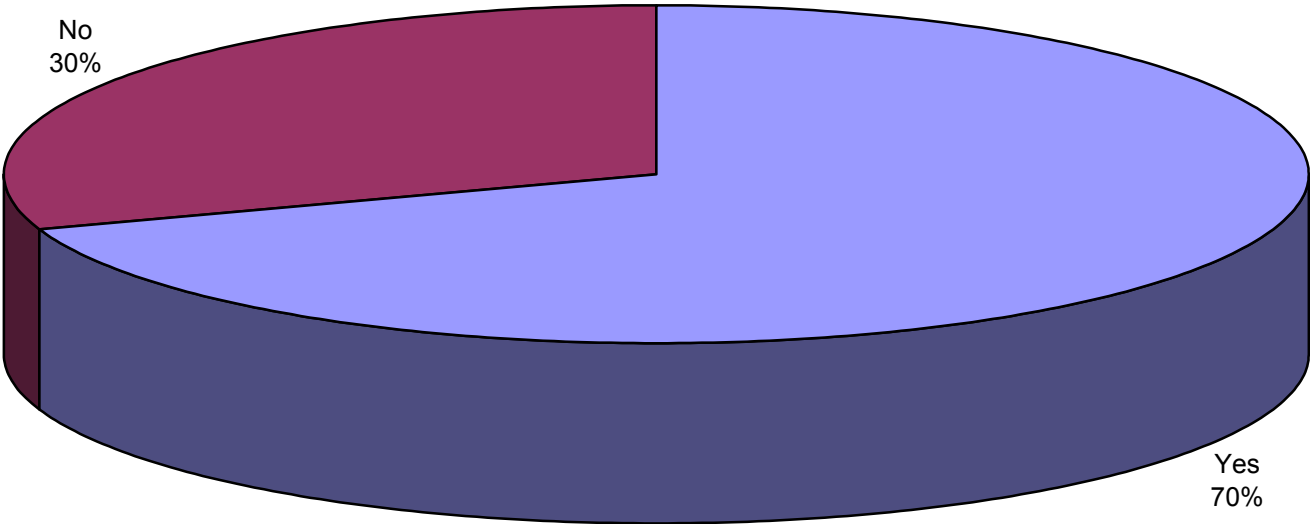
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Q18. Indicate where your Web site is hosted or is planned to be hosted:



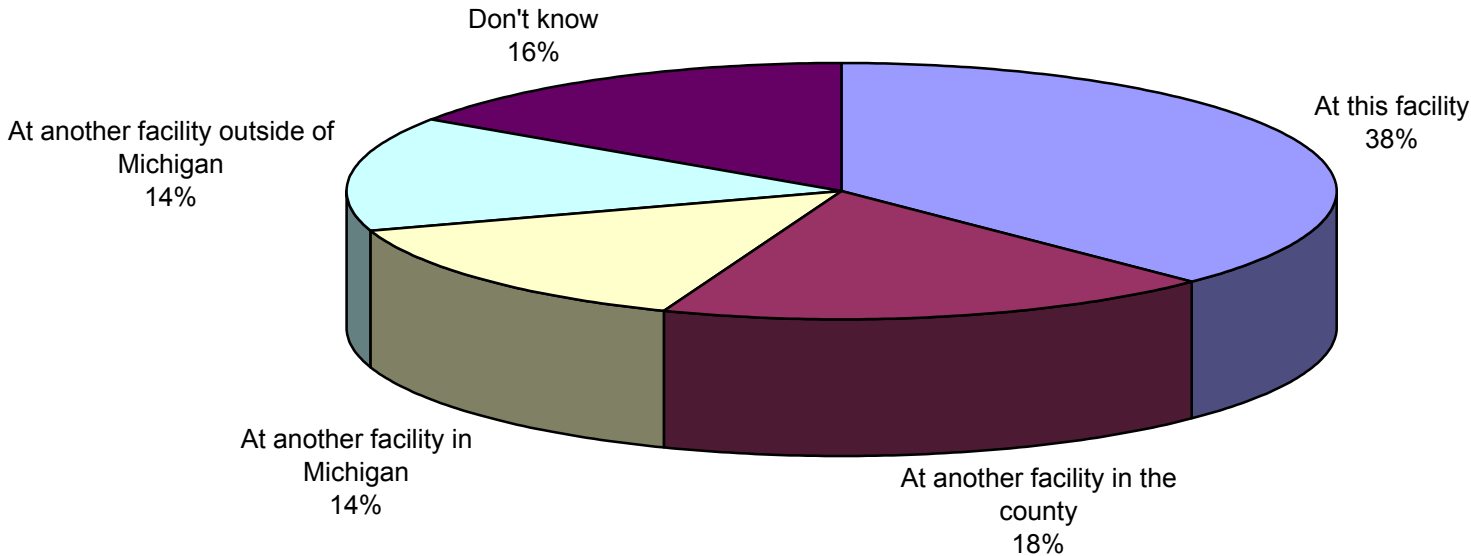
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Q19. Do you have an e-mail server?



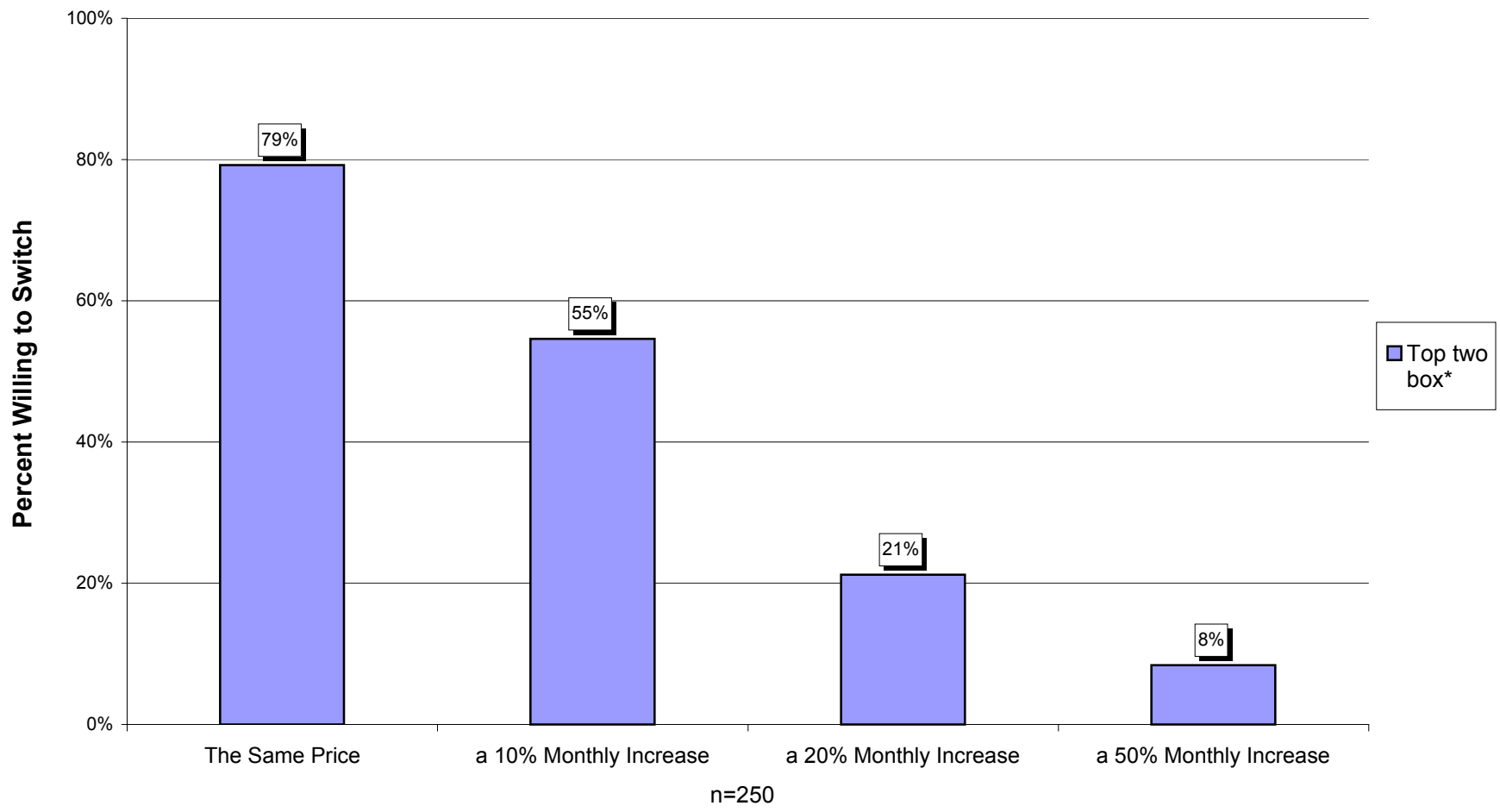
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Q20. Indicate where your e-mail server is located:



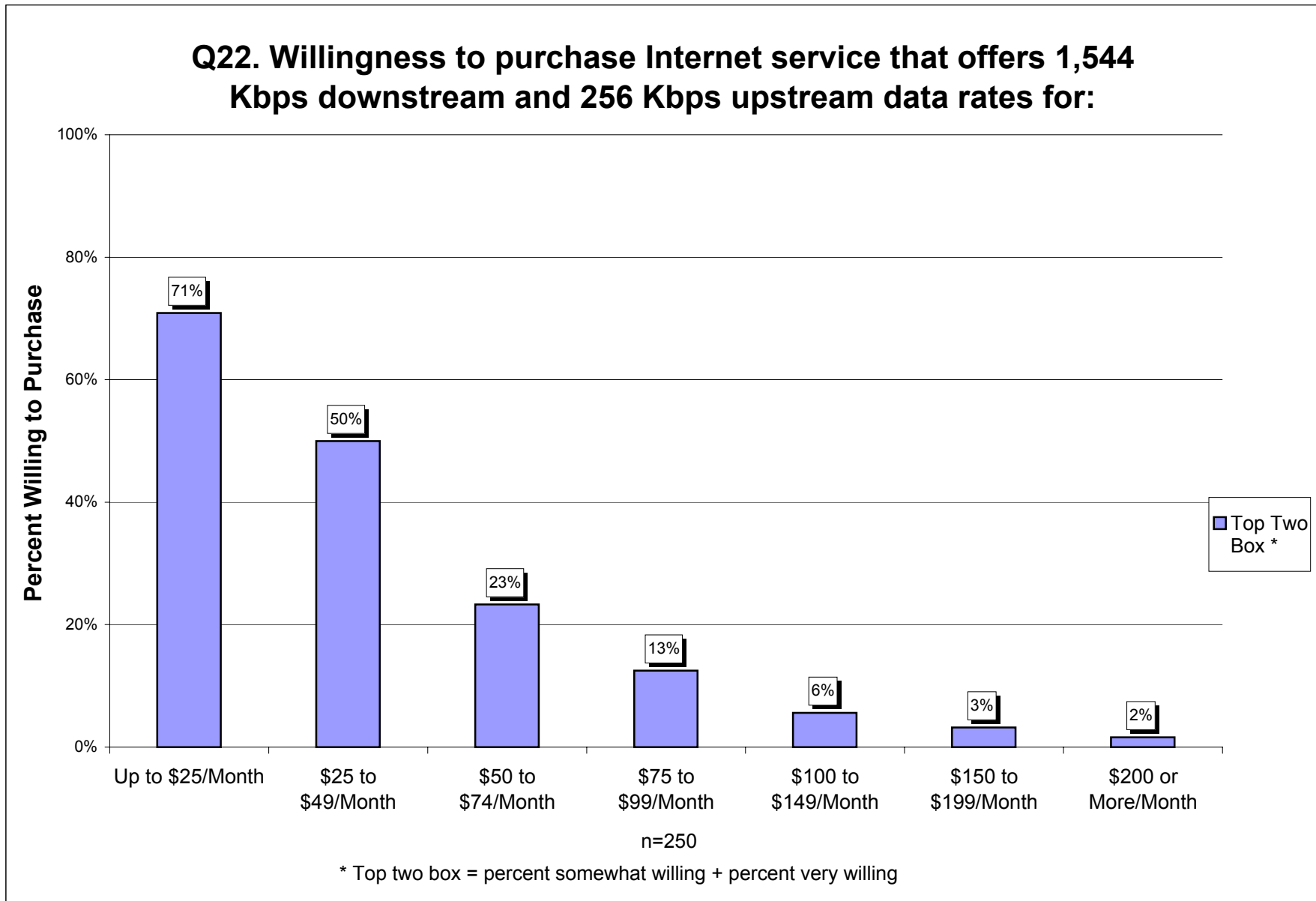
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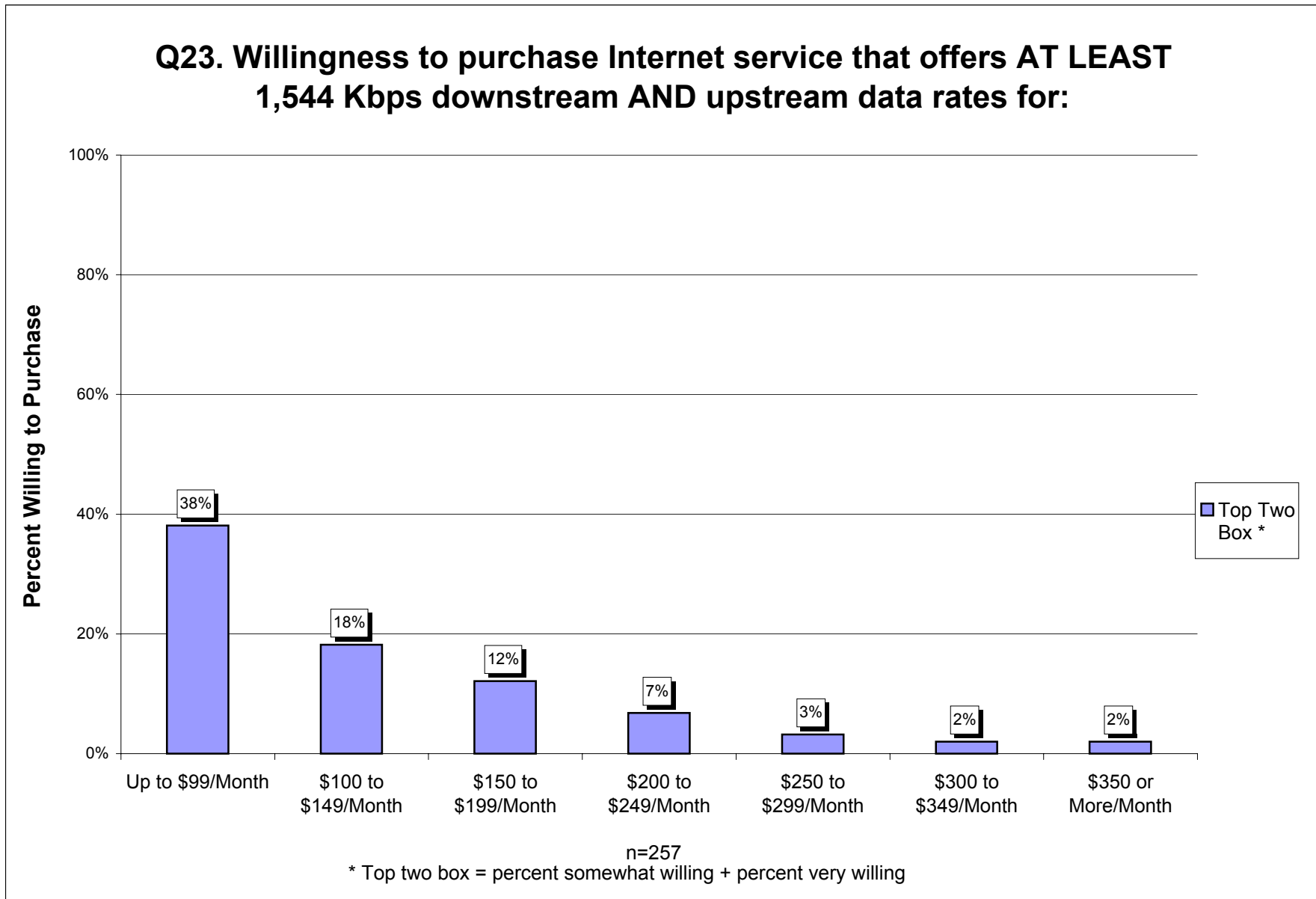
Q21. How willing would you be to switch to a service that offers an increased connection speed while being on-line all of the time for:

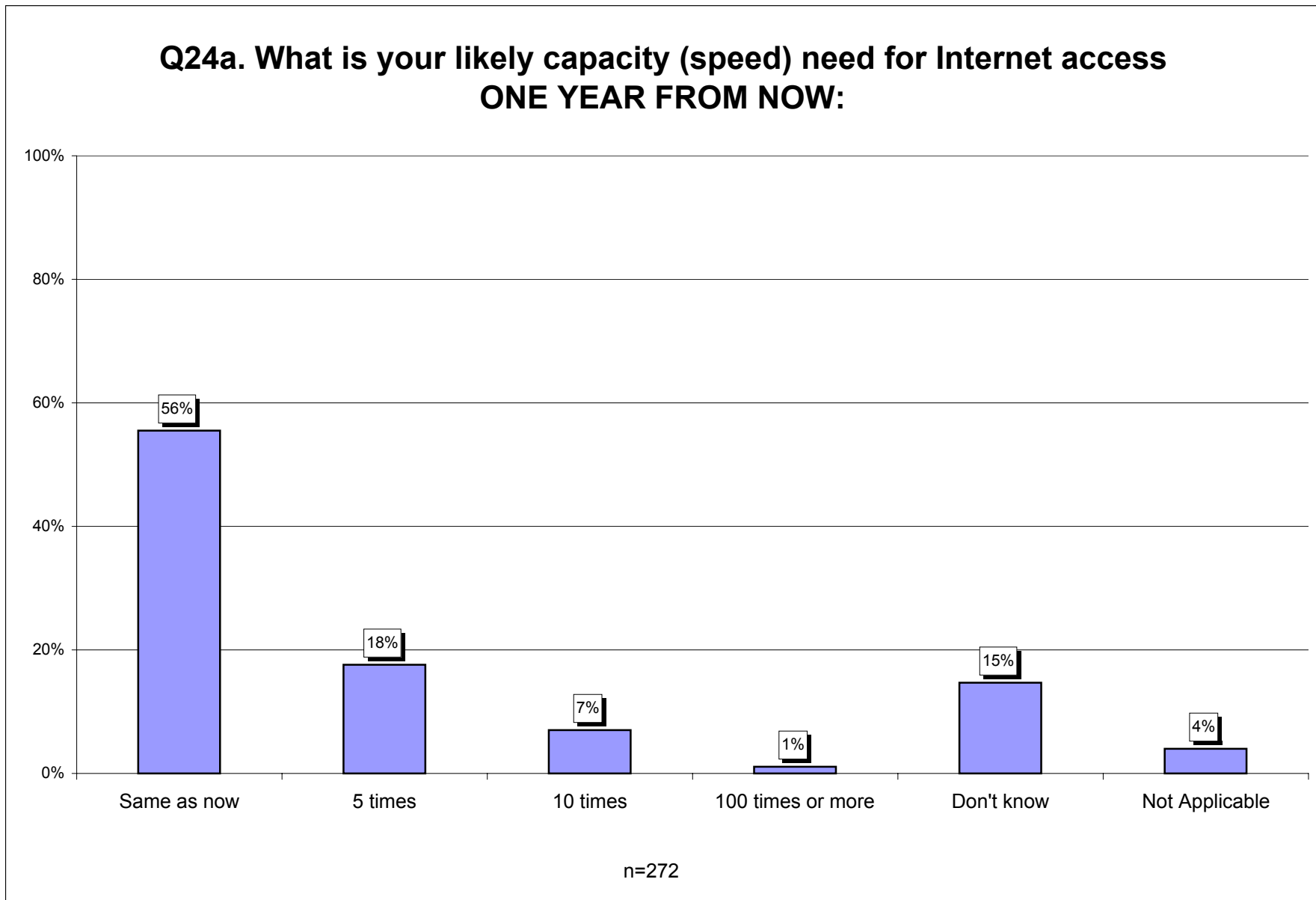


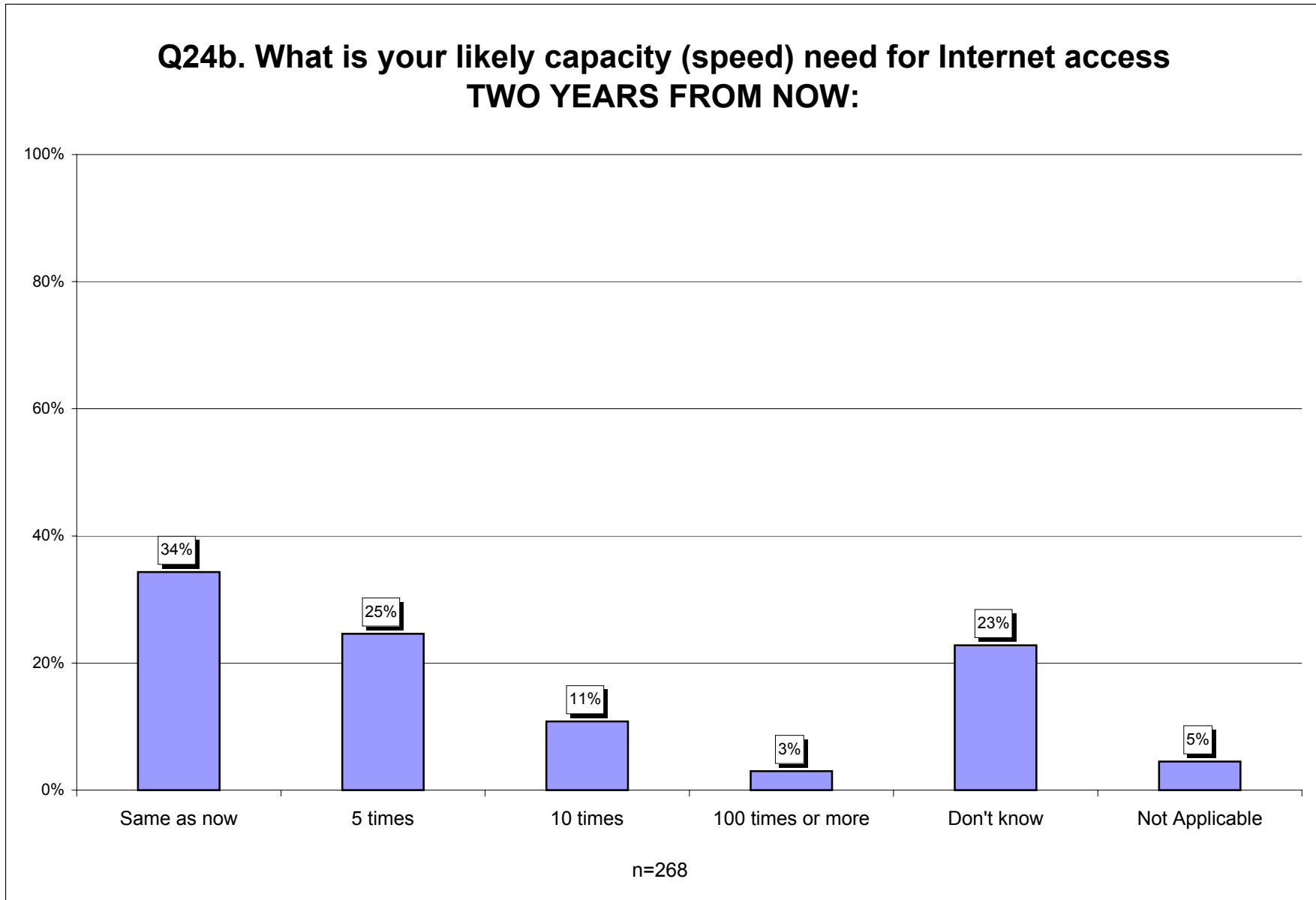
* Top two box = percent somewhat willing + percent very willing

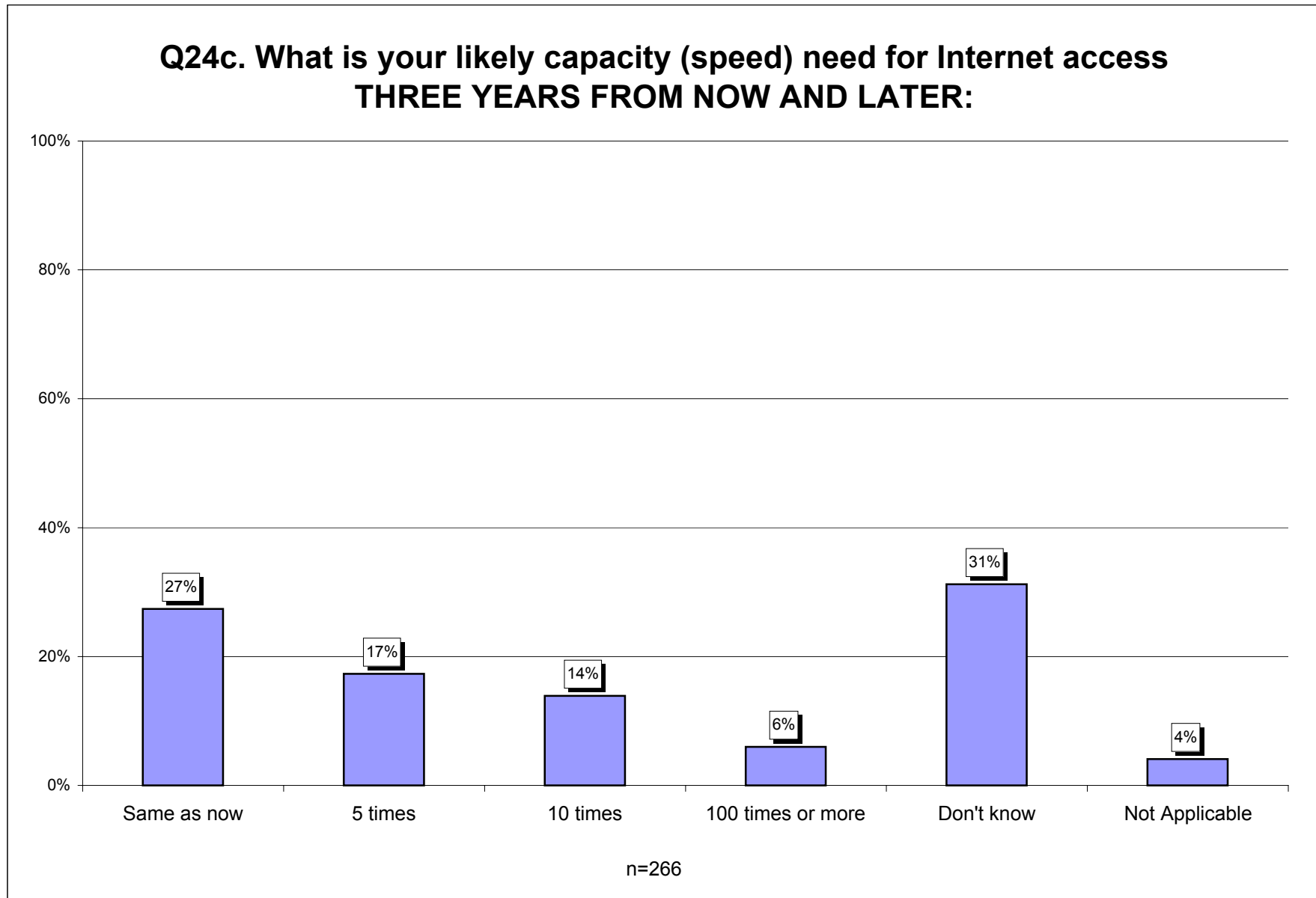
Q22-23 Definitions	
Upstream	Data transfer from your location to the Internet
Downstream	Data transfer from the Internet to your location
1,544 Kbps	1,544,000 bits per second (Example: would take approximately 1.5 minutes to transfer an average drawing (CAD) file of 15,000 Kbytes)
256 Kbps	256,000 bits per second (Example: would take approximately 9.5 minutes to transfer an average (CAD) file of 15,000 Kbytes)



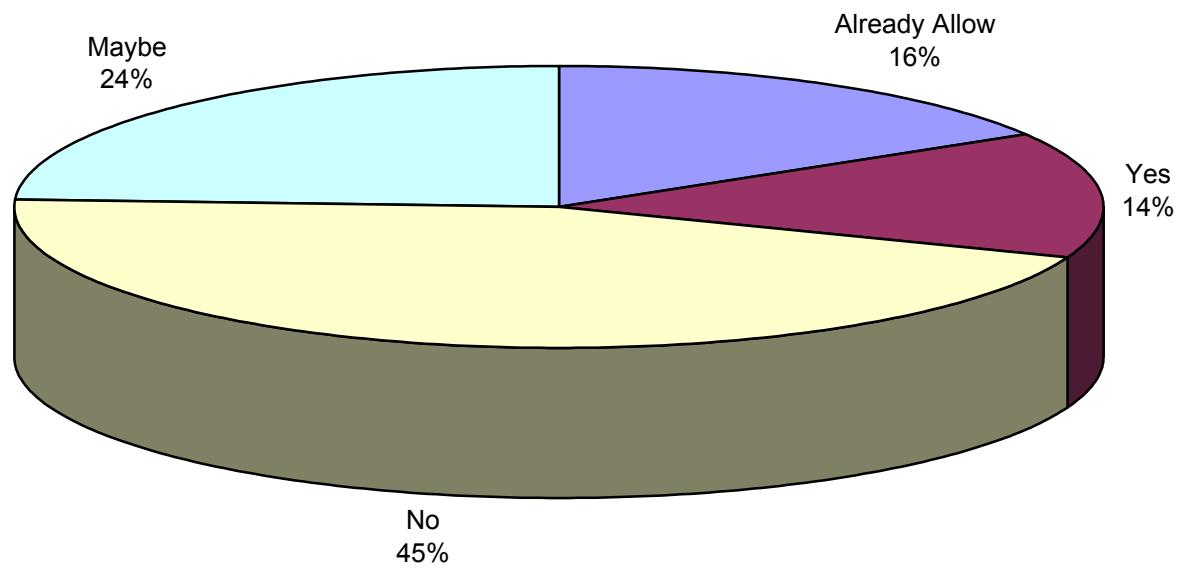




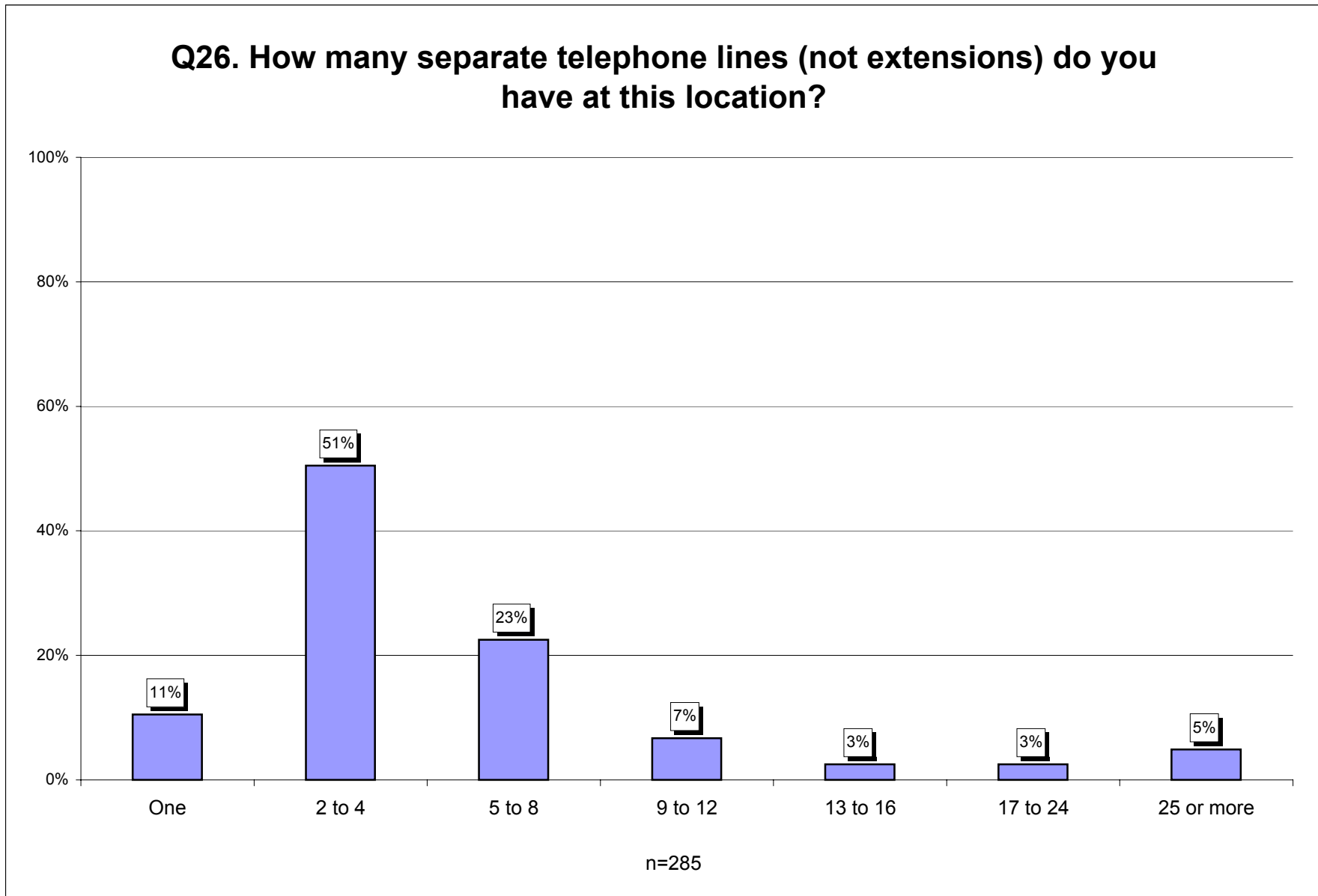




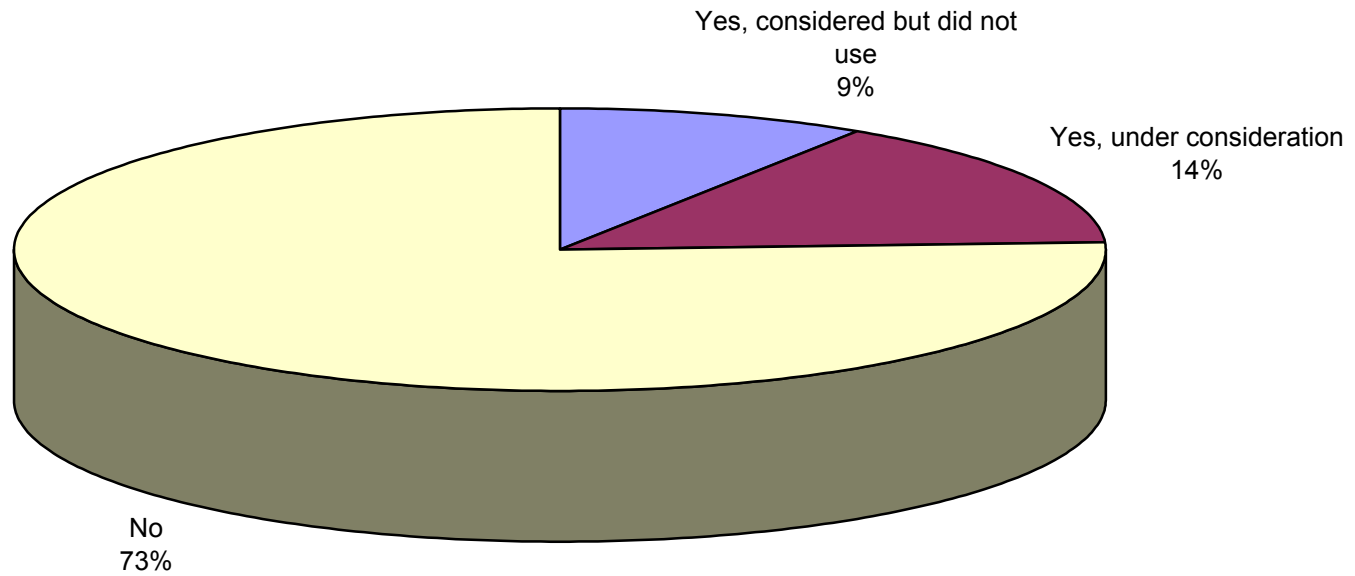
Q25. If high-speed connections were available to employees from home, would your organization allow telecommuting?



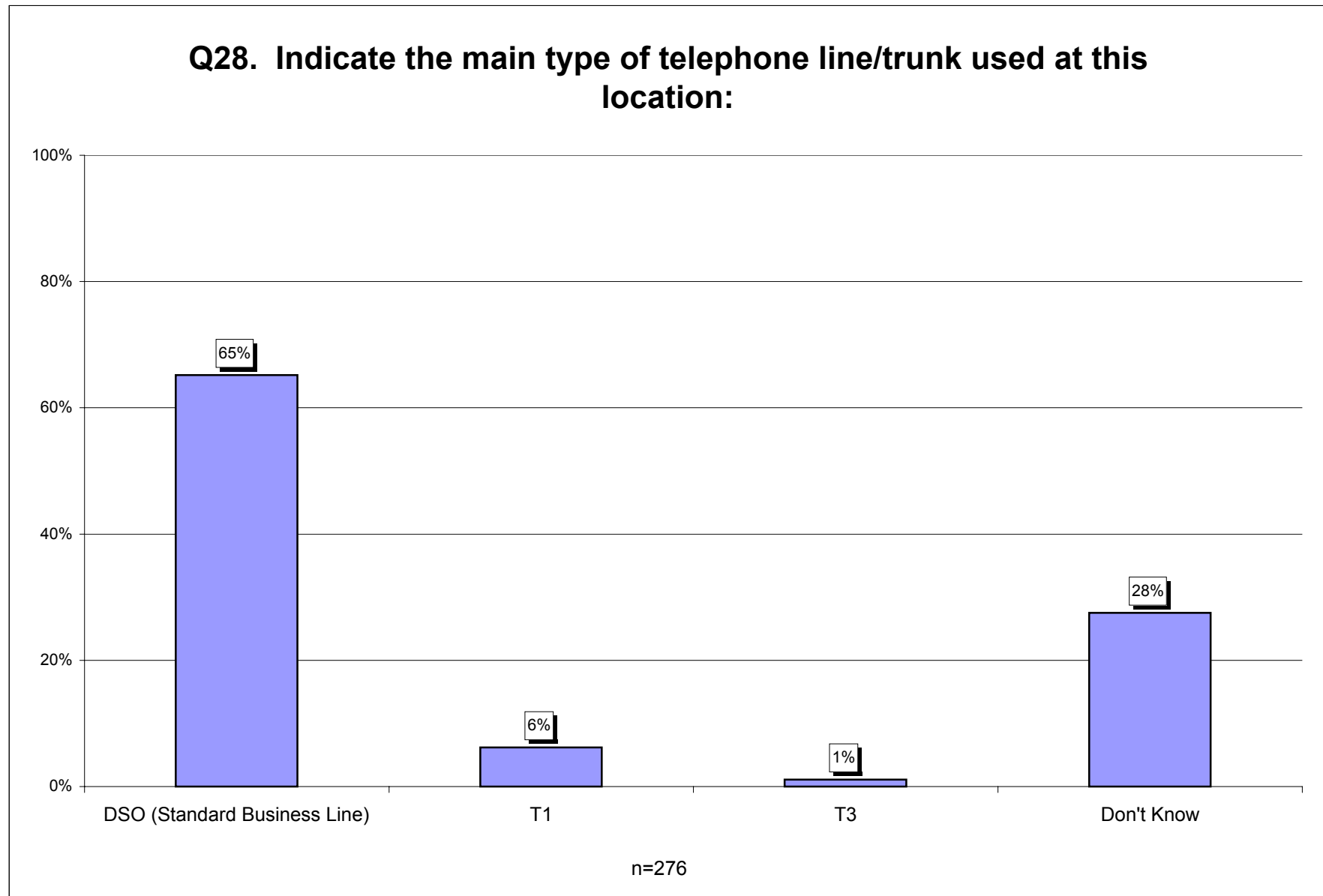
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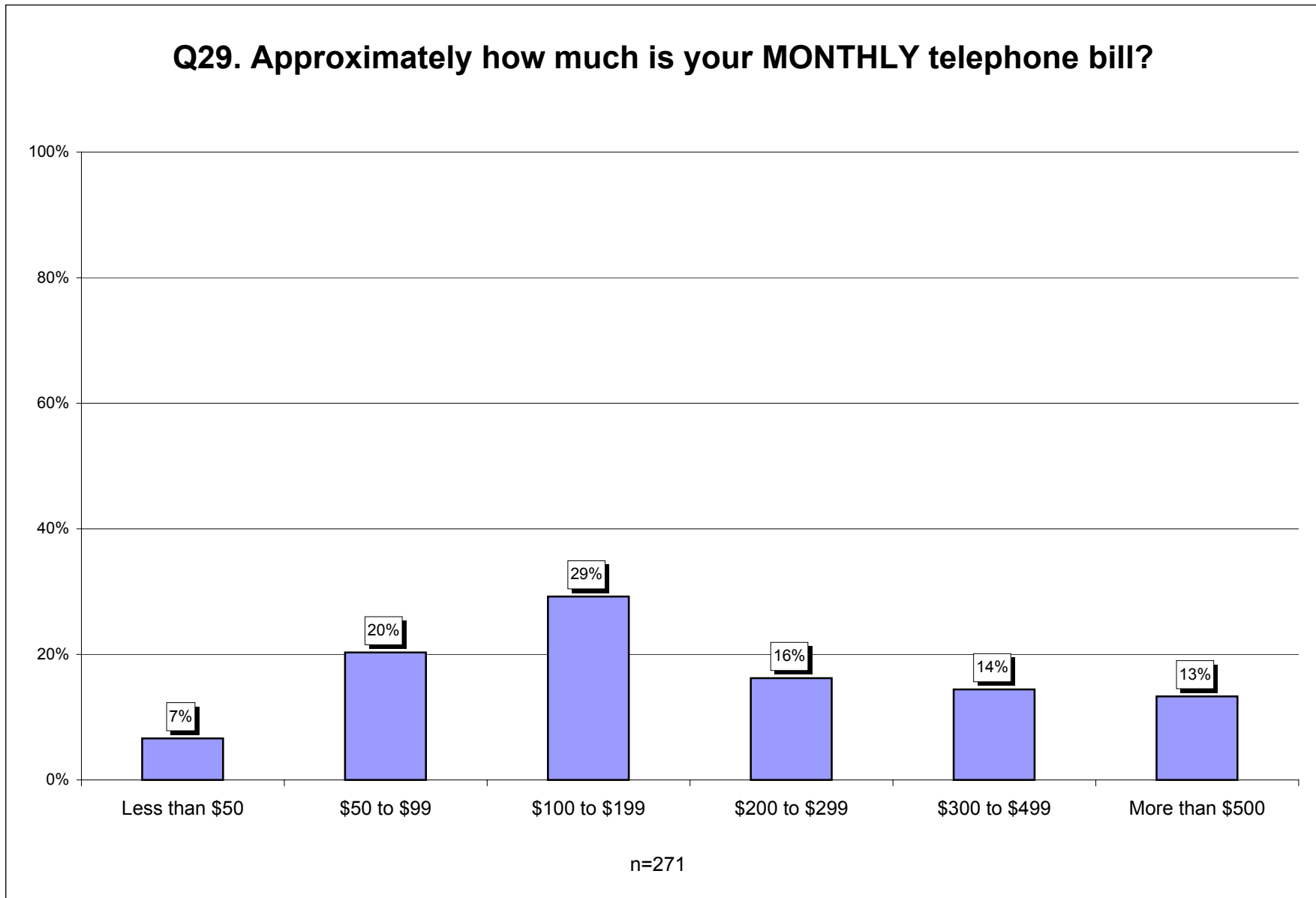


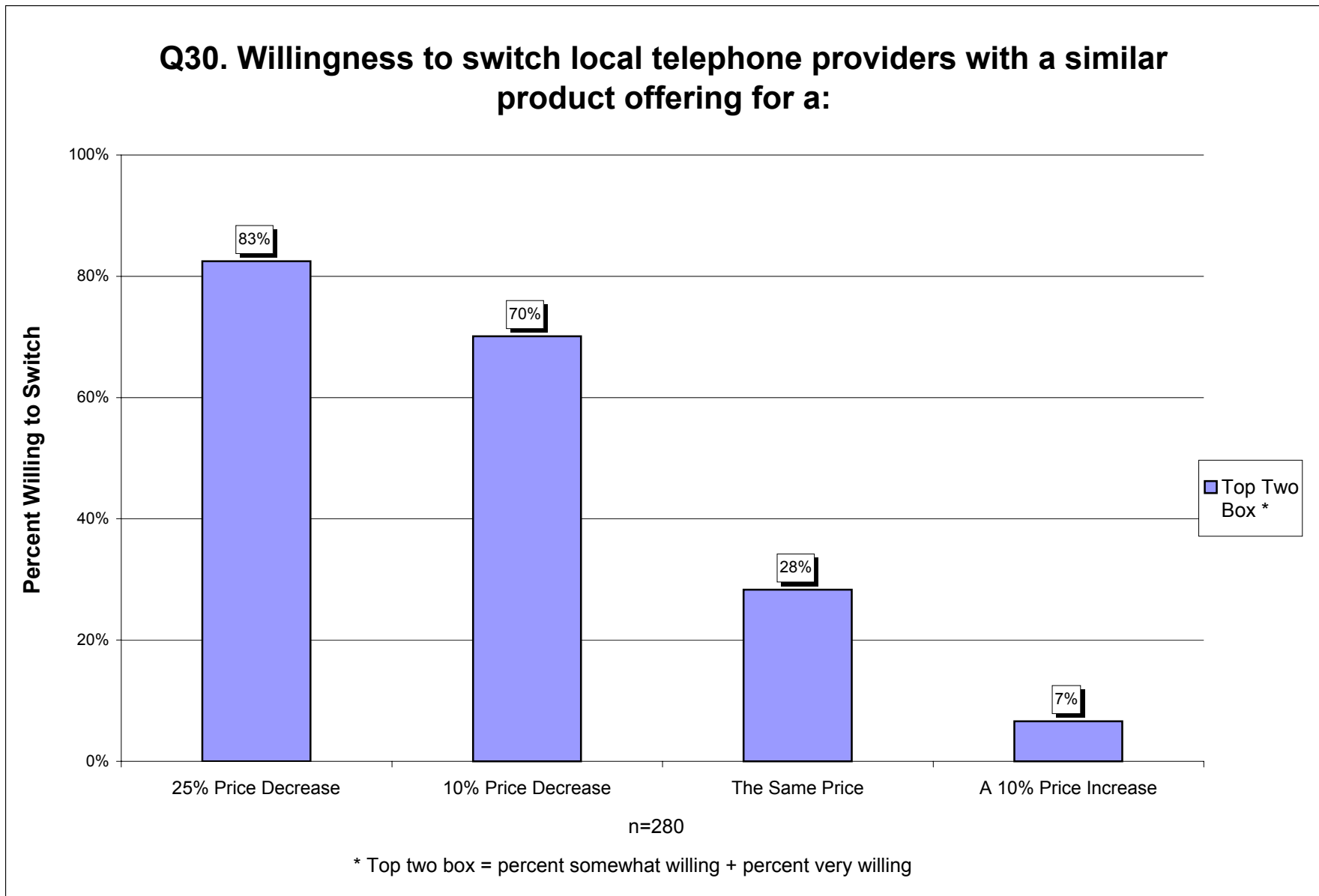
Q27. Have you considered using a VoIP (Voice over Internet Protocol) telephone service?



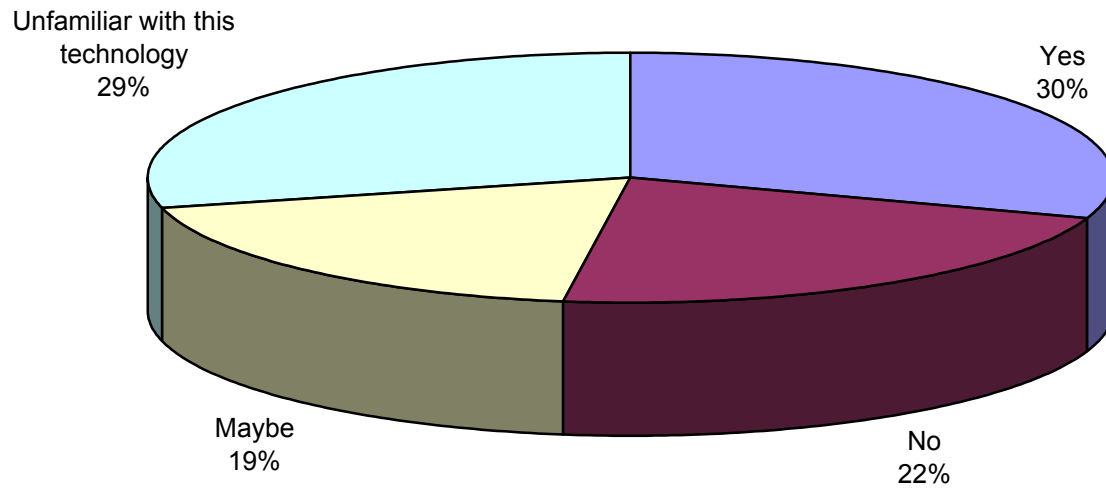
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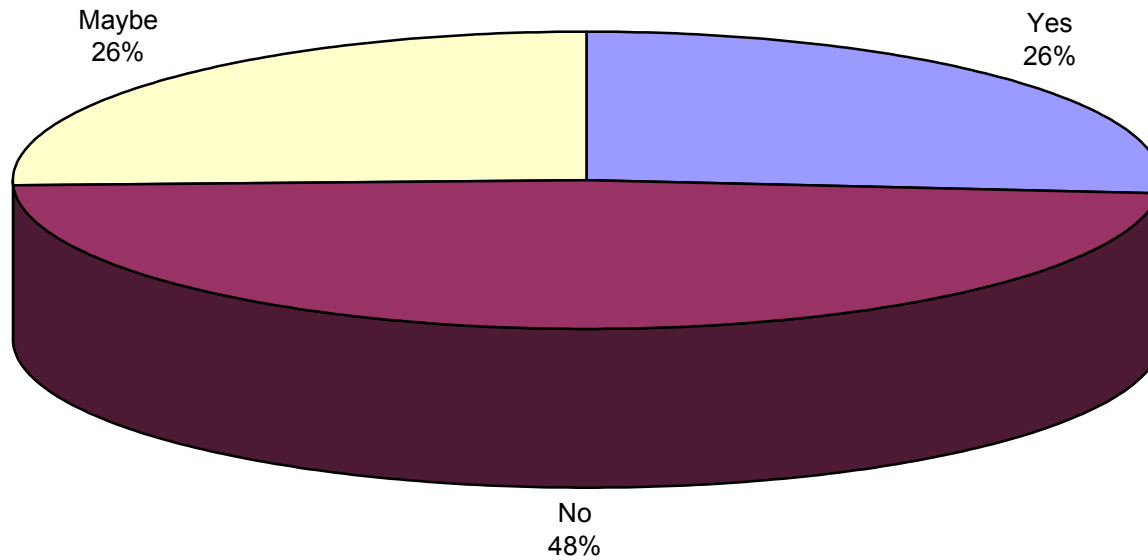


Q31. Are you interested in a fiber optic interconnection within your community?



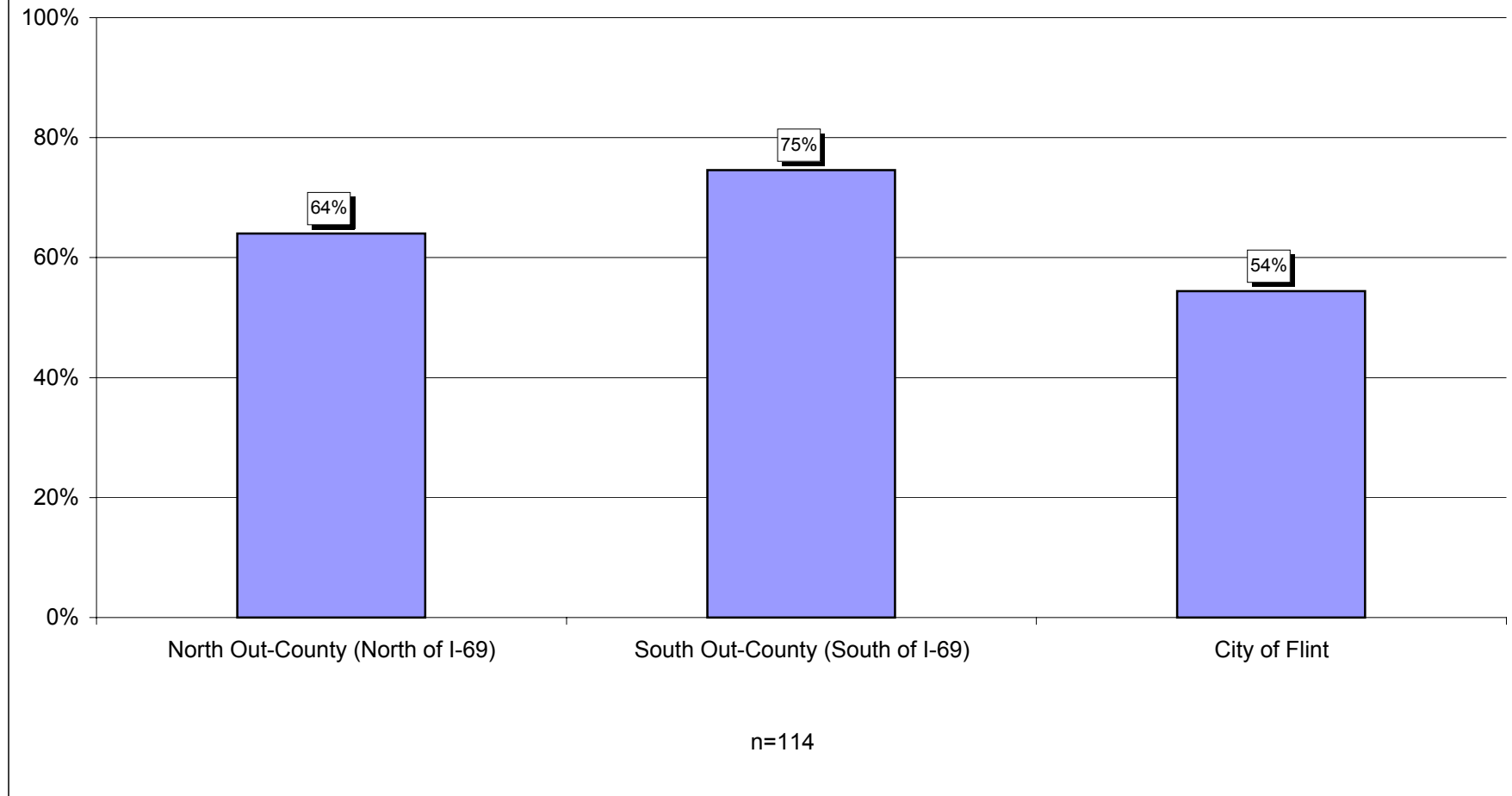
n=281

Q32. Are you interested in a fiber optic interconnection with other communities in Genesee County?



n=270

Q33. With which communities in Genesee County are you interested in a fiber optic interconnection?



Genesee County LinkMichigan

Business Survey Summary

Section 2:

Business Survey Cross Tabulations

Genesee County LinkMichigan

Business Survey

TABLE OF CONTENTS

**Section 2:
Business Survey Cross Tabulations**

Internet Access by Business Type..... 1

Average Monthly Cost of Internet Service by Business Type 2

Would Allow Telecommuting by Business Type 3

Average Number of Employees by Internet Connection Type 4

Website Host Location by Business Type 5

Have a Company Website by Business Type 6

Interest in Combined Billing by Business Type 7

Interest in Distance Learning by Business Type..... 8

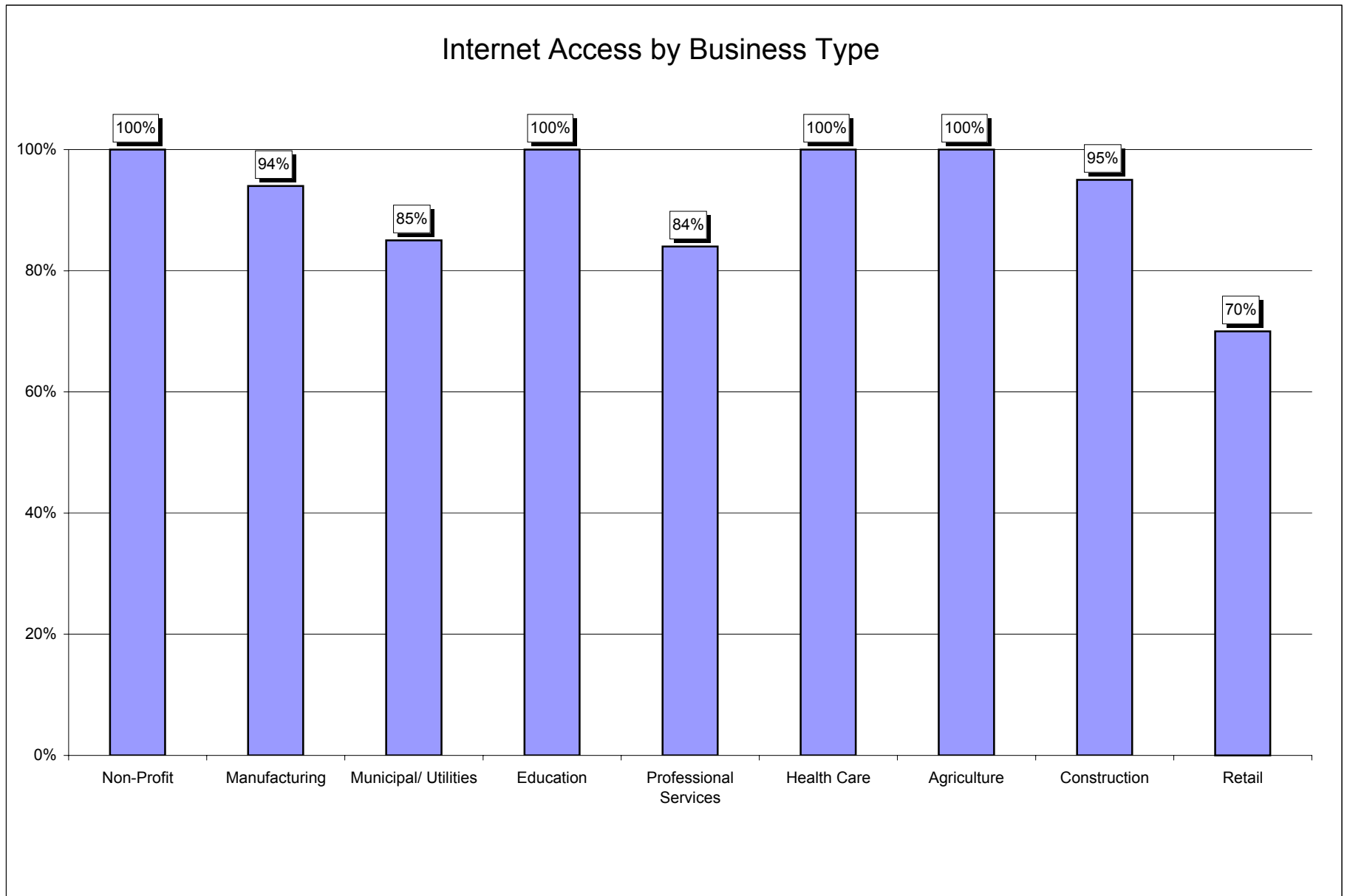
Interest in Interactive Educational Programming/Training by Business Type..... 9

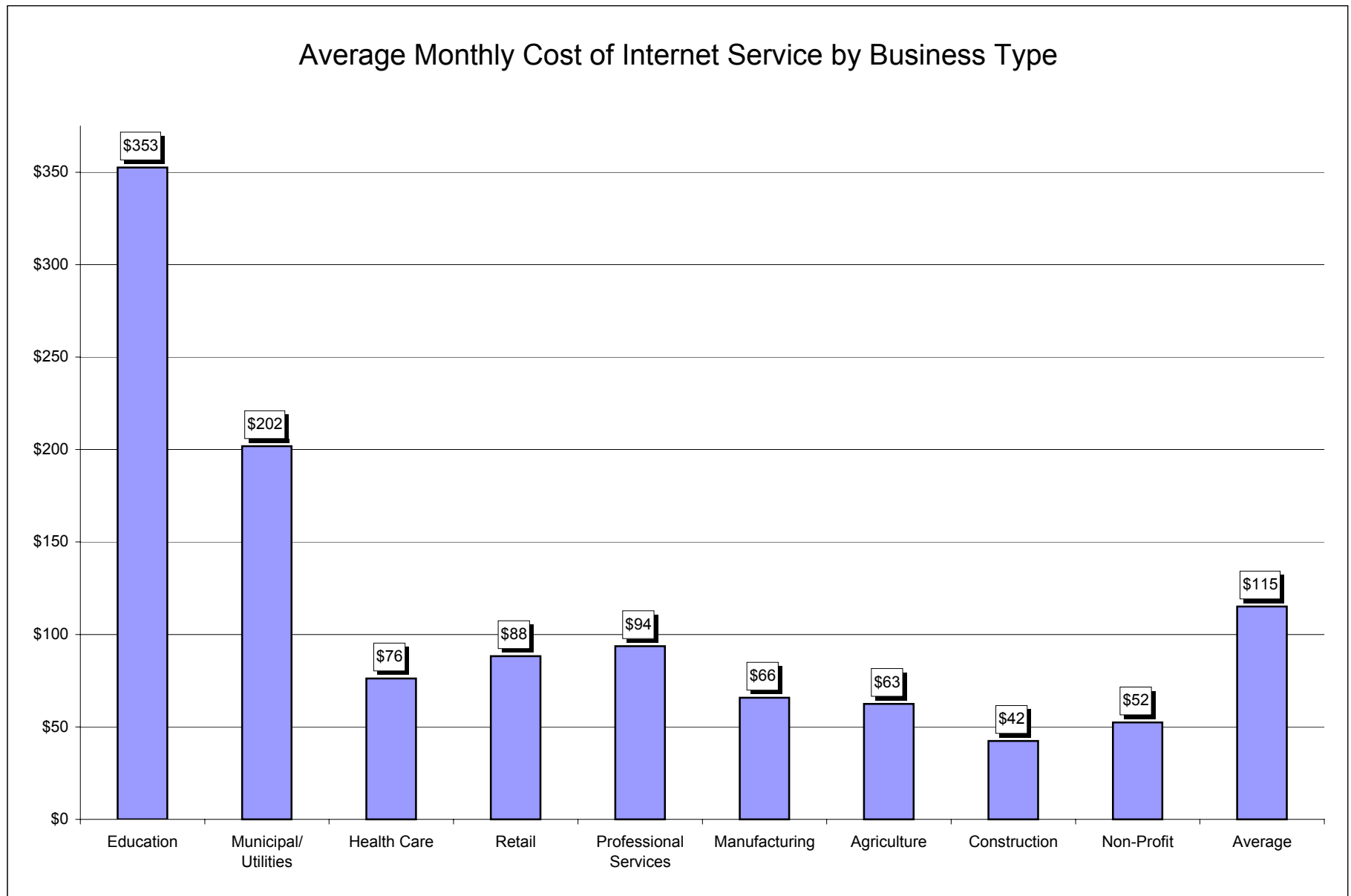
Interest in Premises Management by Business Type 10

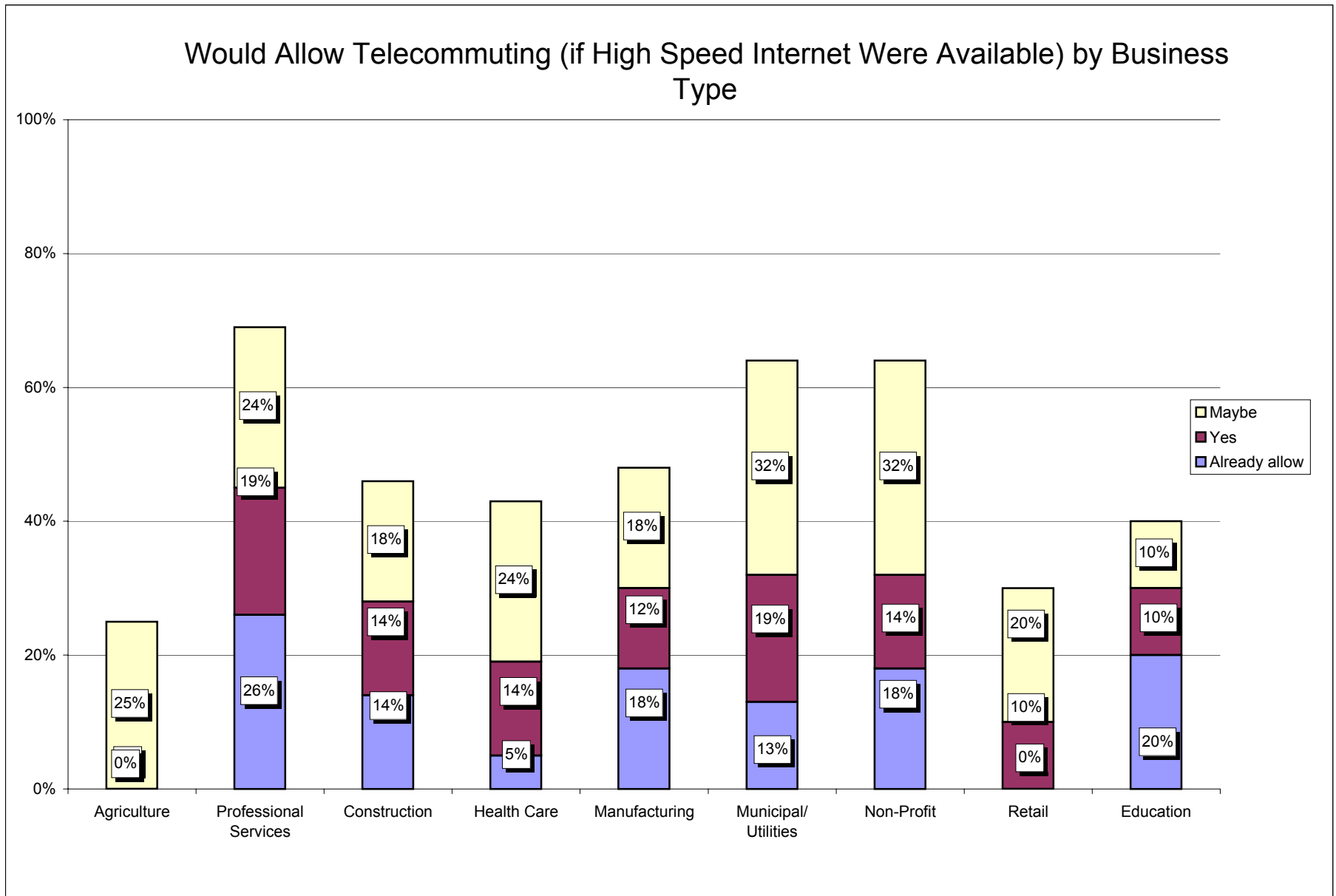
Interest in Video Conferencing with Other Offices by Business Type 11

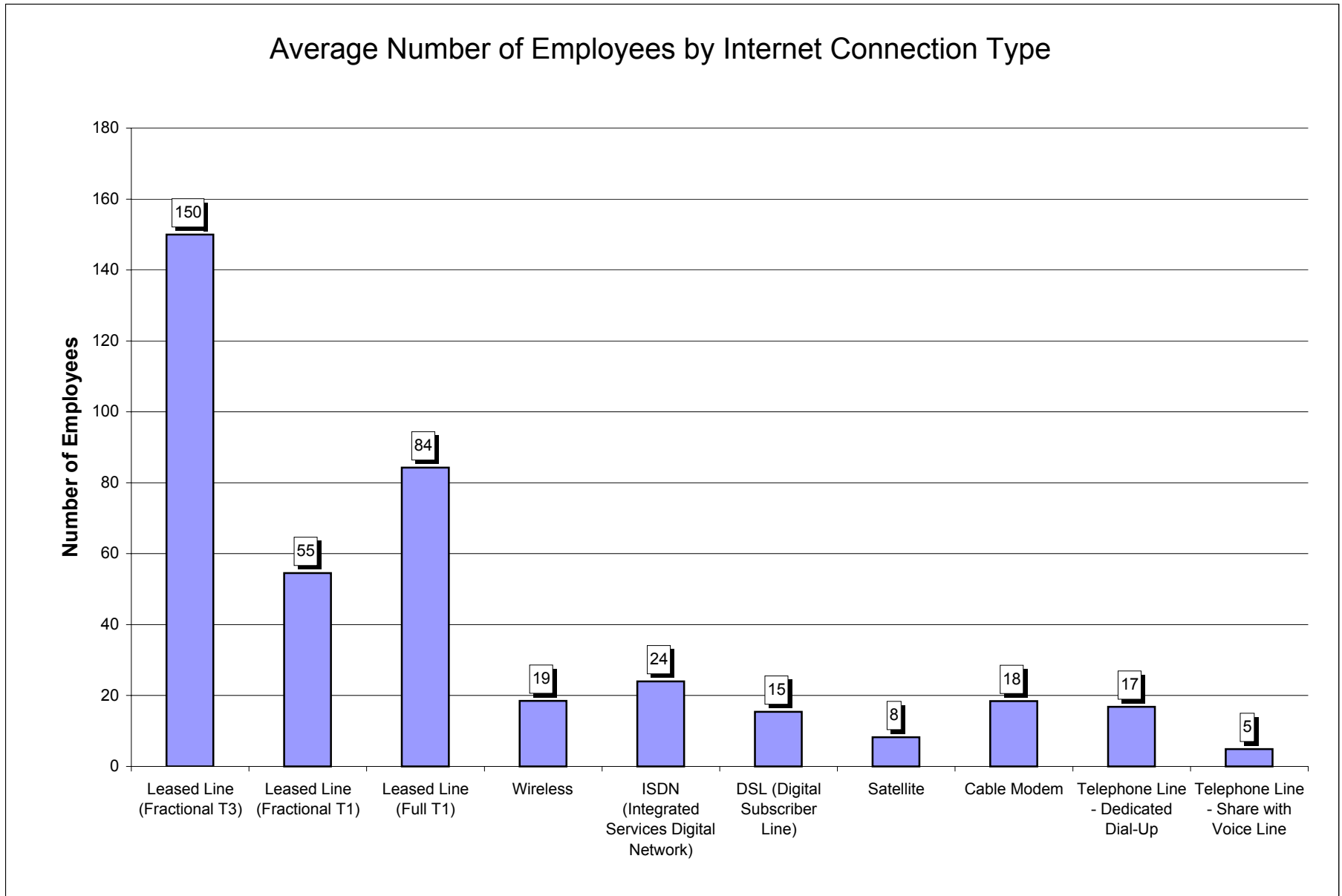
Interest in Video Conferencing with Customers by Business Type..... 12

Internet Connection Type by Business Type 13









Website Host Location By Business Type										
	Agr.	Health Care	Professional Services	Construction	Education	Manuf.	Retail	Municipal/Utilities	Non-Profit	Total
	Col %	Col %	Col %	Col %	Col %	Col %	Col %	Col %	Col %	Col %
At this facility	33%	35%	25%	31%	42%	16%	17%	33%	20%	25%
At another facility in the county	33%	15%	26%	19%	25%	21%	7%	17%	40%	20%
At another facility in Michigan	17%	10%	19%	13%	17%	37%	41%	6%	0%	19%
At another facility outside of Michigan	17%	20%	19%	13%	8%	21%	21%	11%	40%	18%
Don't know	0%	20%	10%	25%	8%	5%	14%	33%	0%	13%

