

EXHIBIT Ic

Residential Survey Summary

Genesee County LinkMichigan

Genesee County LinkMichigan
Residential Survey Summary and Needs Assessment
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Section 1:

Residential Survey Responses

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Section 1: Residential Survey Responses

Q1	Indicate which of the following items you have in your home:	1
Q1a	Cell phone	
Q1b	DVD player	
Q1c	Fax machine	
Q1d	Personal Data Assistant (PDA) – Palm, Handspring, Other	
Q1e	Telephone service	
Q1f	More than one telephone number	
Q1g	Television set	
Q1h	VCR player or TIVO	
Q2	Do you have a personal computer (PC) in your home?.....	2
Q3	If no, what are some of the reasons you do not have a computer in your home?	3
Q4	Do you have children attending a local school?.....	4
Q5	What school information would you like to access from your home?	5
Q6	Do you have Internet access from your home?	6
Q7	What is the PRIMARY reason you do not have Internet access?	7
Q8	Do you plan to obtain Internet access in the next year?	8
Q9	How long have you had internet access at your home?	9
Q10	How do you connect to the Internet?	10
Q11	How many people in your household use the Internet on a regular basis?	11
Q12	On average, approximately how much time per week does your household (all users combined) spend on the Internet?	12
Q13	Which of the following are your HOUSEHOLD purposes for using the Internet?	13
Q13a	Access employer network/work from home	
Q13b	Banking/personal finance	
Q13c	Chat rooms	
Q13d	Directions/Maps	
Q13e	E-Mail	
Q13f	General browsing (web, other)	
Q13g	Instant messaging	
Q13h	Local government service interaction	
Q13i	Medical information	
Q13j	Obtaining news	
Q13k	On-line auctioning	
Q13l	On-line education/courses	
Q13m	On-line games, multi-gaming	
Q13n	Paying bills	
Q13o	Research	

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Q13p	Shopping	
Q13q	Streaming audio	
Q13r	Streaming video	
Q13s	Travel planning	
Q13t	Home based business	
Q14	Do you use your Internet access for personal or business use?	14
Q15	Approximately how much do you pay PER MONTH for Internet service?	15
Q16	How willing or unwilling would you be to switch to an Internet service that offers an increased connection speed while being on-line all the time for:	16
Q16a	The same price?	
Q16b	A 10% monthly price increase?	
Q16c	A 20% monthly price increase?	
Q16d	A 50% monthly price increase?	
Q17	How interested would you be in a mobile wireless Internet service that allows you to have access anywhere in your community or region for:	17
Q17a	The same price?	
Q17b	A 10% monthly price increase?	
Q17c	A 20% monthly price increase?	
Q17d	A 50% monthly price increase?	
Q18	Rate your satisfaction with the following aspects of your current Internet service....	18
Q19	Ranking Internet services in terms of importance:.....	19
Q20	Do you subscribe to cable or satellite television?	20
Q21	How many telephone lines do you have at this residence?	21
Q22	Approximately how much are your monthly telephone bills?	22
Q23	How willing or unwilling would you be to switch to a cell phone (wireless) telephone service?.....	23
Q23a	As your primary number	
Q23b	As a second line	
Q24	How willing or unwilling would you be to switch local telephone providers with a similar product offers for:	24
Q24a	A 25% price decrease?	
Q24b	A 10% price decrease?	
Q24c	The same price?	
Q24d	A 10% price increase?	
Q25	Rate your satisfaction with the following aspects of your current phone service	25
Q26	Ranking phone services in terms of importance:	26

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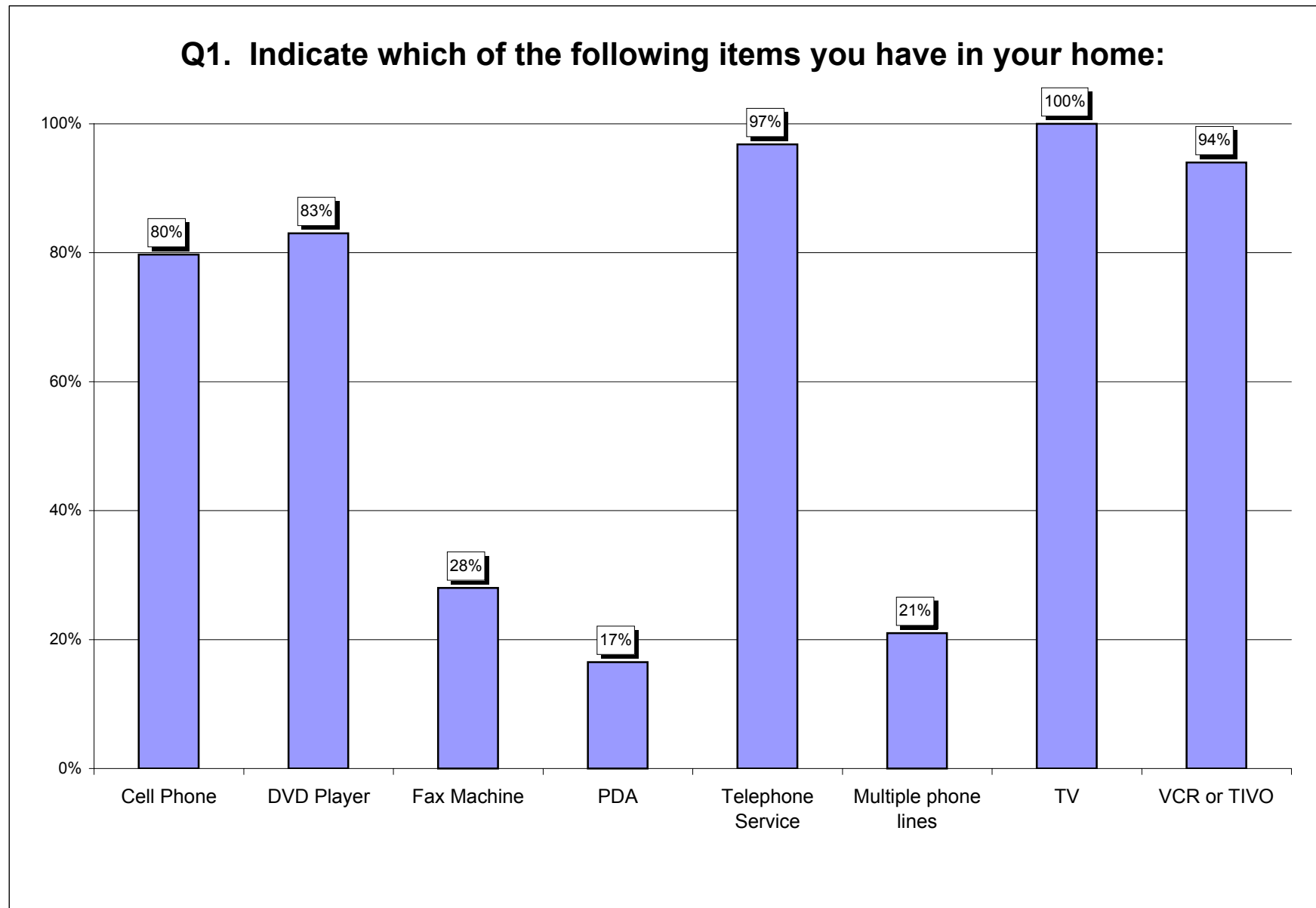
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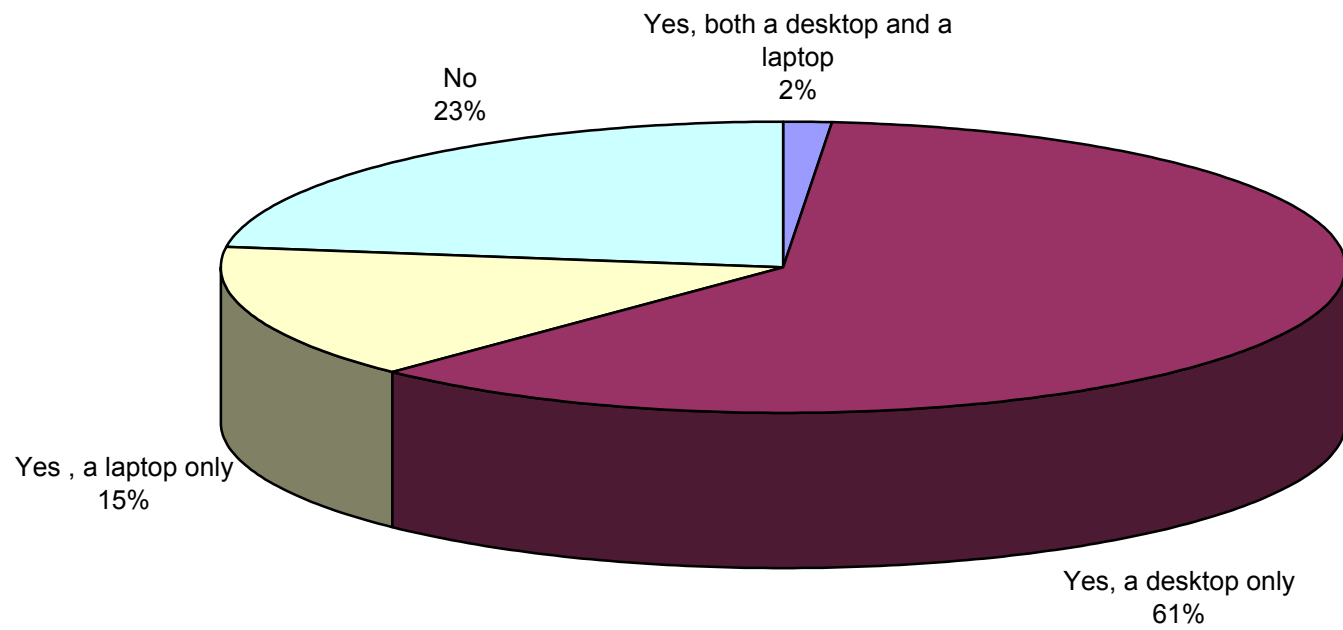
Section 1: Residential Survey Responses

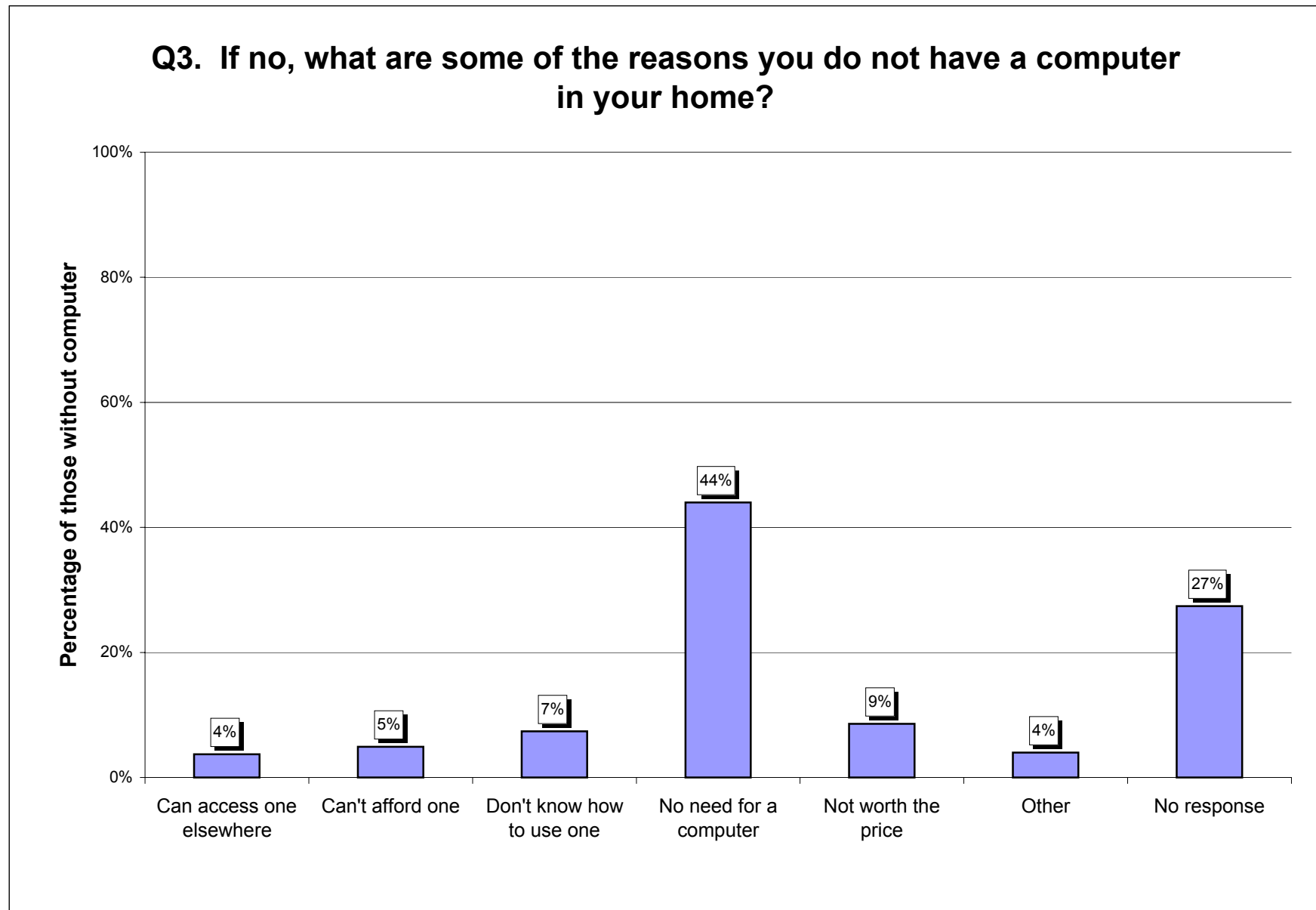
Q29	What types of communication uses might be of interest to you in the FUTURE?	27
Q29a	Telecommunicating for work	
Q29b	Taking classes from schools and colleges at home	
Q29c	Two-way (Interactive) video connection to family and friends	
Q29d	Listen to audio of sporting and other events not available from local radio	
Q29e	View video of sporting and other events not available from local radio/television	
Q29f	Obtaining all voice, video and data services from the same provider	
Q30	Do you or someone in your household plan to start a home-based business in the next 1 to 3 years?	28
Q31	How important will be/is a high speed data or Internet connection for your planned/existing home-based business?.....	29
Q32	Your age group:.....	30
Q33	How many years have you lived at your current address?	31
Q34	HOUSEHOLD income before taxes:.....	32
Q35	Where is your residence located?.....	33
Q36	In what region is your residence located?	34
Q37	Which market structure will best supply your Internet and other communication services?	35
Q38	What do you think the MAIN role of the government should be to help ensure broadband Internet access is available and affordable?	36

These charts were compiled using weighted data based on the respondent's age. Therefore, the number of responses is not shown on the chart.

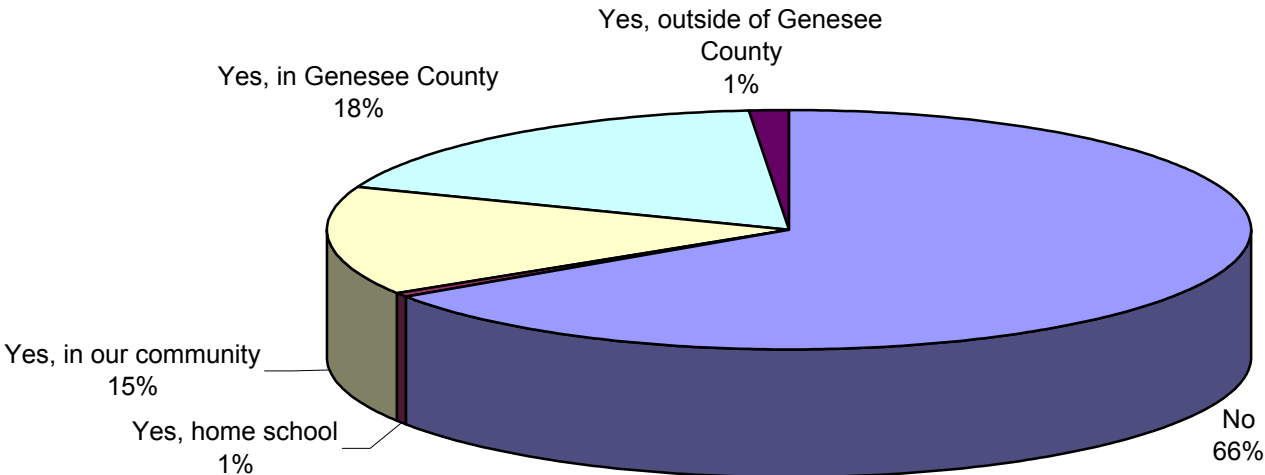


Q2. Do you have a personal computer in your home?

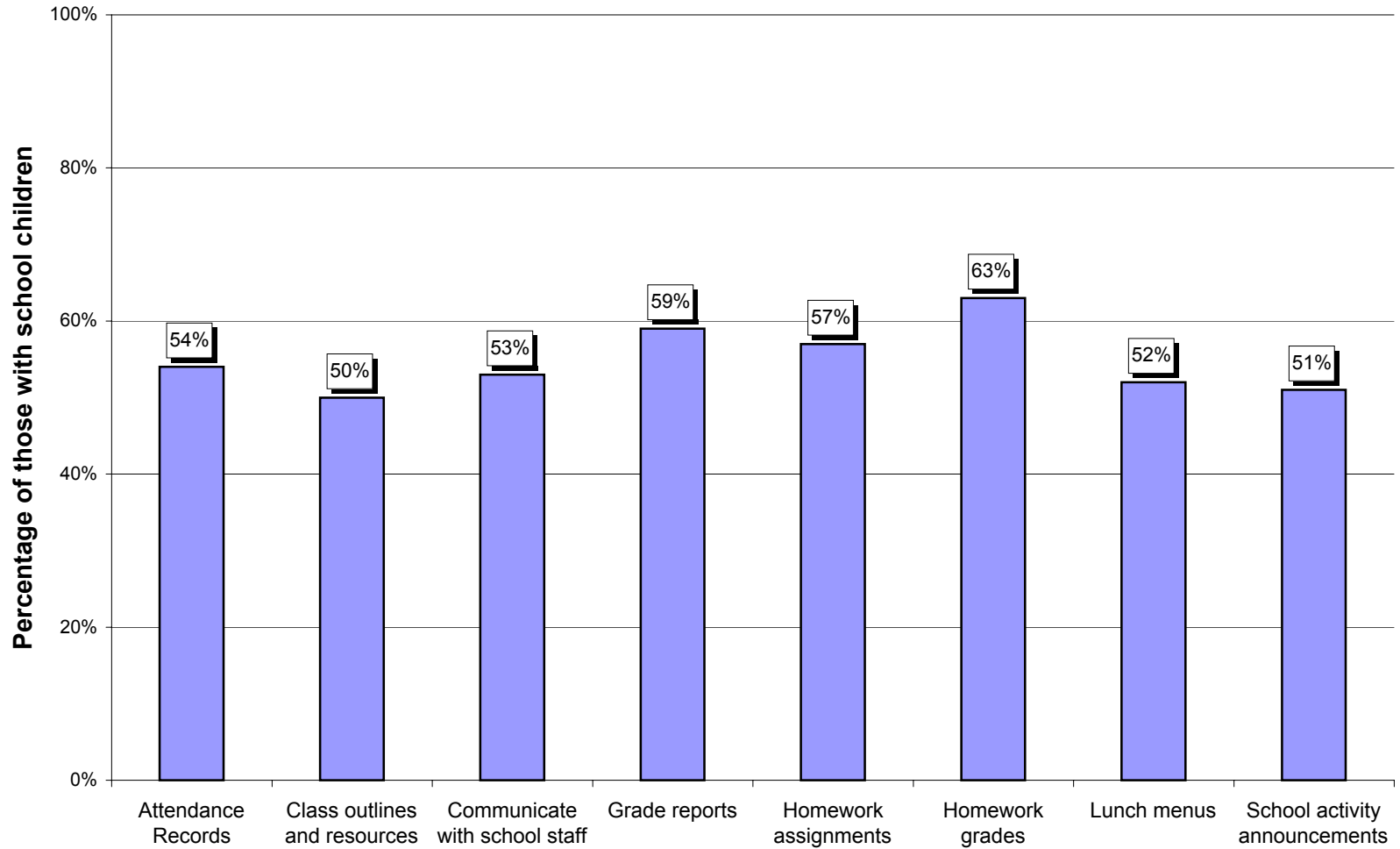




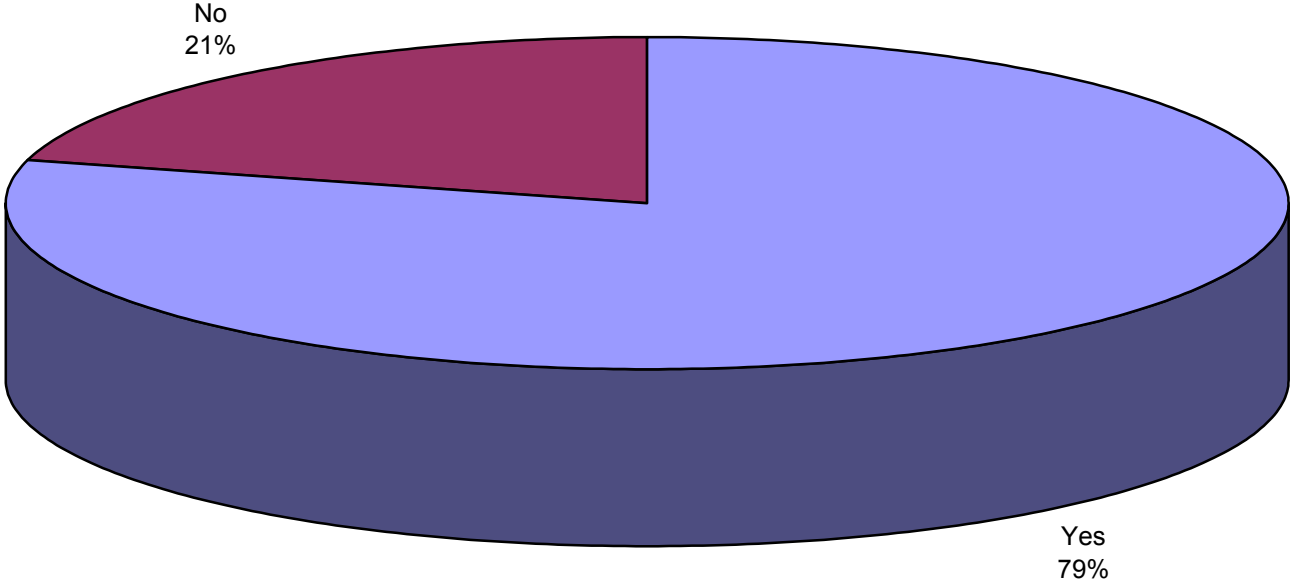
Q4. Do you have children attending a local school?

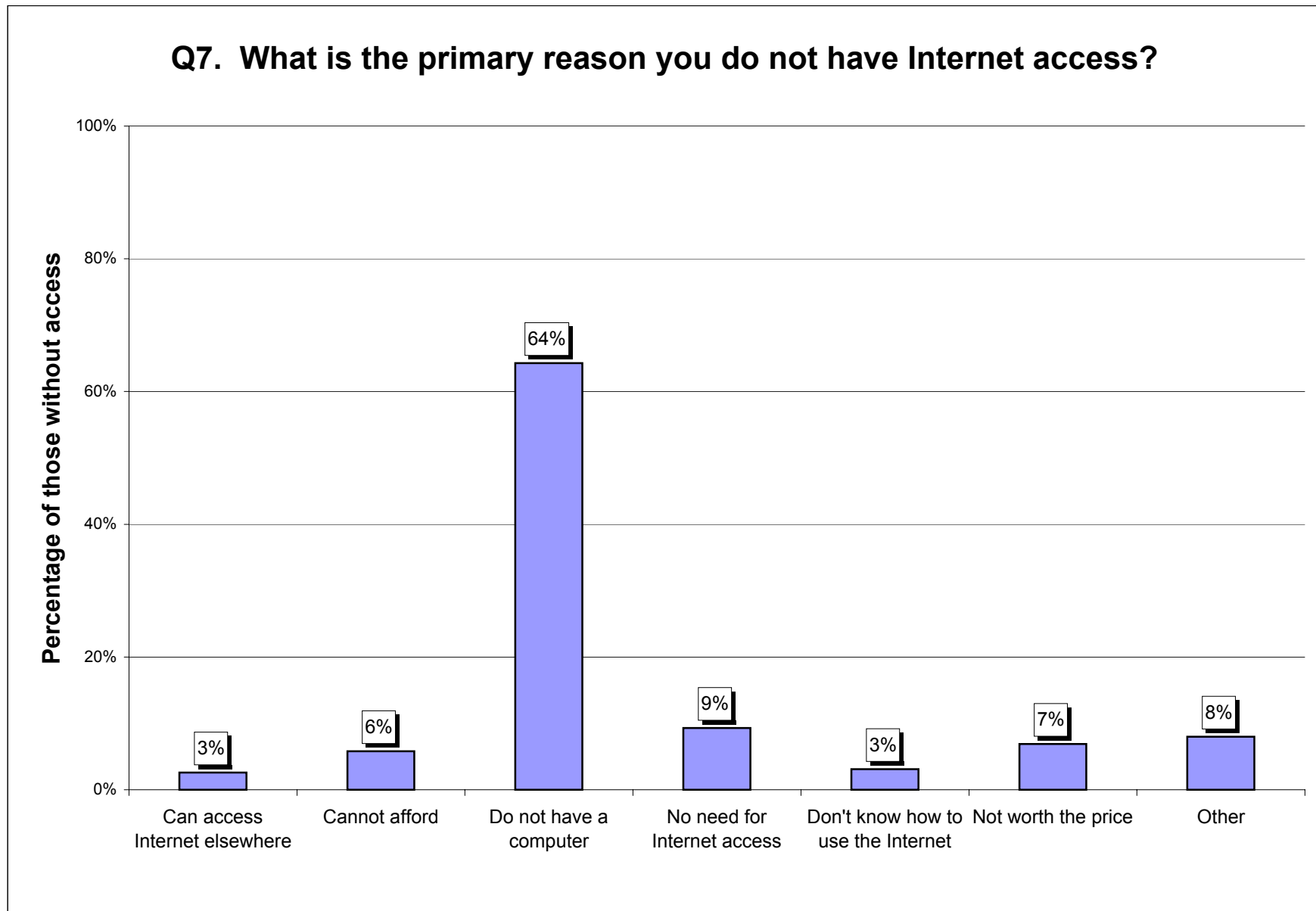


Q5. What school information would you like to access from home?

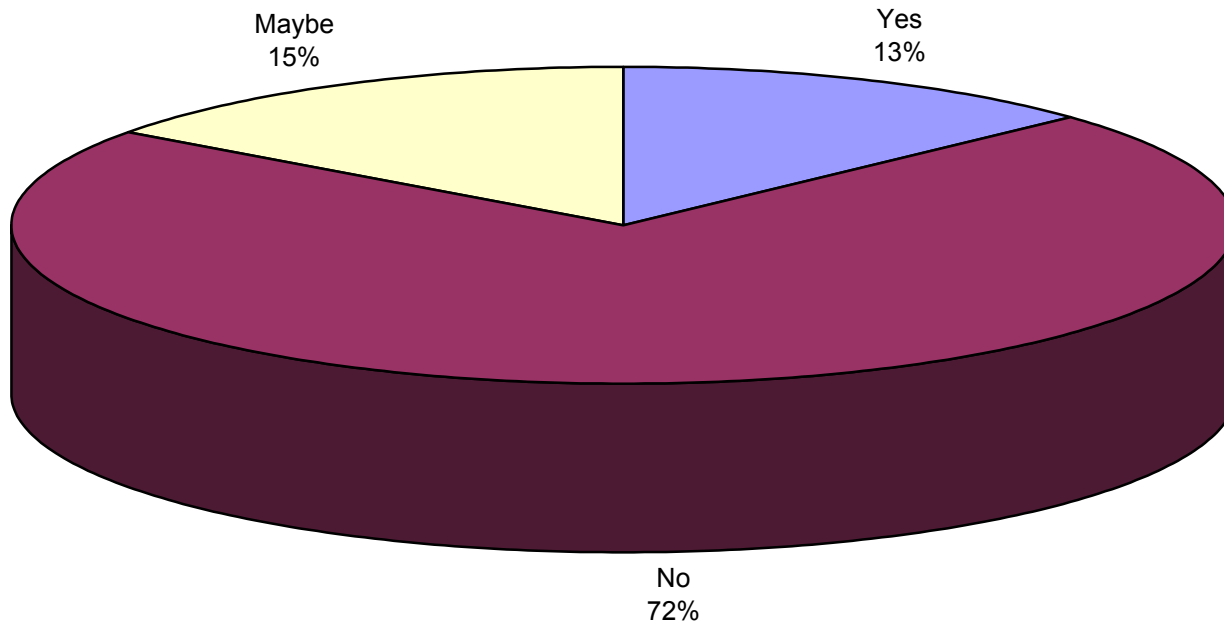


Q6. Do you have Internet access from your home?

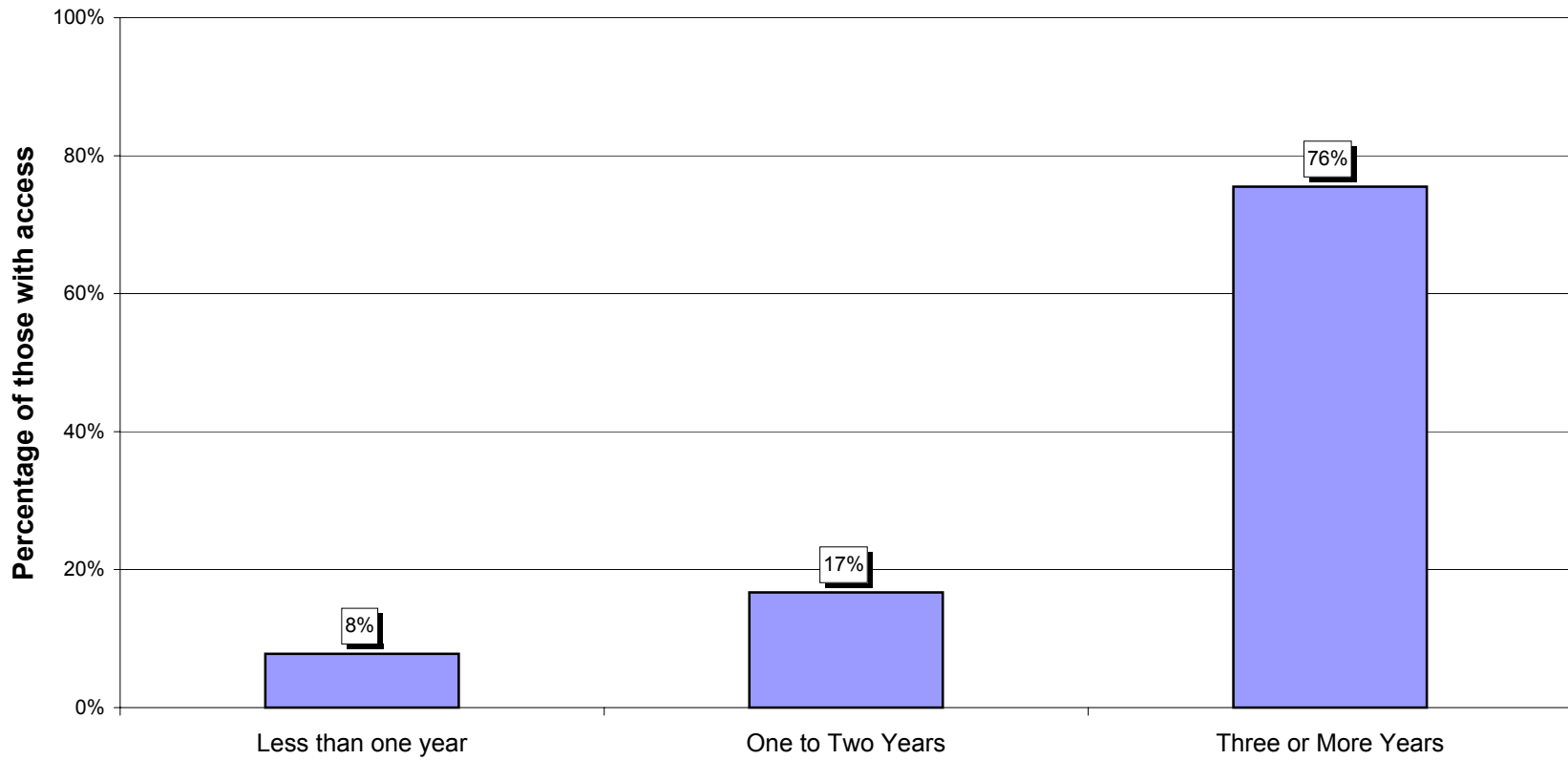


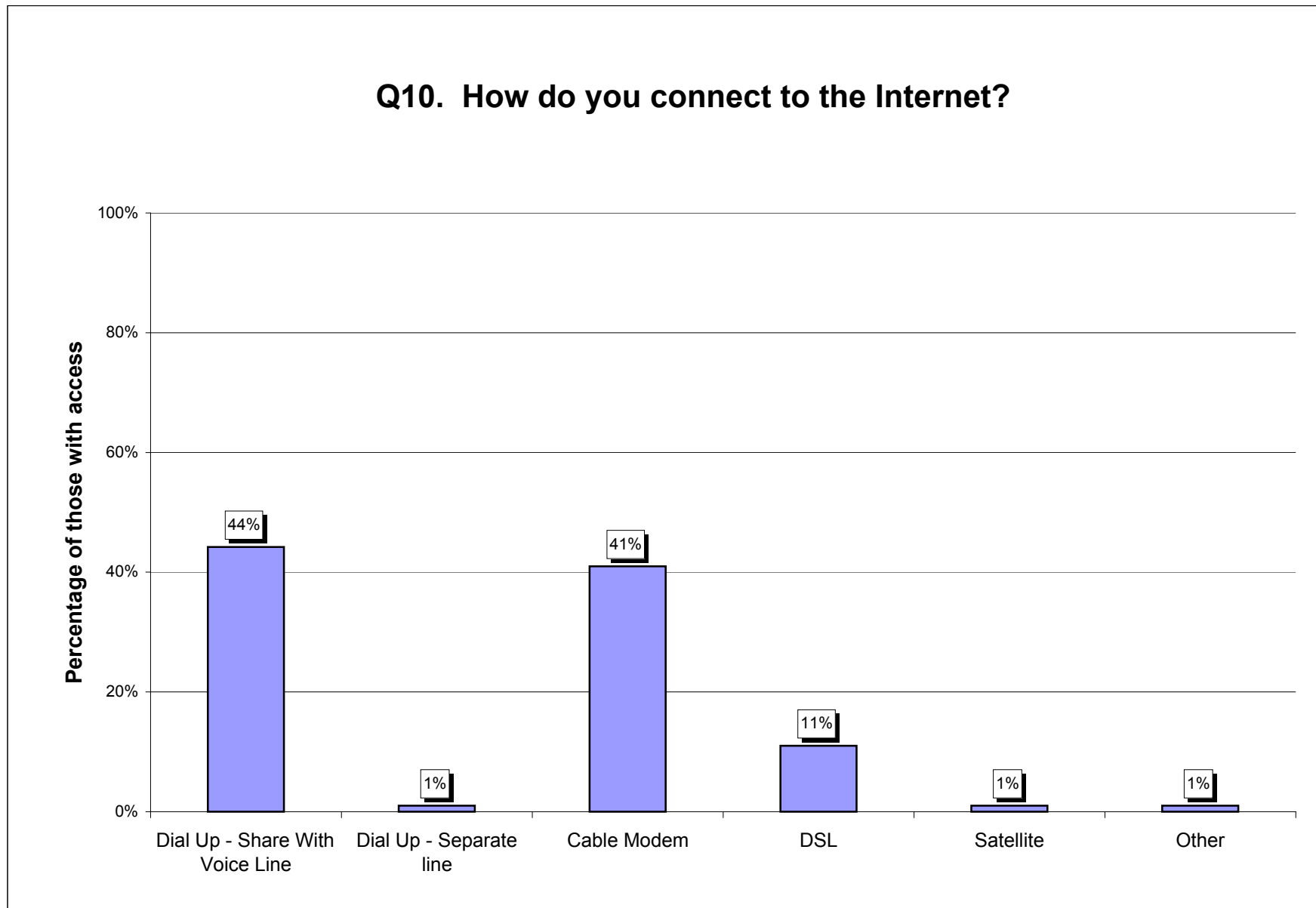


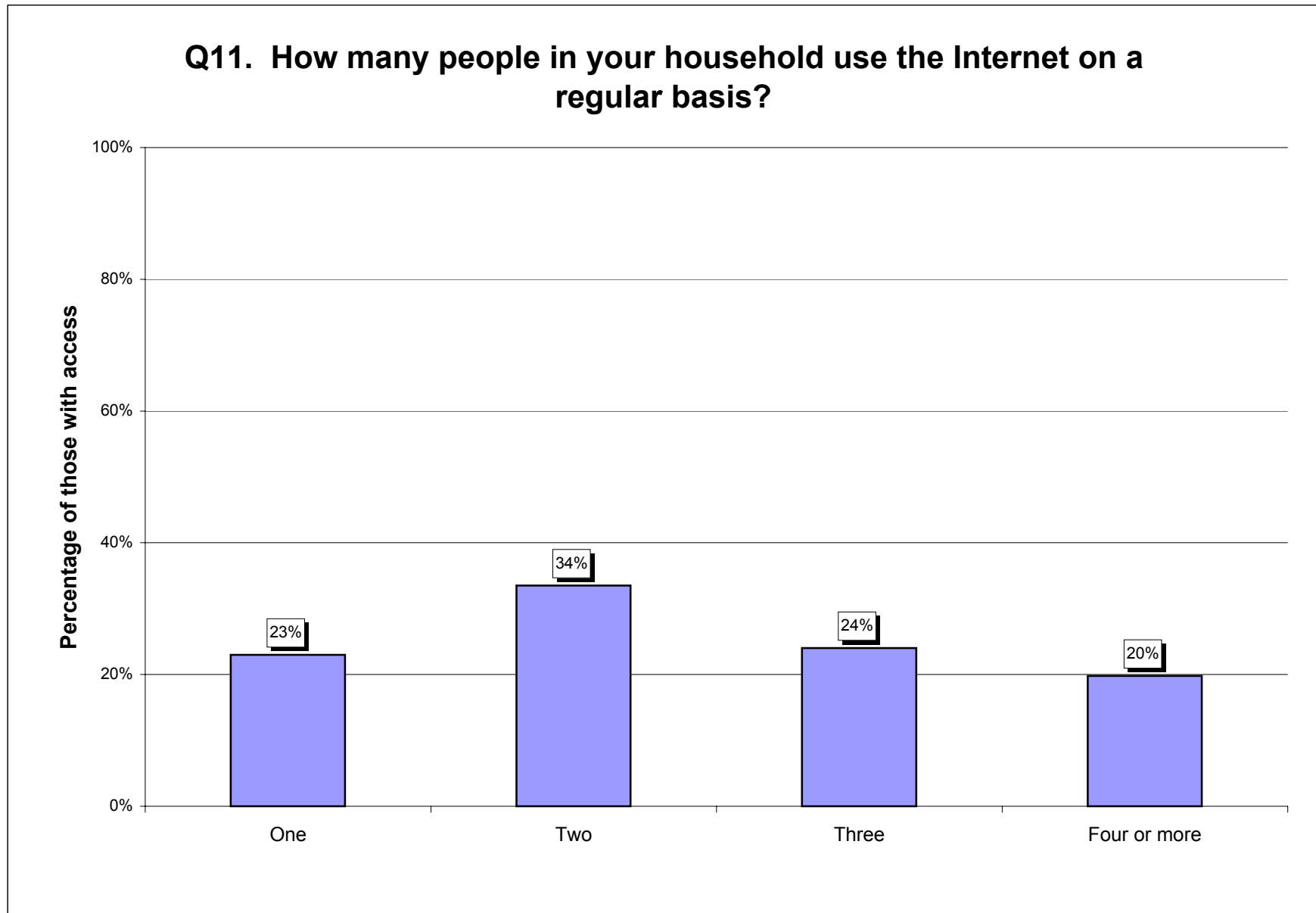
Q8. If no access currently, do you plan to obtain Internet access in the next year?

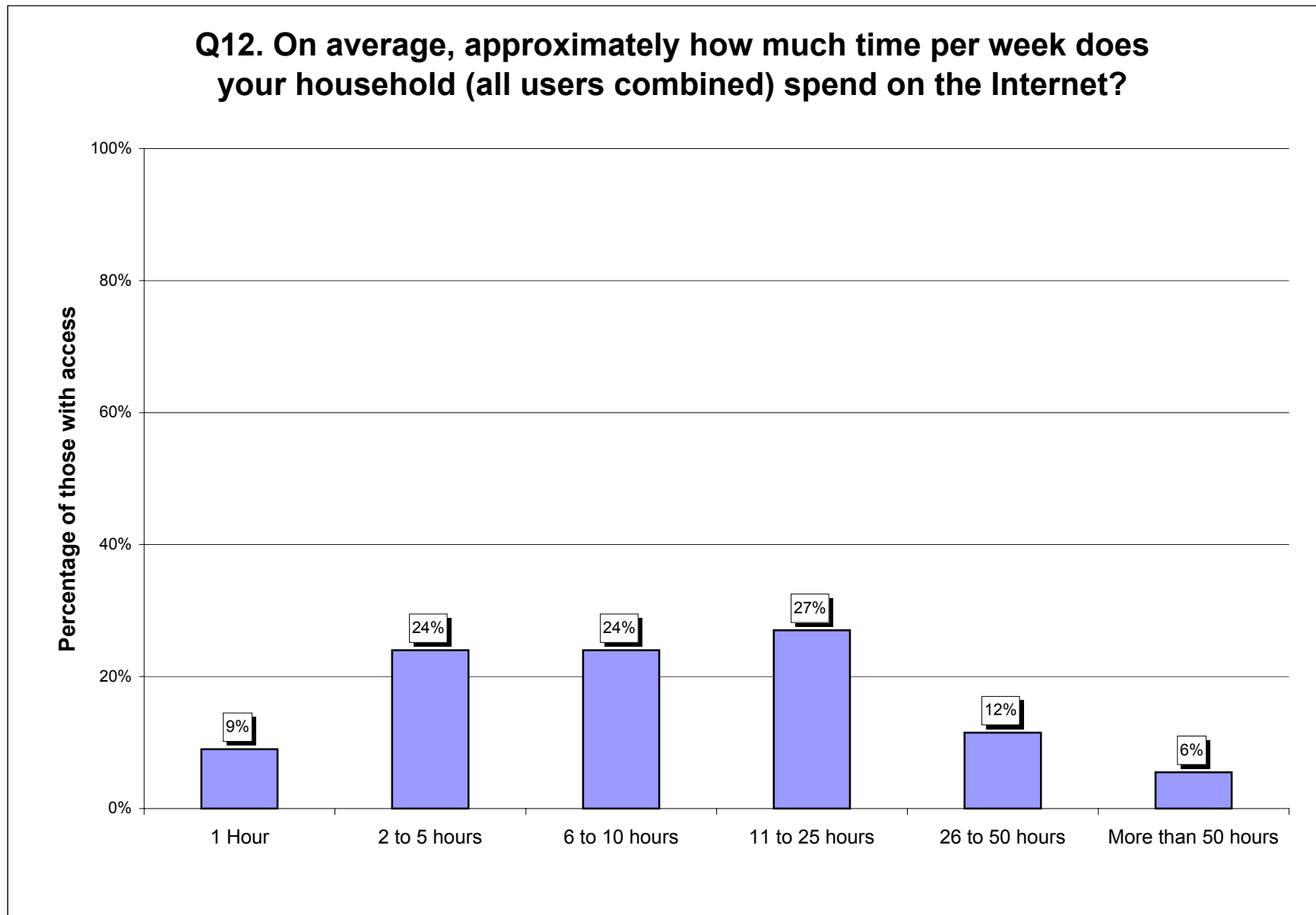


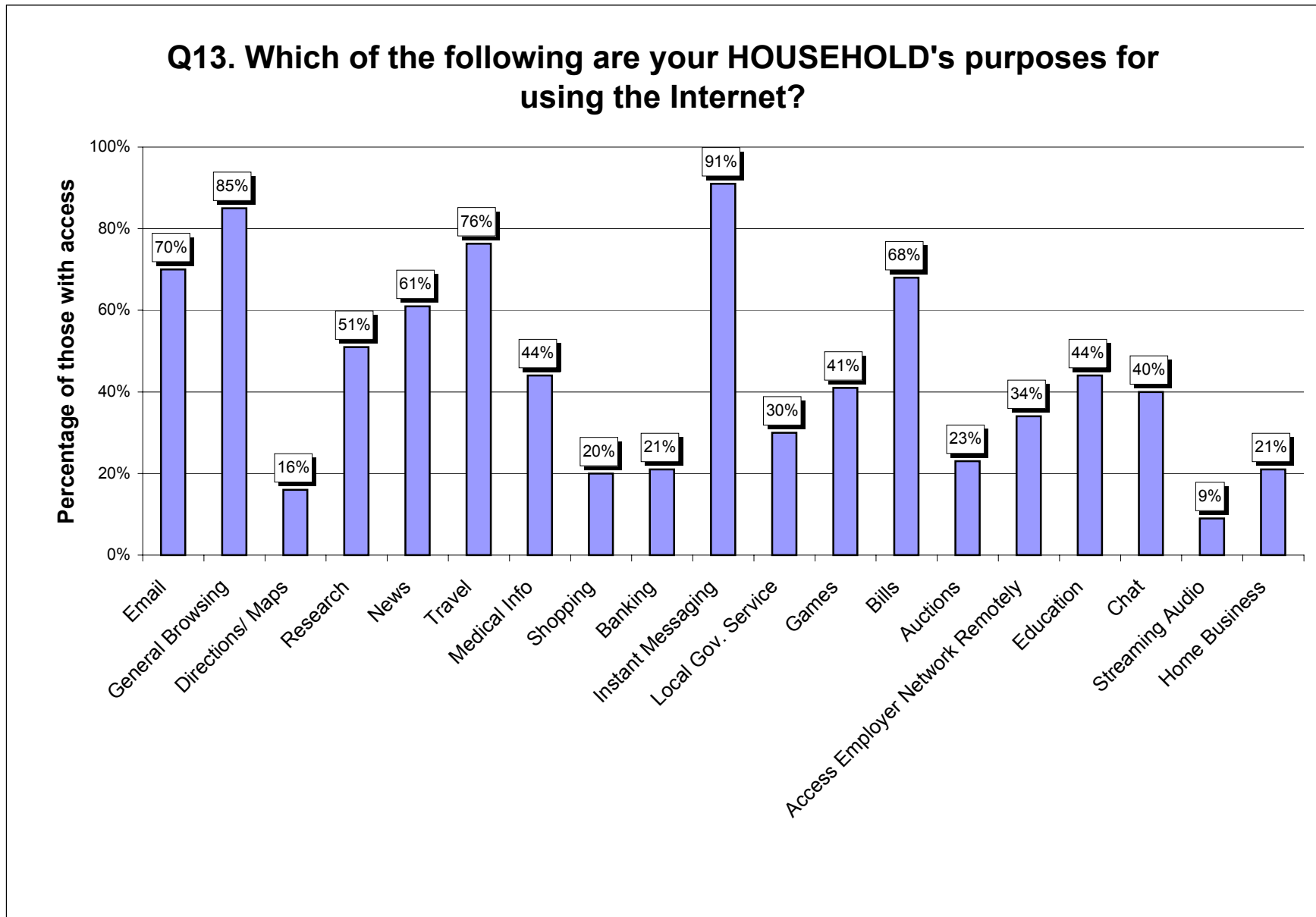
Q9. How long have you had Internet access at your home?



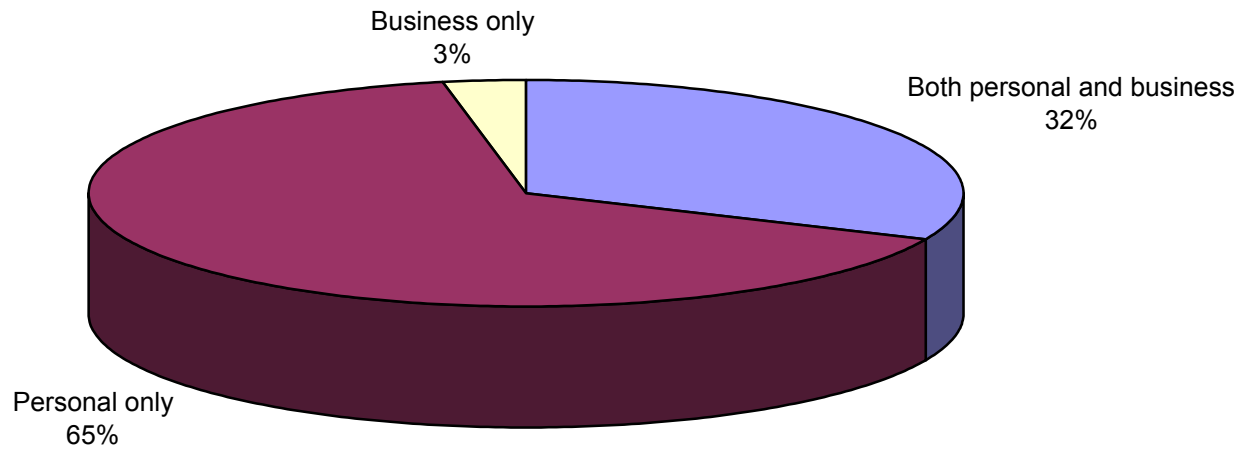


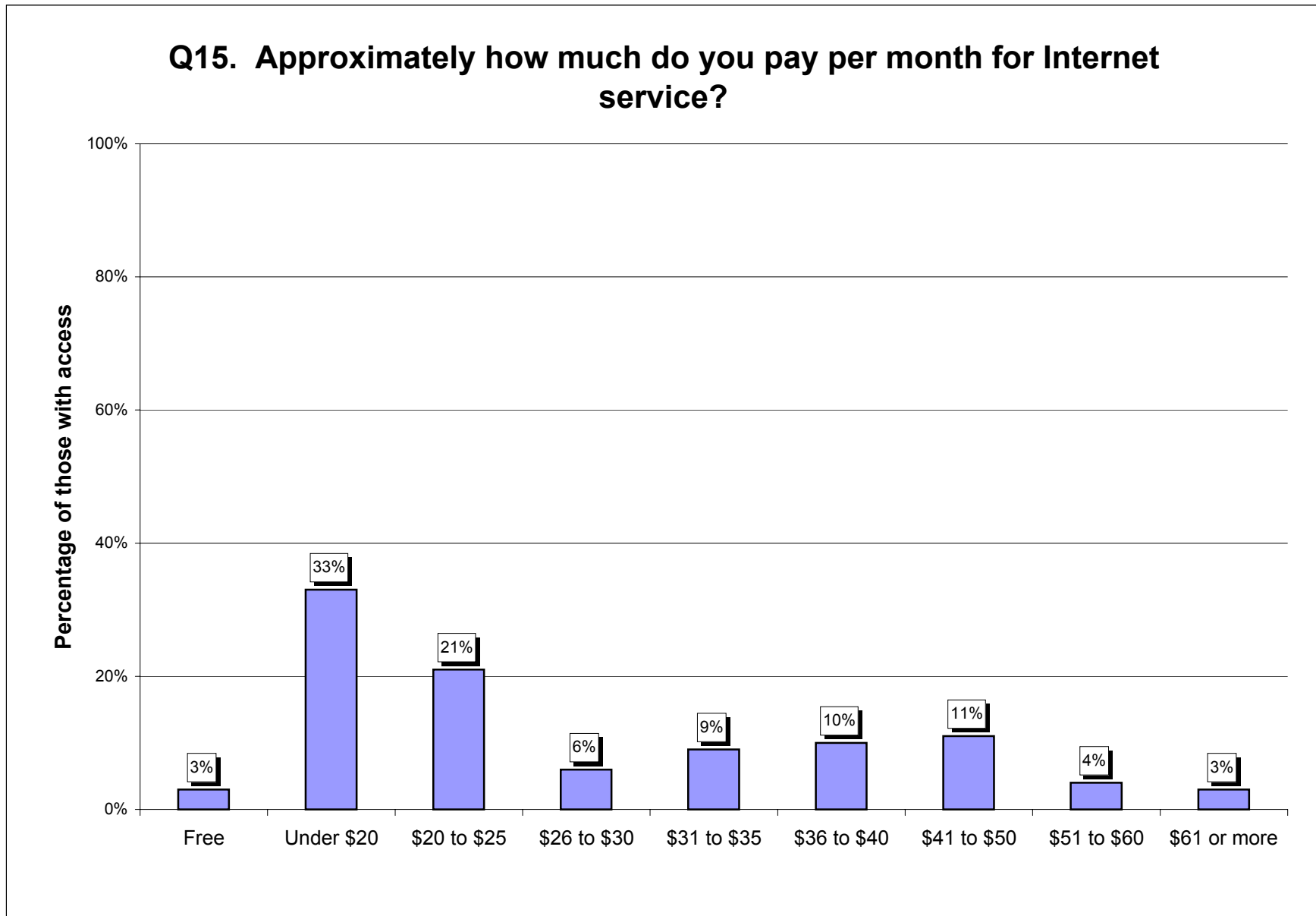


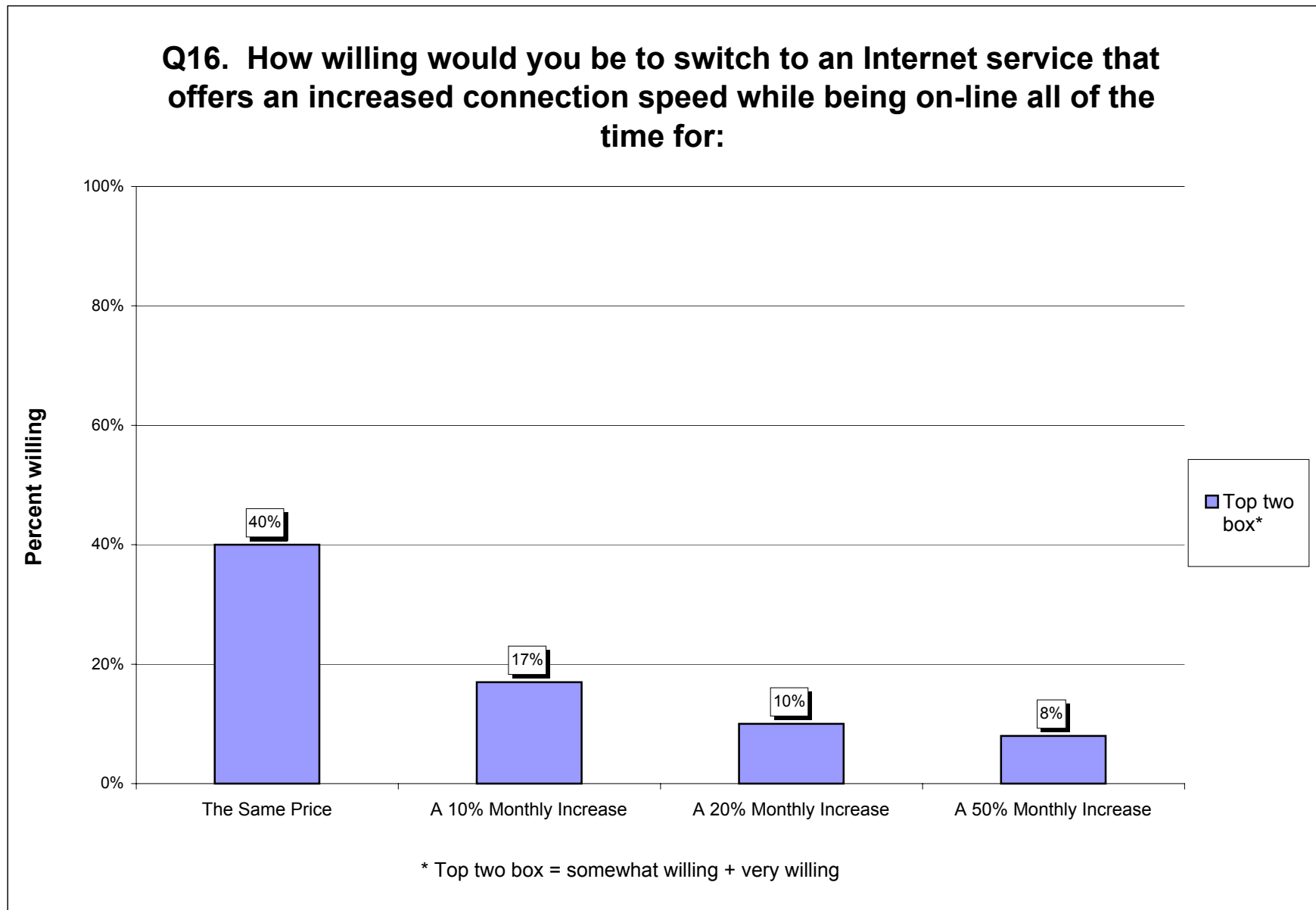




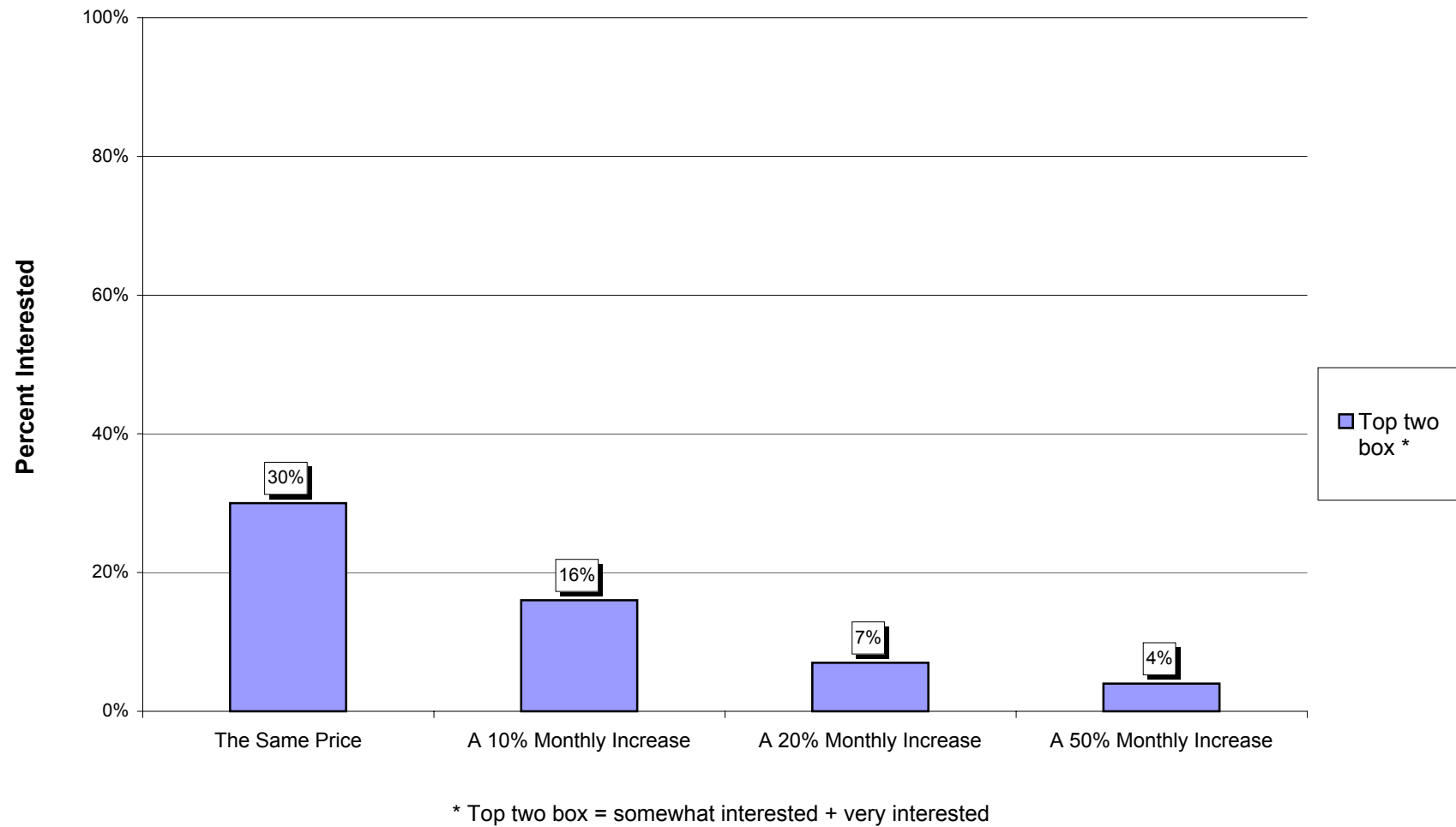
Q14. Do you use your home Internet access for personal or business use?

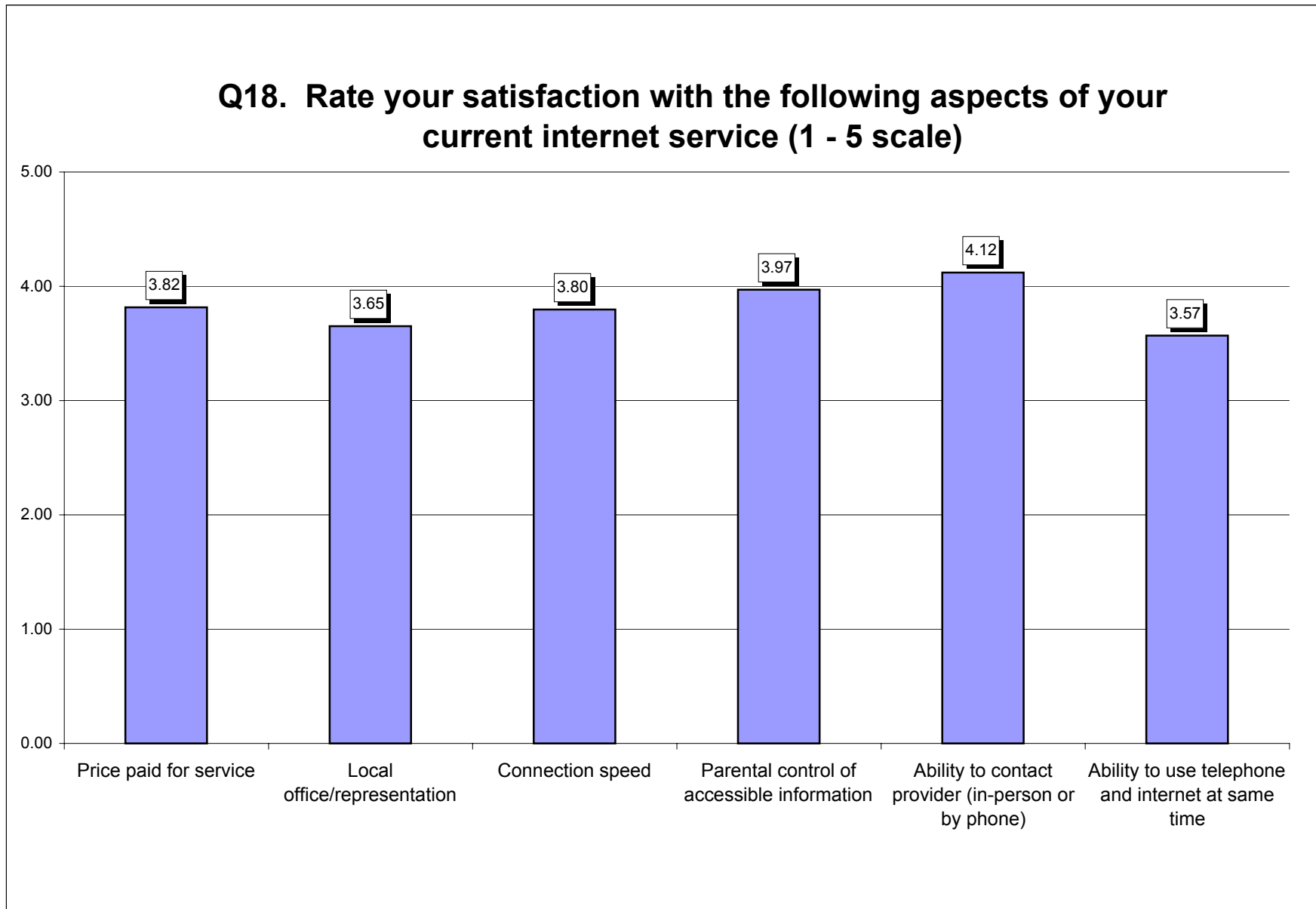


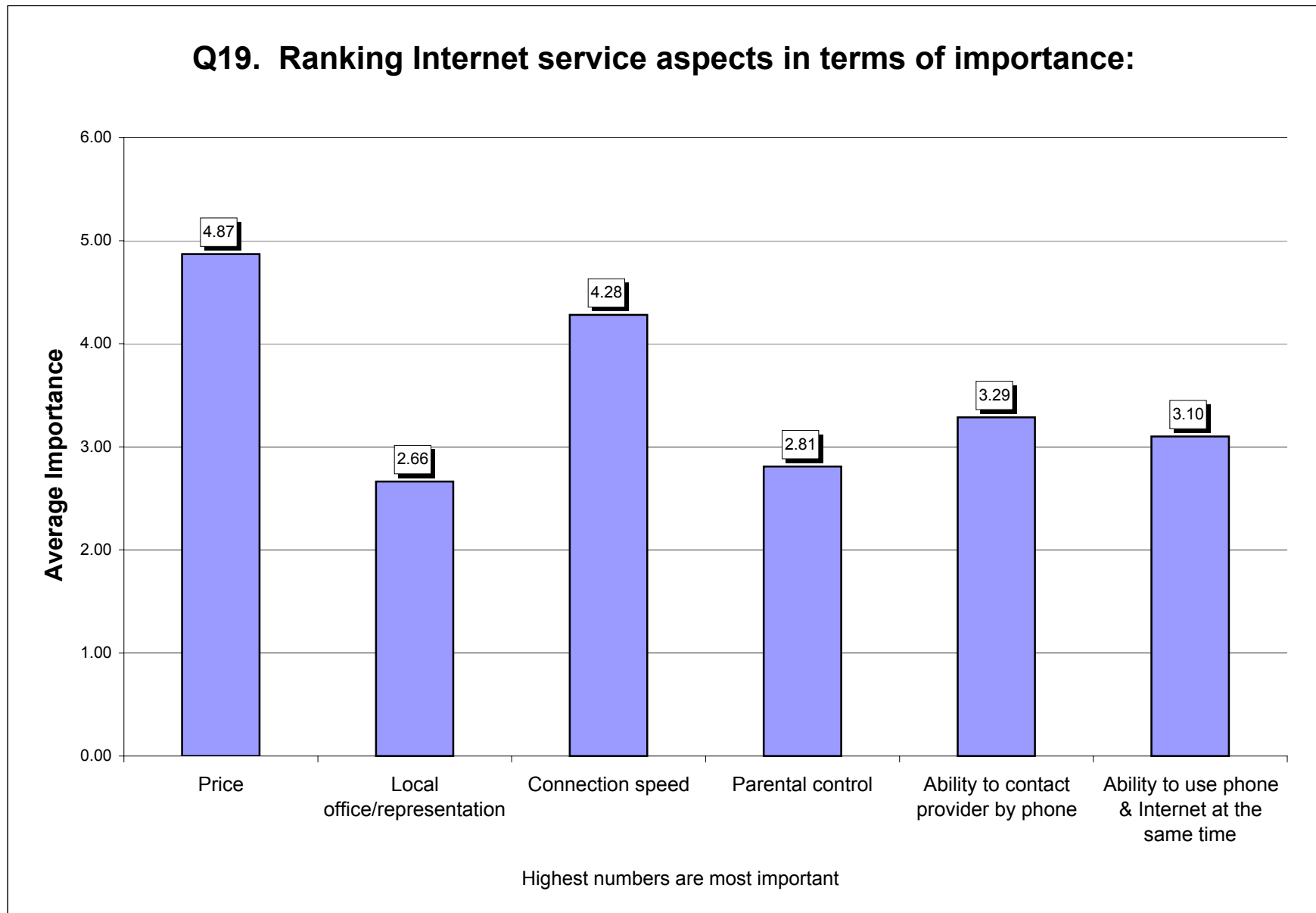




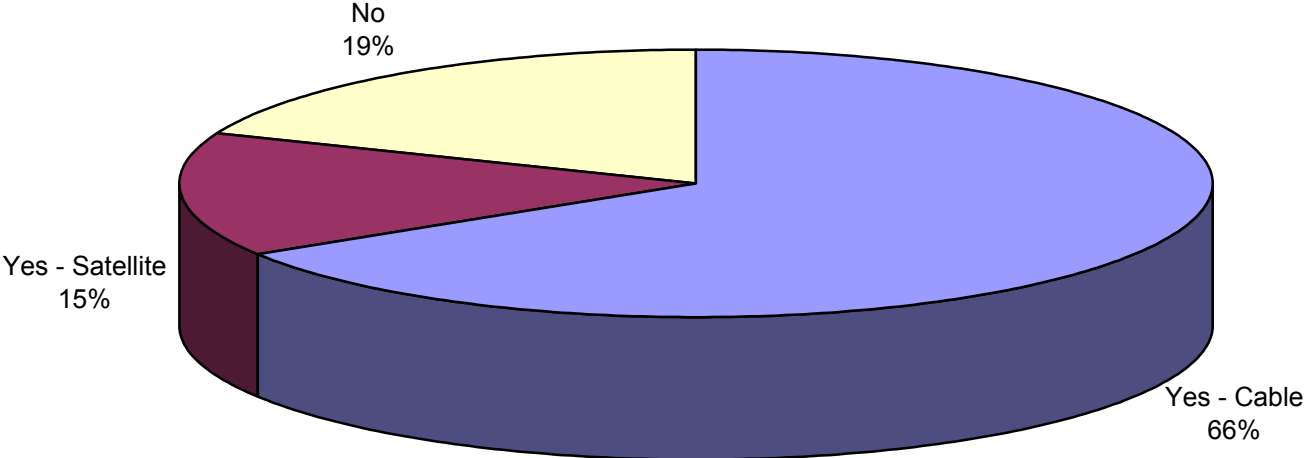
Q17. How interested are you in a mobile wireless Internet service with access anywhere in the community or region for:

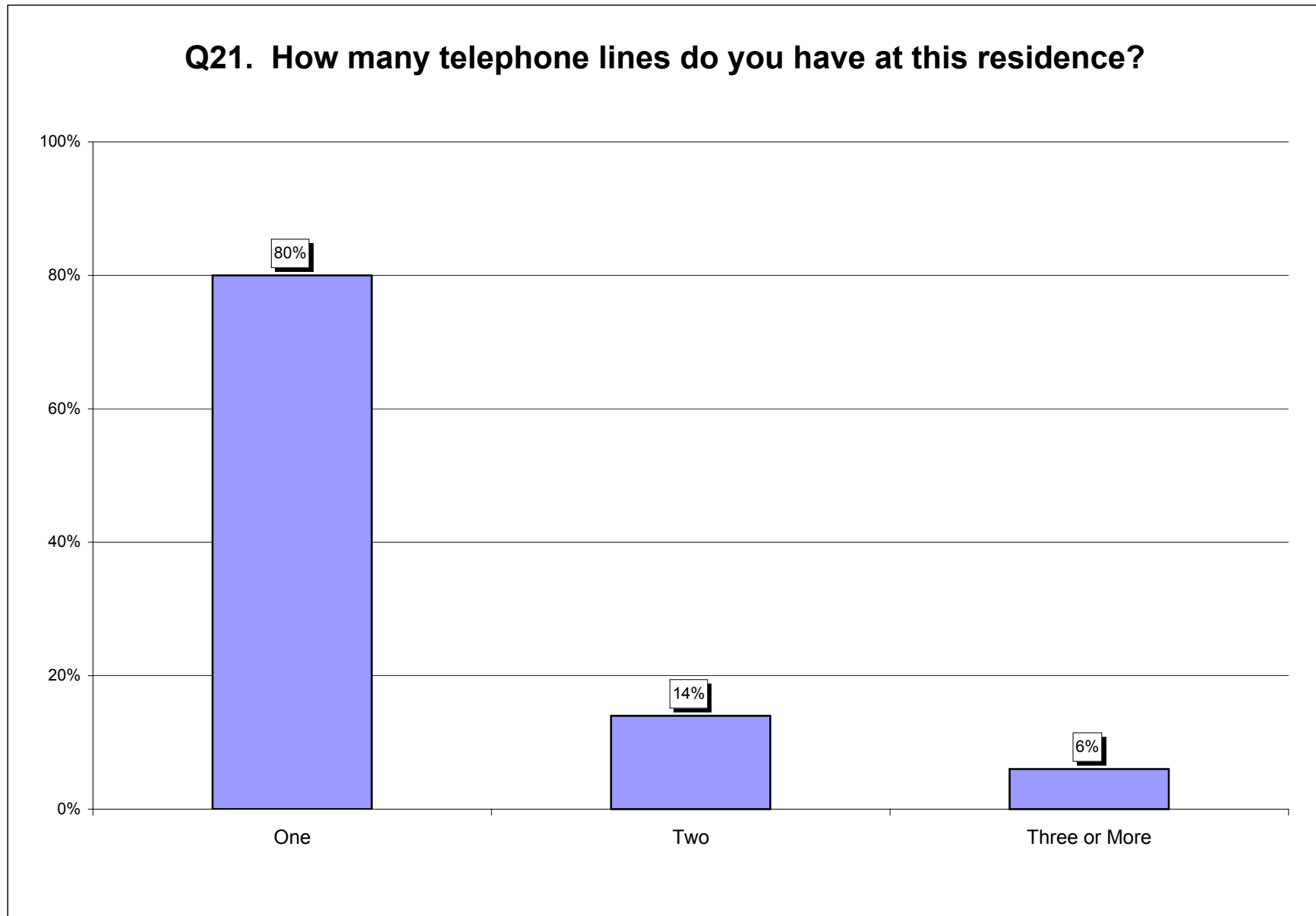


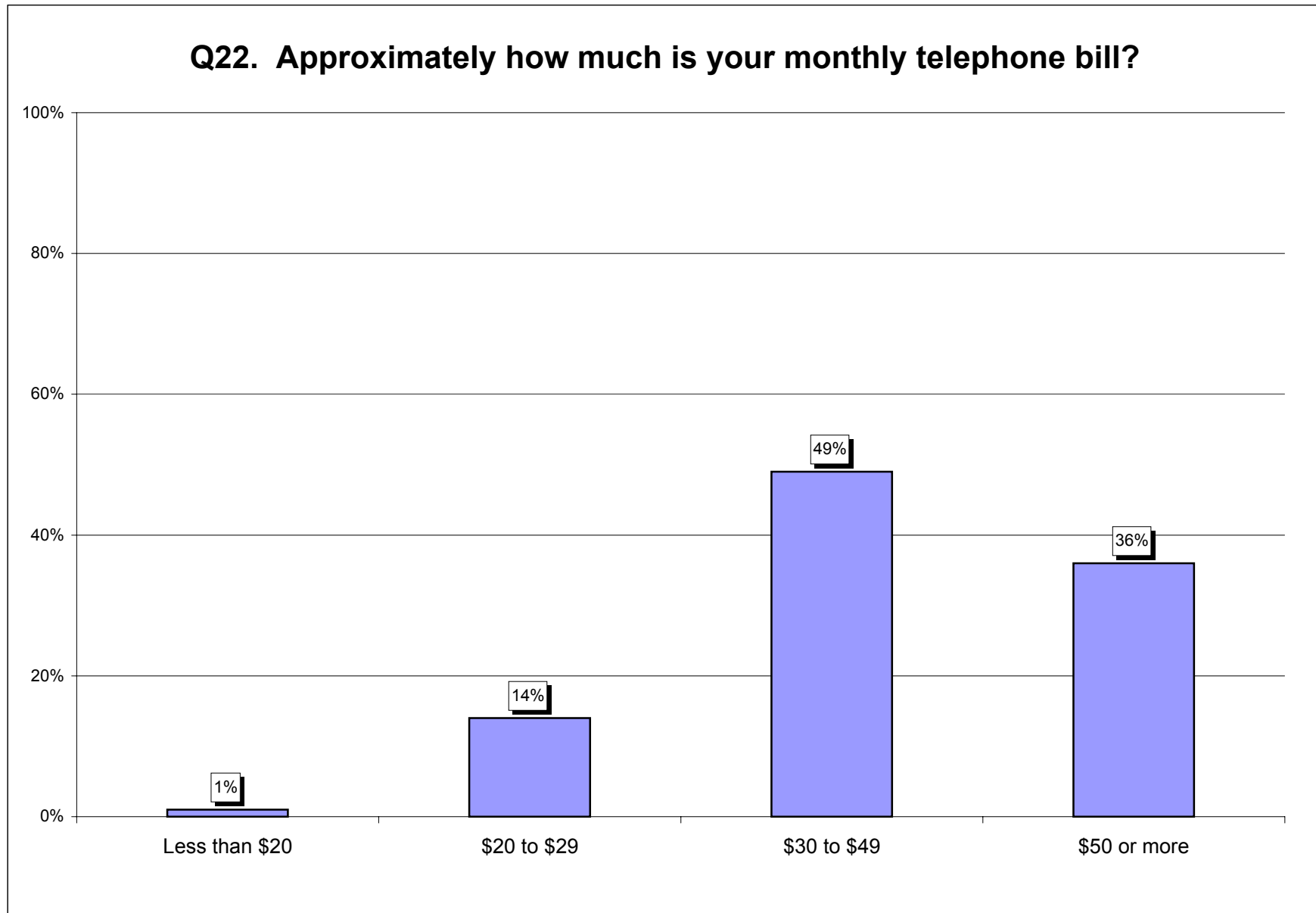


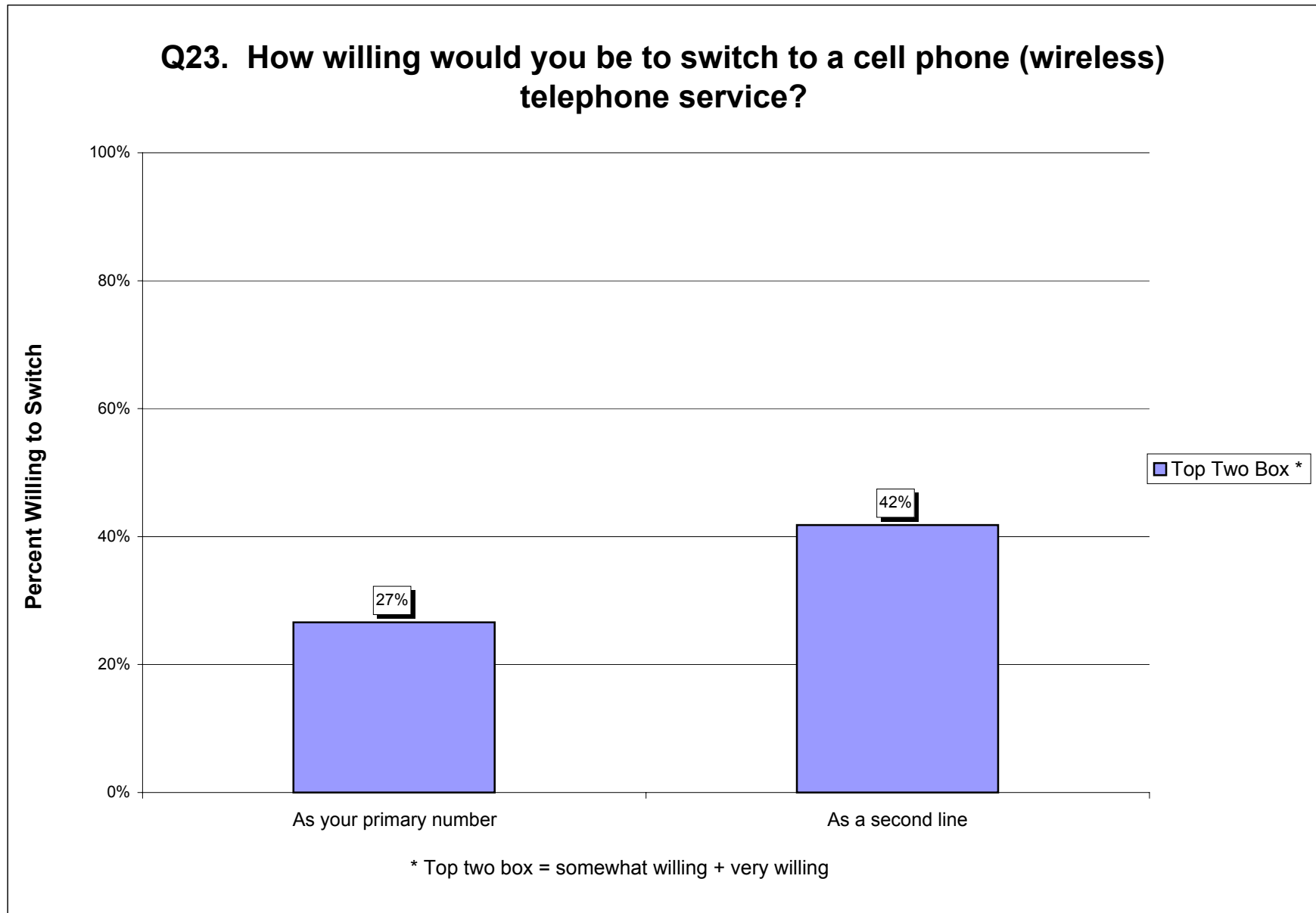


Q20. Do you subscribe to cable or satellite television?

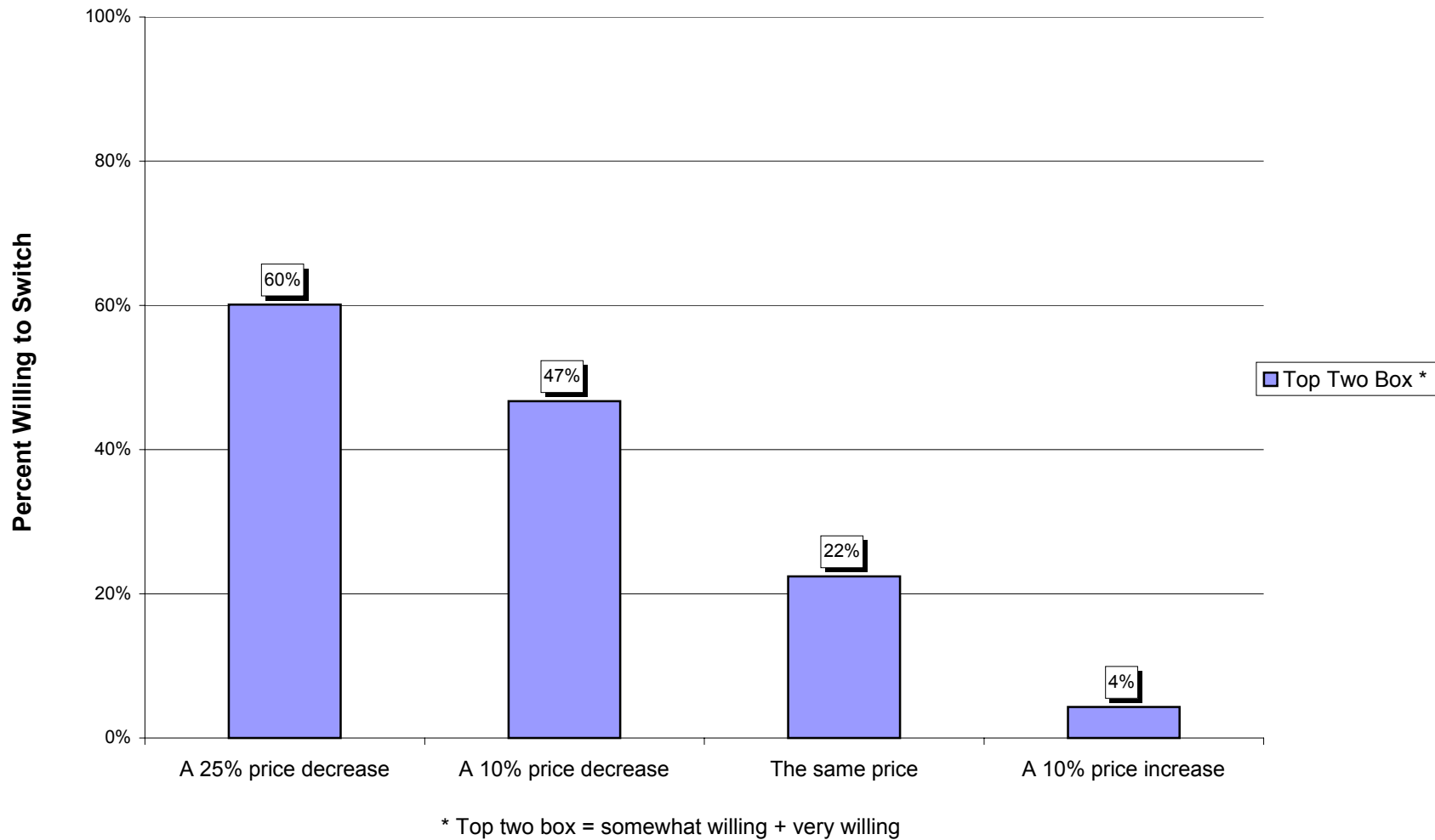


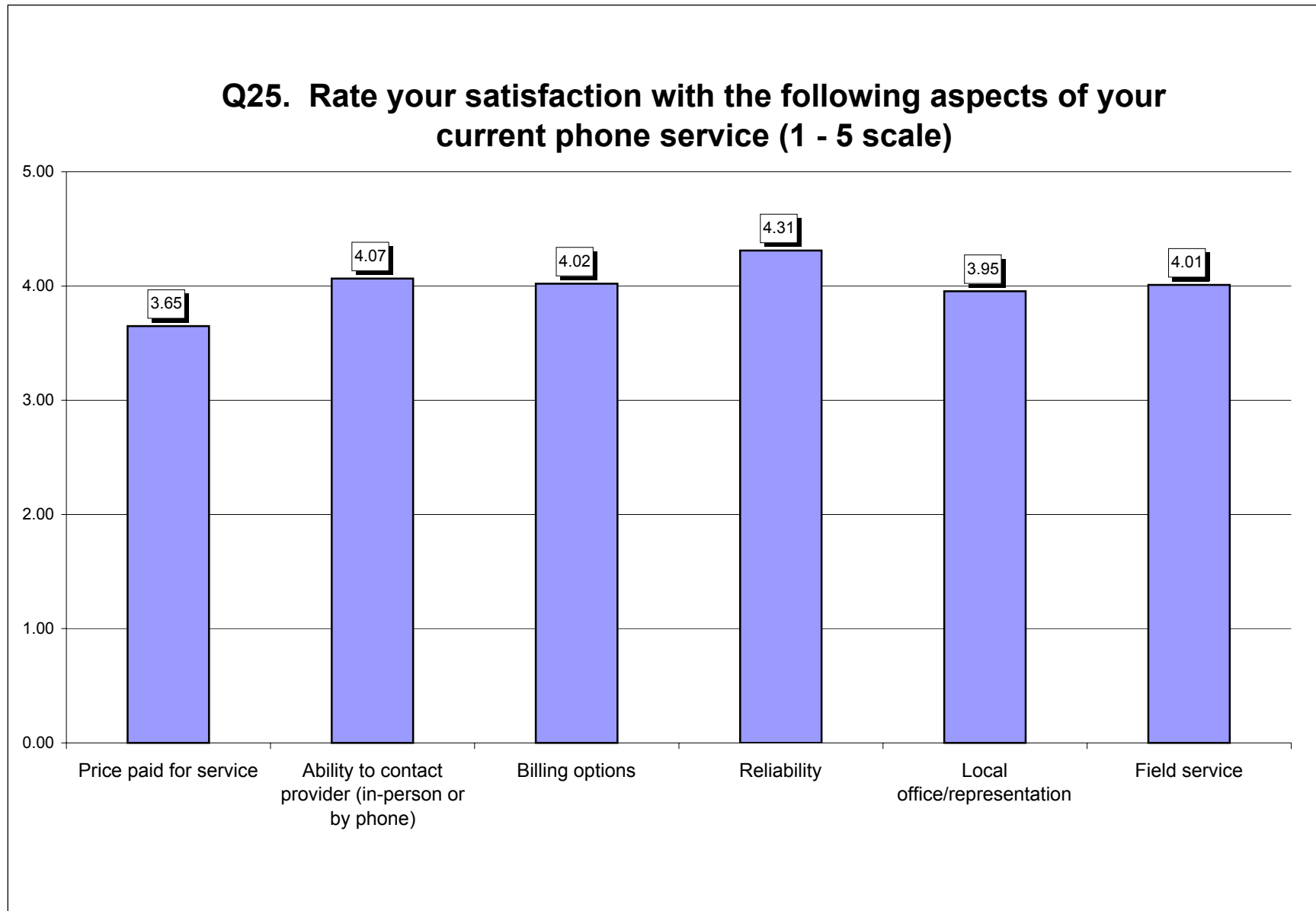


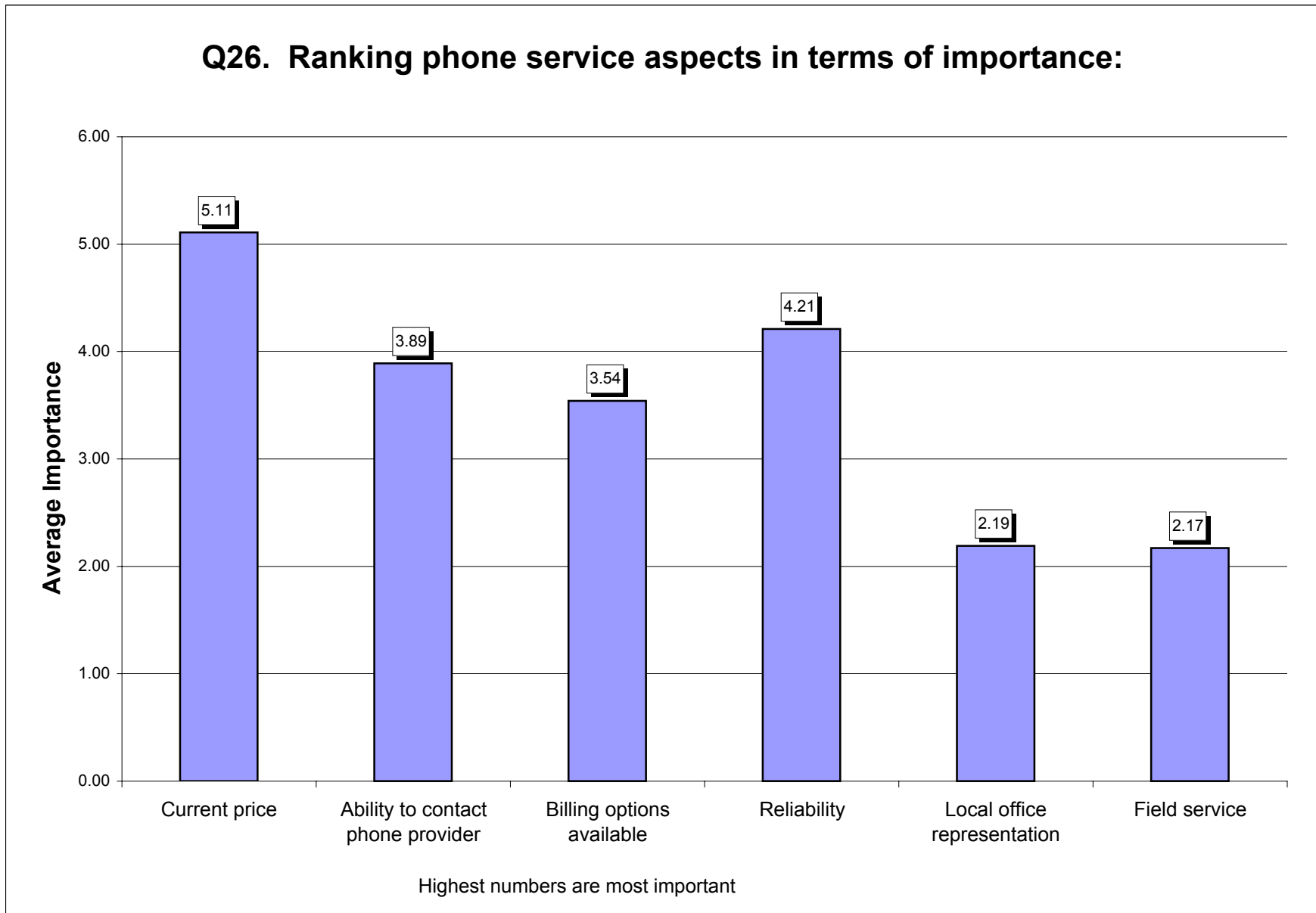




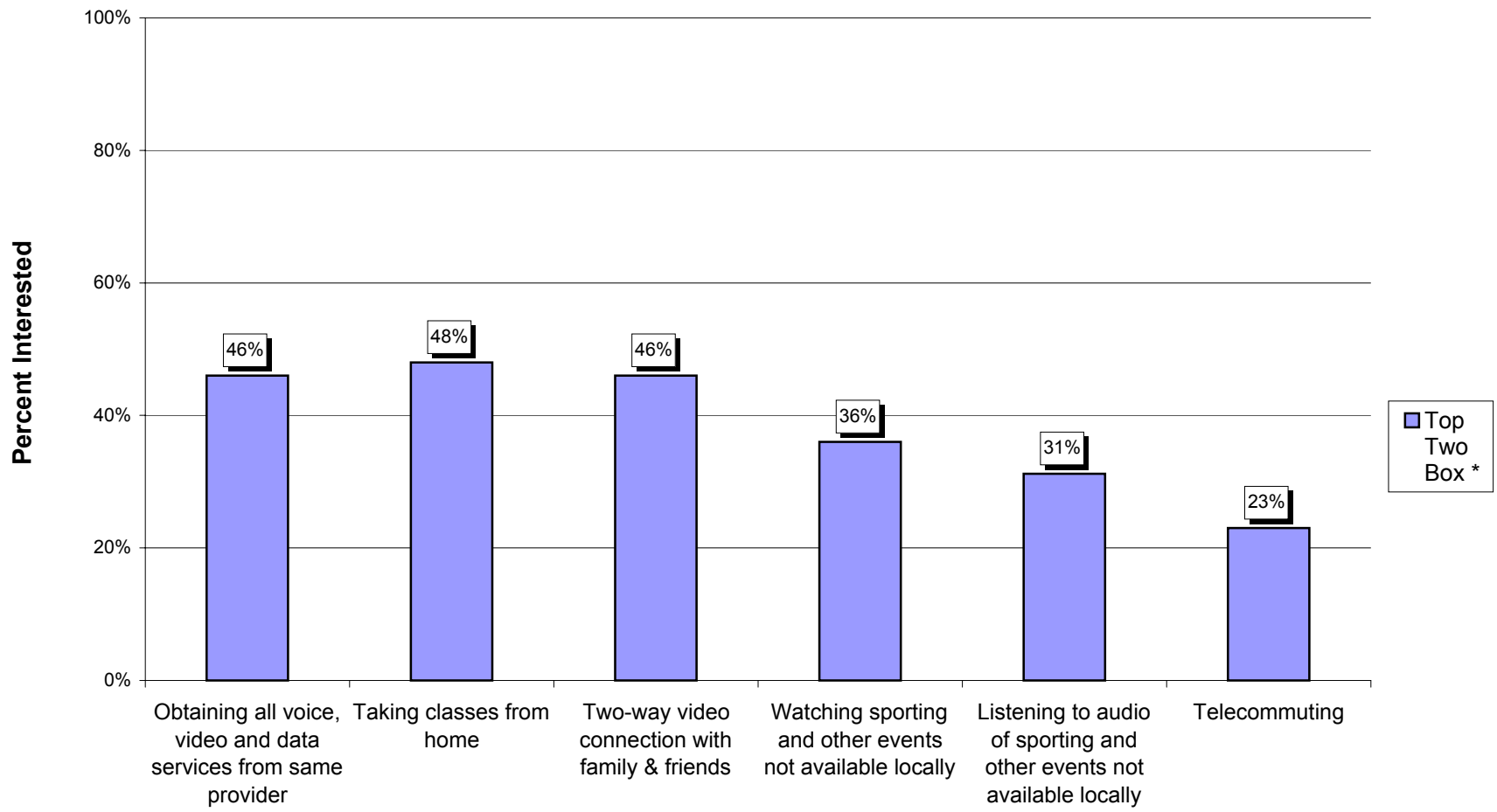
Q24. How willing would you be to switch local telephone providers with a similar product offering for:





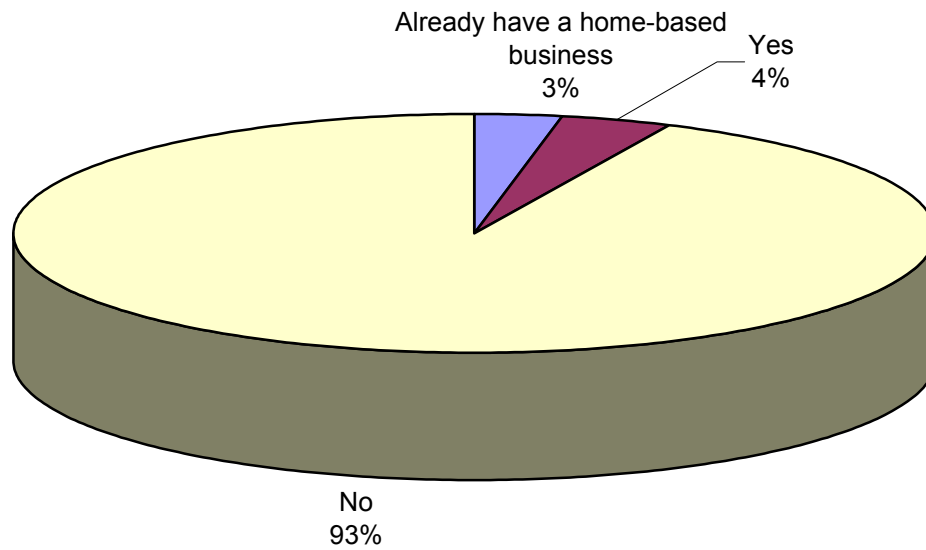


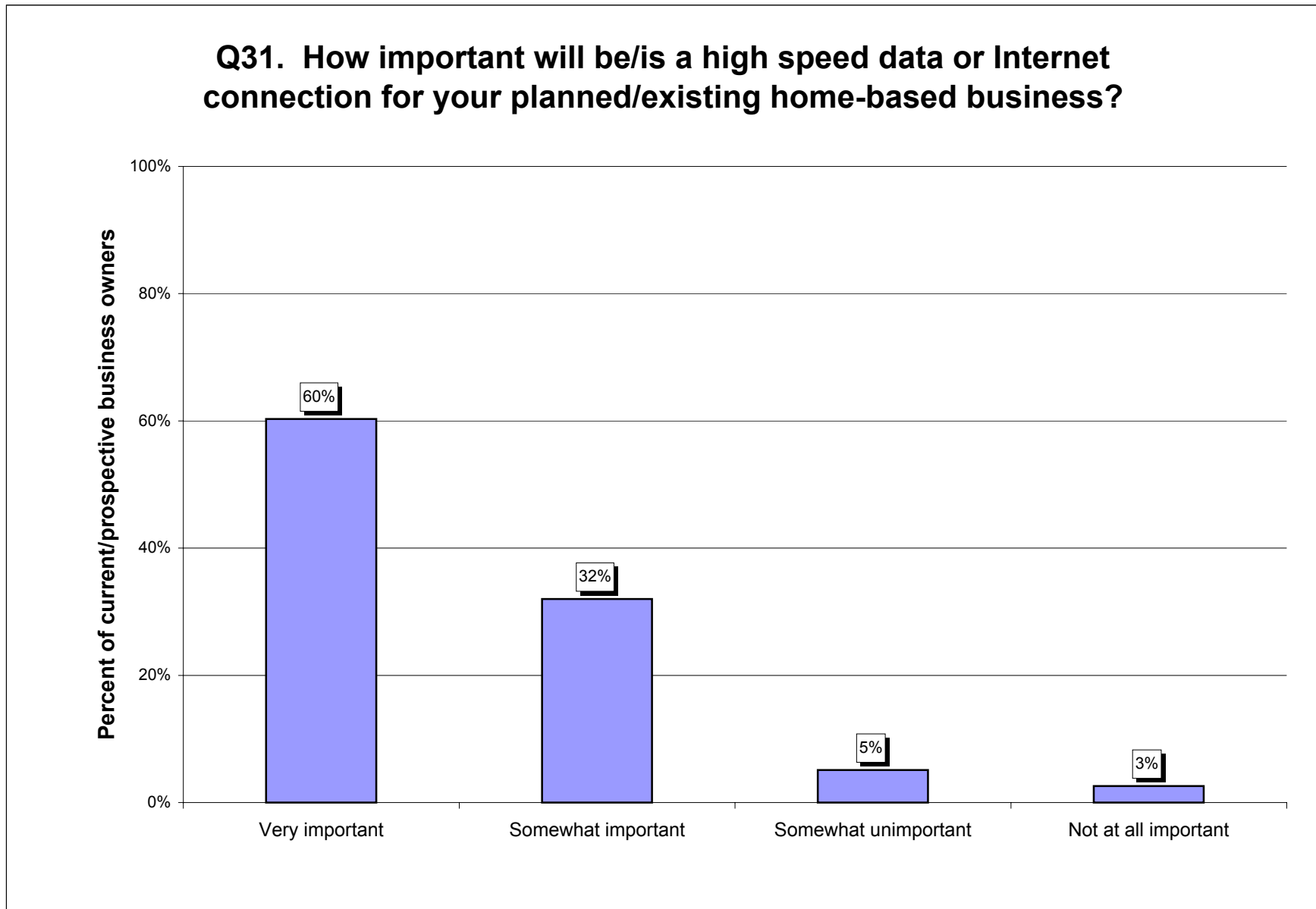
Q29. What types of communications might be of use to you in the future:

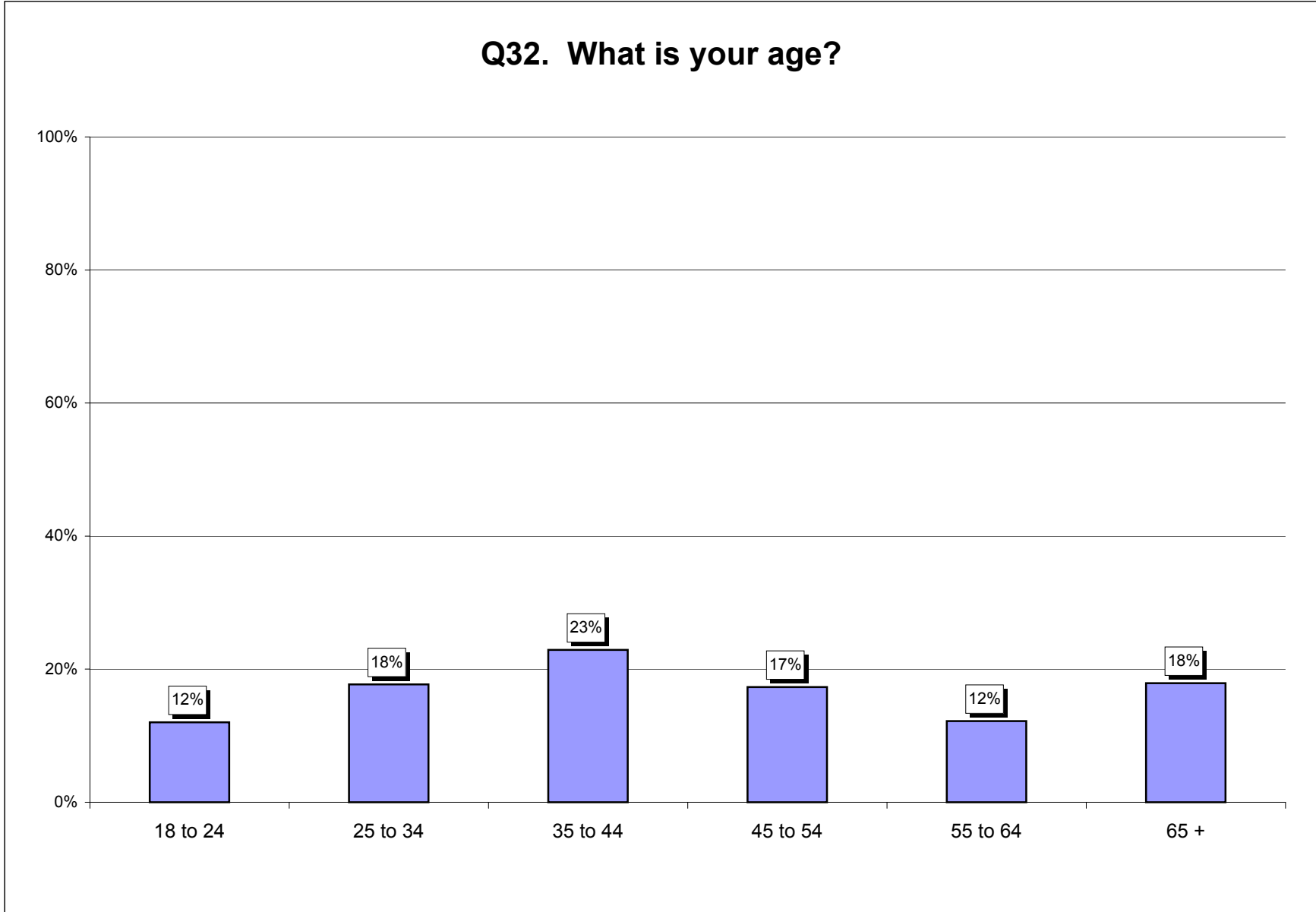


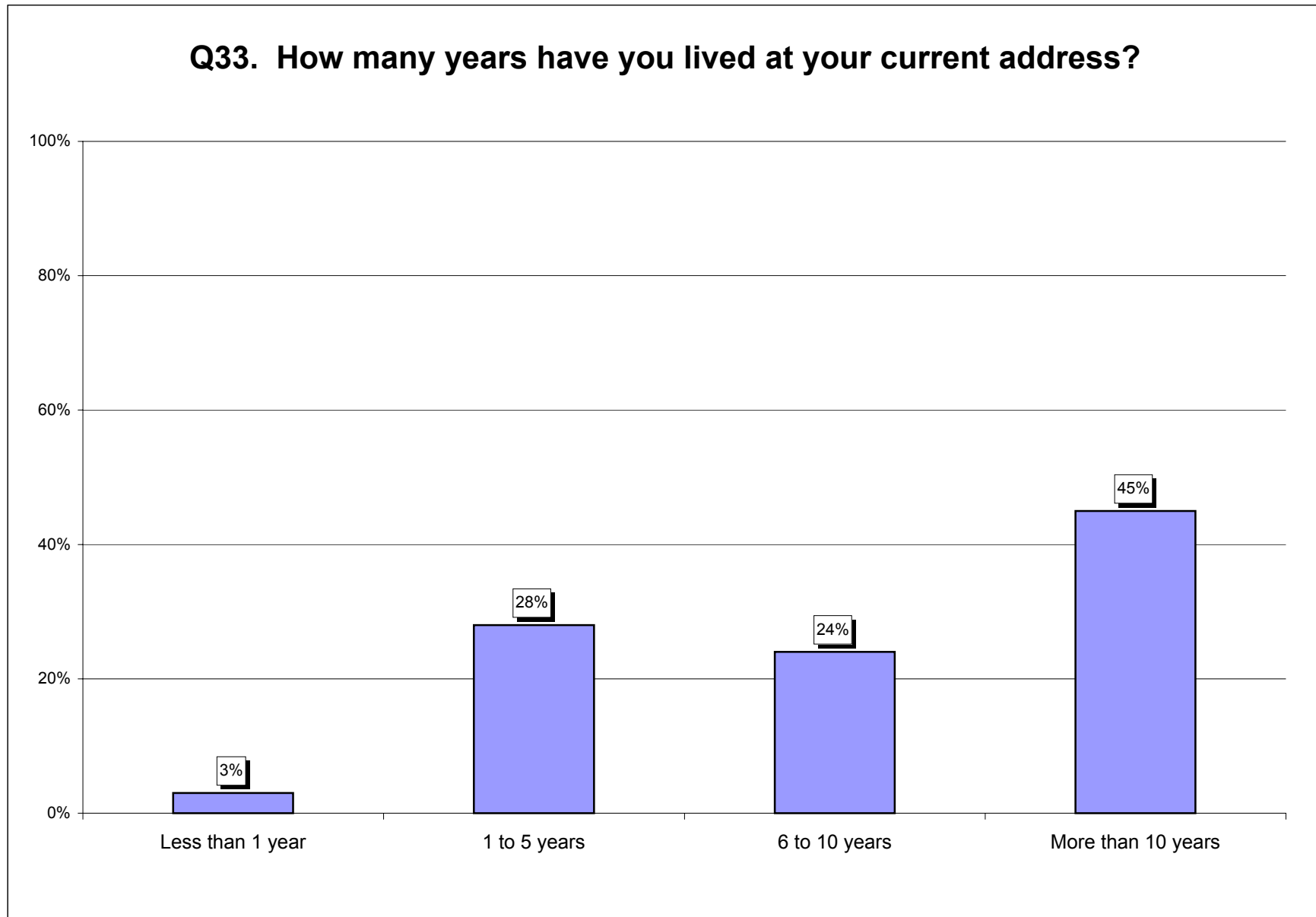
* Top two box = somewhat interested + very interested

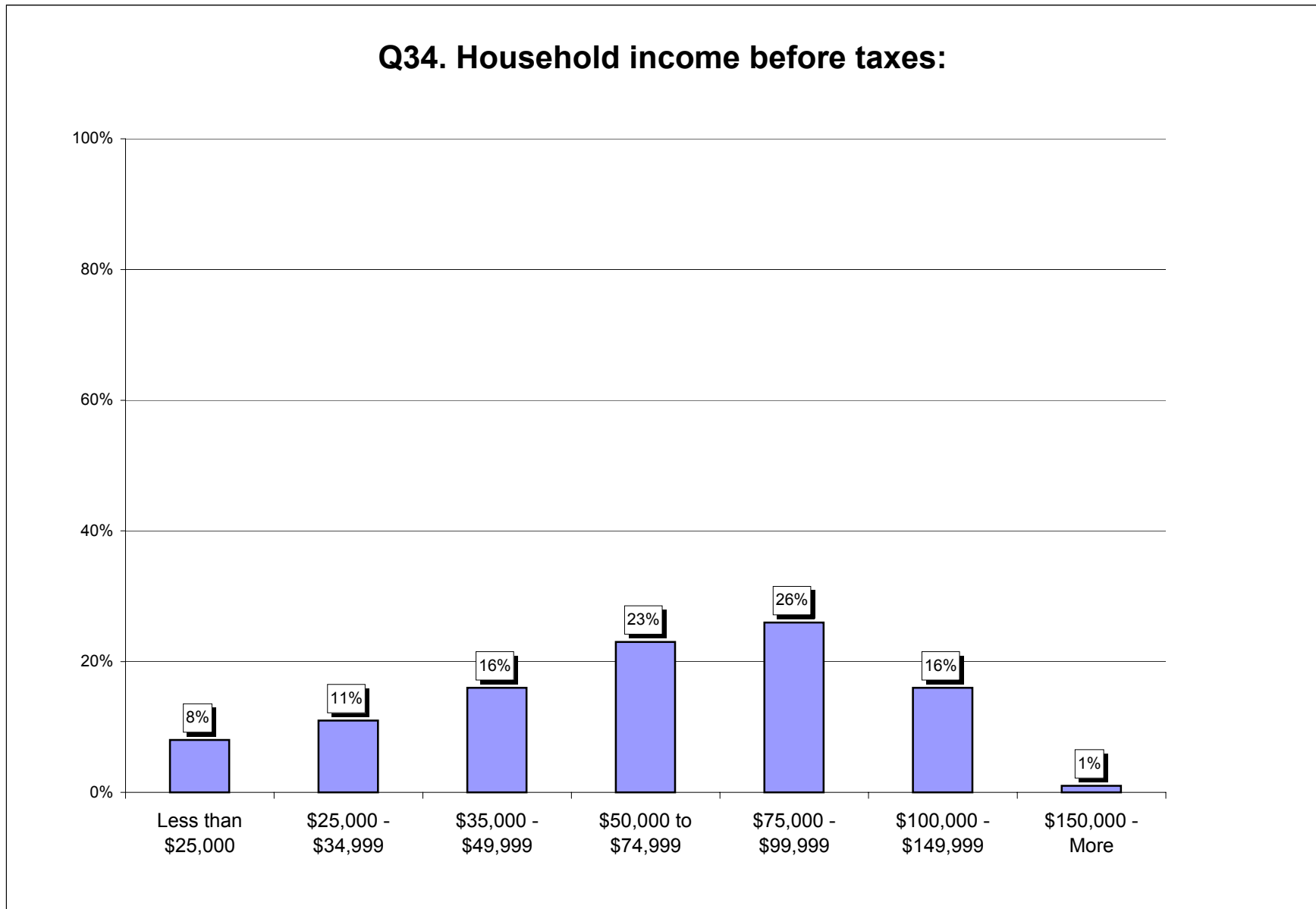
Q30. Do you or does someone in your household plan to start a home-based business in the next 1 to 3 years?



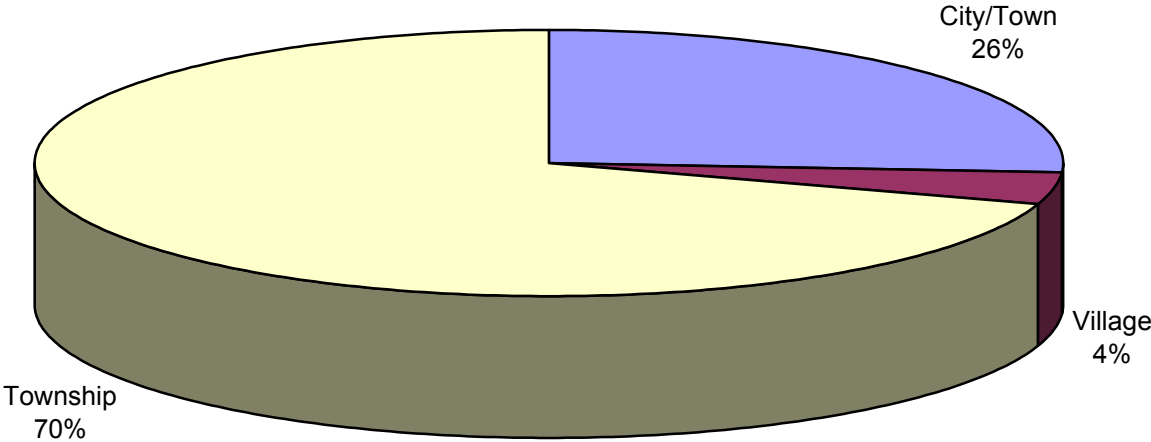




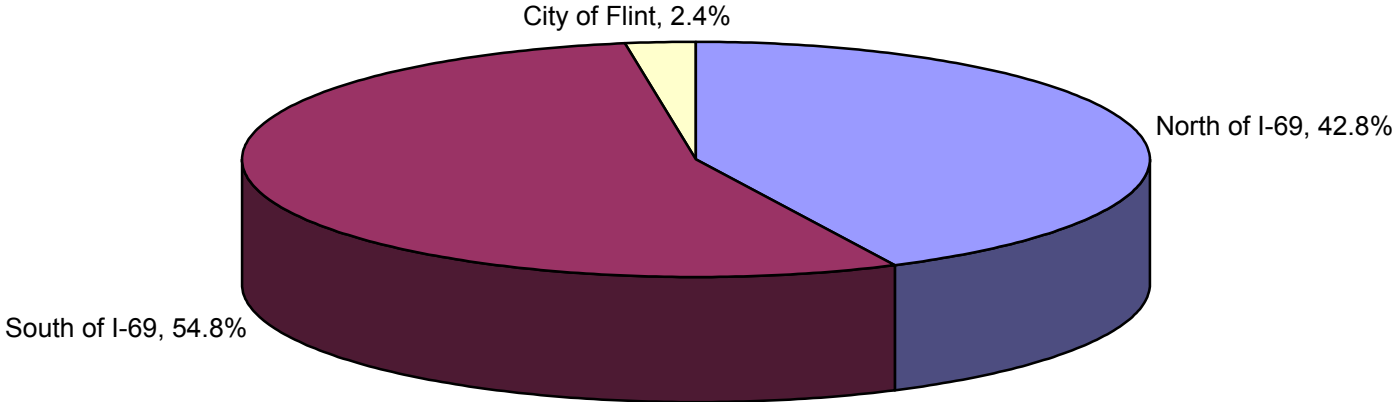


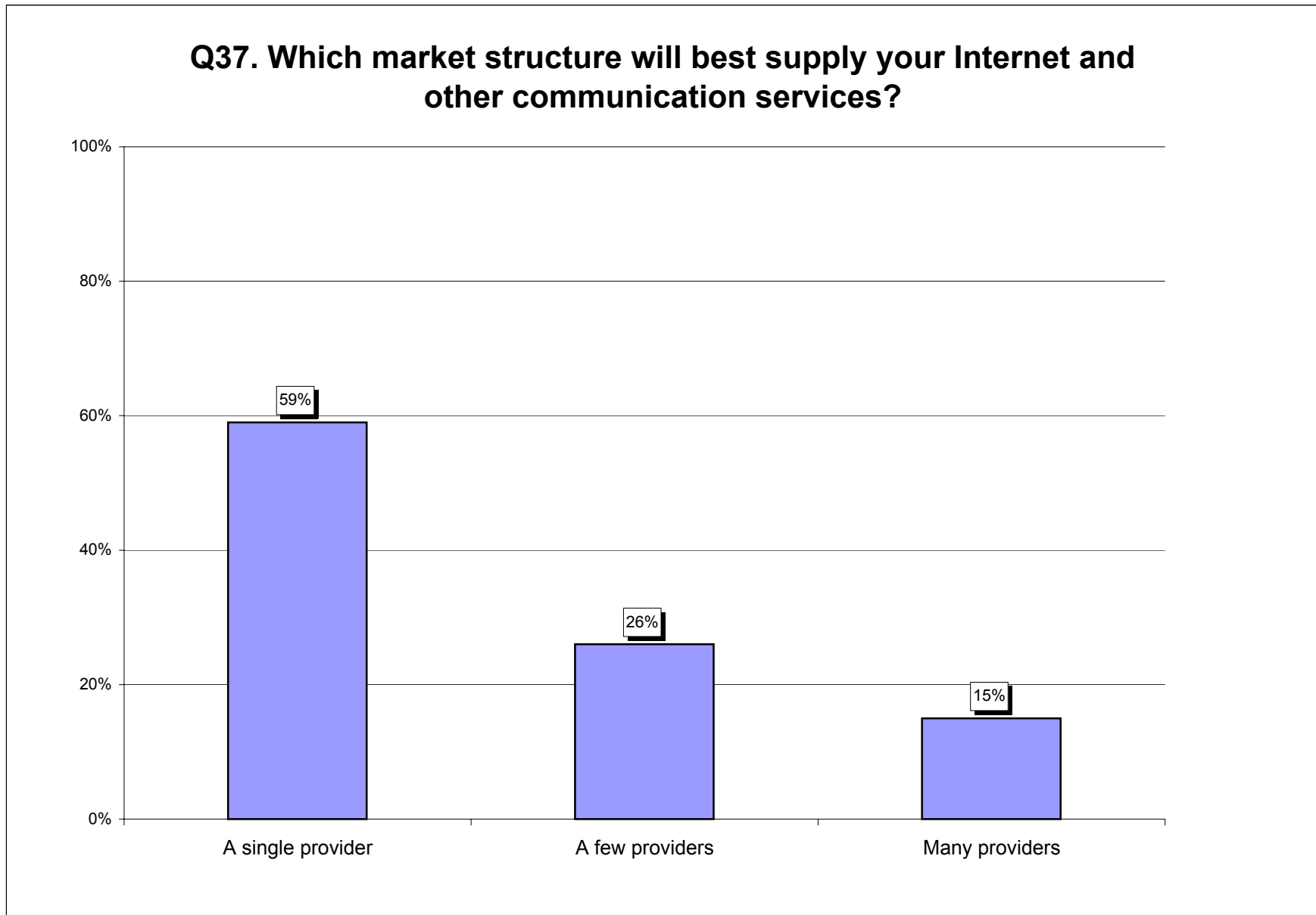


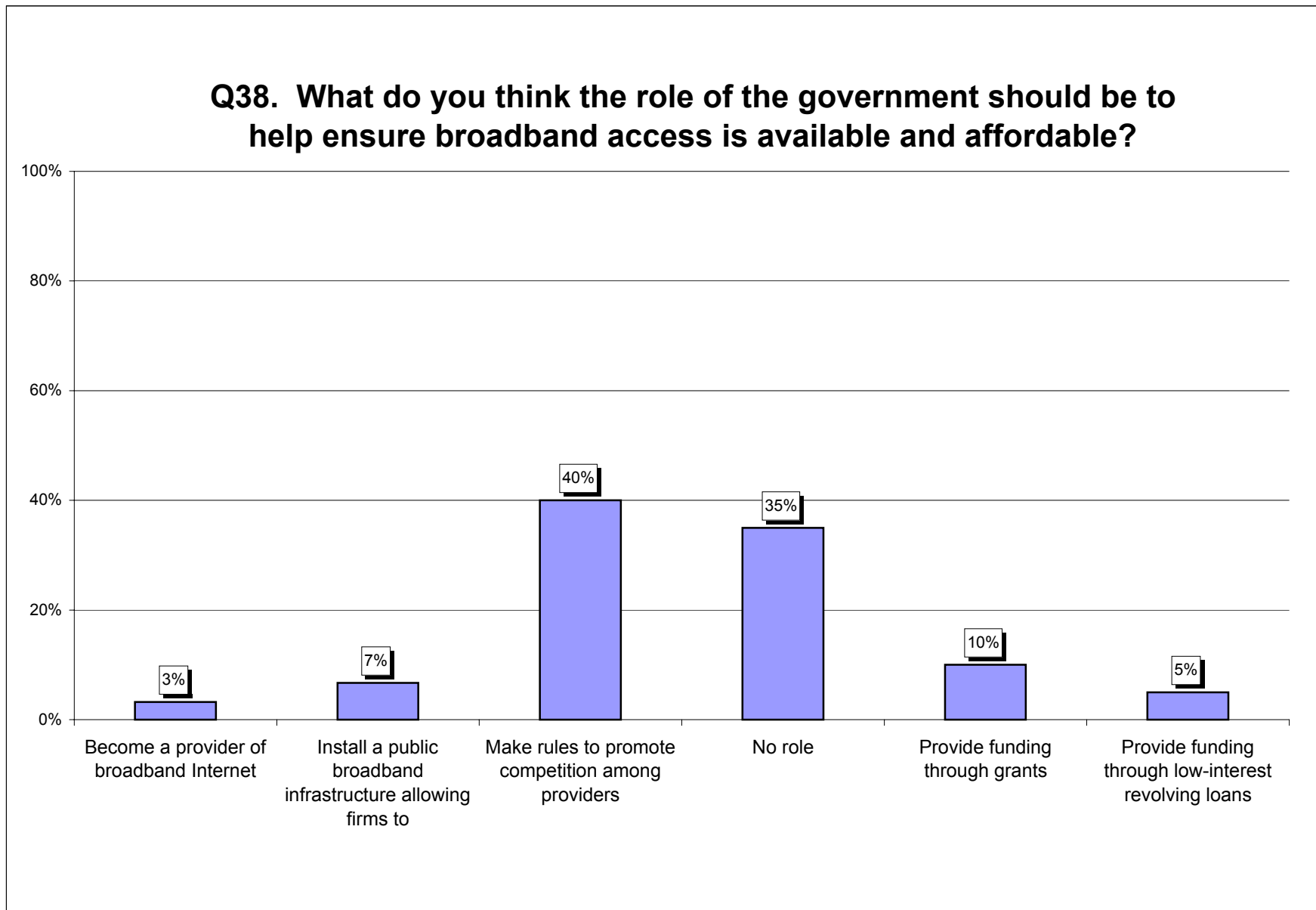
Q35. Where is your residence located?



Q36. In what region is your residence located?







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Residential Survey Summary

Section 2:

Residential Survey Cross Tabulations

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